List of Evidence

POP 1 -Licensing Application Response 17/11/16

POP2 - Licensing Application Amended Response 28/11/16

POP 3 - RIPA letter to pub 06/09/17

POP 4– Letter to PLH to update of complaint 16/ 1/2018

POP 5 – Objection to TENs received 18/ 6/2018

POP 6 Email from Licensing to PLH warning regarding TEN withdrawn 28/06/2018

POP 7– STW objected to a TEN 21/08/18

POP 8 - Letter to PLH regarding noise complaints 07/09/2018

POP 9 - Warning Letter to PLH raising my concerns 12/04/19

POP 10 – Email to PLH with update on TENs 13/06/2019

POP 11– No objection to TEN for purpose of noise monitoring 24/06/2019

POP 12– Analysis from noise monitoring 28/06/19

POP 13– Notes from out of hours visit 29/06/19

POP 14– letter to PLH informing of recent noise app recordings and of opinion from last TEN in that we would object. 22/8/19

POP 15– Letter to PLH informing of complaints and request CCTV footage 16/09/19

POP 16– Letter to Mr Howell regarding review - 13/12/19

POP 17– Letter to Mark Howell informing of noise complaints and option of Review - 16/07/2020

POP 18– ENQ ID 172971 noise log returned 16/07/21

POP 19 – Noise Log returned 26/07/21

POP 20 - Noise Monitoring

POP 21– Completed Noise log received 10/08/21

POP 22– Evidence of out of hours visit 23/10/21

POP 23 - Noise Apps from Ms Shailer

POP 24 - Noise App from Mr Shailer

POP 25 - Noise Apps Previous Occupier of No 1 Pondside, Johnstown

POP 26 - List of complaints

POP 1

Eich cyf / Your ref: AWM/102385
Fy nghyf / My ref:
Dyddiad / Date: 17 November 2016

Gofynner am / Please ask for: Aled Morgan
Llinell Uniongyrchol / Direct Line: 01269 598262
E-bost / E-mail: Publicprotection@carmarthenshire.gov.uk

Mr Mark Howell
Poplars Inn
Pondside
Johnstown
Carmarthen
SA313HU

Dear Sir,

Re: Application to Vary Premises Licence
Poplars Inn, Pondside, Johnstown, Carmarthen

Further to the receipt of the above application, I would like to make the following representations on behalf of the Environmental Health Team of Carmarthenshire County Council. The Environmental Health Team of Carmarthenshire County Council have concerns over the variation application in its current format due to the following reasons-:

1. In the past four years, when the premise was under the management of previous premise licence holders, Environmental Health were in receipt of numerous complaints, which are detailed below:

- Noise from loud music inside the premises
- Noise from loud music outside in the beer garden of the premises.
- Noise from cars leaving the car park of the premises
- Noise from the emptying of bottles late at night
- Noise from people singing and shouting in the beer garden of the premises

2. The property is a detached property; however it is located in between two residential properties which are in very close proximity. Therefore any noise arising from the premise does increase the potential for noise disturbance.

3. A new entrance is to be constructed allowing direct access from outside into the Lounge area of the premises. No information has been provided on the construction of the entrance or its management in order to control the noise emanating from within the premise. In my experience from dealing with other Licensed Premises within the County the use of Lobbied Entrances significantly reduces the amount of noise breakout from Licensing Premises.

Robin Staines BA (Hons.), MA, MCIH
Pennaeth Tai & Diogelu'r Cyhoedd
Adran Cymunedau
3 Heol Spilman, Caerfyrddin, SA31 1LE.
Tŷ Elwyn, Llanelli, SA15 3AP.
Neuadd y Dref, Heol Iscennen, Rhydaman, SA18 3BE.

Head of Housing & Public Protection
Department for Communities
3 Spilman Street, Carmarthen, SA31 1LE.
Tŷ Elwyn, Llanelli, SA15 3AP.
Town Hall, Iscennen Road, Ammanford, SA18 3BE.

POP 1

4. The variation application is seeking to extend the premises opening hours until 2am on Monday to Sunday. Also it is seeking to allow the premises to play Live and Recorded Music up until 1am on Monday to Sunday. These changes to the Premises Licence if not adequately controlled will increase the potential for the premises to give rise to noise disturbance.

5. The applicant to my knowledge has not undertaken or submitted a risk assessment (*as per paragraph 5.1 to 5.5 of Carmarthenshire County Council Licensing policy*) to assess the potential impacts the variation application may have on the Licensing Objectives in particular the "Prevention of a Public Nuisance". Subsequently the application doesn't contain an operating schedule setting out in detail the control measures the applicant intends to put in place to deal with the risks identified in the assessment.

Therefore based on the above mentioned points we recommend that the application is amended to the following -:

Supply of Alcohol

Sunday to Thursday 07:00 – 00:00 / Friday- Saturday 07:00 - 01:30

Late night refreshment

Sunday to Thursday 23:00 – 23:30 / Friday- Saturday 23:00 - 01:00

Recorded music

Sunday to Thursday 07:00 – 00:00 / Friday- Saturday 07:00 - 01:00

Live music Monday

Sunday to Thursday 07:00 – 00:00 / Friday- Saturday 07:00 - 01:00

Opening Hours

Sunday to Thursday 07:00 – 00:30 / Friday- Saturday 07:00 - 02:00

In addition to the above we recommend that the following conditions are attached to the premises licence in order to ensure that the "Public Safety" and "Prevention of Public Nuisance" Licensing objectives are being promoted.

Prevention of Public Nuisance conditions

1. During periods of regulated entertainment all external windows and doors shall be kept closed, other than for access and egress to the premise.

2. No speakers shall be installed in any external areas of the premises

3. Bottles shall not be emptied into the bins outside the premises between 11:00pm and 7:00am.

4. Neighbour courtesy notices shall be displayed at the exits of the premises in order to inform patrons and staff to leave the premises quietly in respect of the local residents.

5. After 22:30 the consumption of alcohol shall not be permitted in any outside locations within the boundary of the premises.

6. The new external doorway leading into the Lounge area (*as highlighted in the variation application*) must be a lobbied entrance.

Public Safety conditions

7. After 9:00pm no glass drinking vessels shall be used in any external areas of the premises.

Should you agree with the above and wish to accept the conditions, you are required to confirm this in writing. A copy of your acceptance should be forwarded to the Licensing Section and myself.

Accepting the above will enable me to withdraw the representation and the above requirements will become conditions of your premises licence.

If you wish to discuss the matter further, please do not hesitate to contact me.

Yours Faithfully

Mr A W Morgan
Environmental Health Practitioner
Environmental Health and Licensing Section

c.c Licensing Section, 3 Spilman Street, Carmarthen, SA31 1LE

POP 2

Eich cyf / Your ref:		Gofynner am / Please ask for:	Aled Morgan
Fy nghyf / My ref:	AWM/116464	Llinell Uniongyrchol / Direct Line:	01269 598262
Dyddiad / Date:	28 November 2016	E-bost / E-mail:	publicprotection@carmarthenshire.gov.uk

Mr Mark Howell
Poplars Inn
Pondside
Johnstown
Carmarthen
SA313HU

Dear Sir,
Re: Application to Vary Premises Licence
Poplars Inn, Pondside, Johnstown, Carmarthen

Subsequent to our meeting on the 23rd of November 2016 at the above premises, I would like to make the following comments. During the above meeting you indicated that you would agree to Condition Number 1, 3, 4 and 6 that was contained in my original representation dated the 17th of November 2016.

Additionally it was agreed that the activities listed below would be amended to the following

Supply of Alcohol
Sunday to Thursday 07:00 – 00:00 / Friday- Saturday 07:00 - 01:30

Late night refreshment
Sunday to Thursday 23:00 – 23:30 / Friday- Saturday 23:00 - 01:00

Recorded music
Sunday to Thursday 07:00 – 00:00 / Friday- Saturday 07:00 - 01:00

Live music
Sunday to Thursday 07:00 – 23:00 / Friday- Saturday 07:00 – 01:00

Opening Hours
Sunday to Thursday 07:00 – 00:30 / Friday- Saturday 07:00 - 02:00

During the site visit you expressed your concern over conditions numbered 2, 5 and 7 in my original representation. Therefore in order to try and reach a compromise with you on the above conditions I have amended my original conditions to the following-:

Robin Staines BA (Hons.), MA, MCIH
Pennaeth Tai & Diogelu'r Cyhoedd
Adran Cymunedau
3 Heol Spilman, Caerfyrddin, SA31 1LE
Tŷ Elwyn, Llanelli, SA15 3AP.
Neuadd y Dref, Heol Iscennen, Rhydaman, SA18 3BE.

Head of Housing & Public Protection
Department for Communities
3 Spilman Street, Carmarthen, SA31 1LE.
Tŷ Elwyn, Llanelli, SA15 3AP.
Town Hall, Iscennen Road, Ammanford, SA18 3BE.

POP 2

Condition No 2 to be amended to

- Only one speaker shall be installed in any external areas of the premises
- The location of this speaker shall be approved in writing by the Licensing Section.
- Music from the speaker will only be played at a level that is considered as background music.
- The external speaker will not be used between the hours of 22:00 and 07:00.

Condition No 5 is to remain the same. Subsequent to our meeting I have checked other similar licenses within the locality and this condition is consistently imposed.

- The consumption of alcohol shall not be permitted after 23:30 in any outside locations within the boundary of the premises.

Condition No 7 is withdrawn completely

Therefore please find attached a copy of my suggested conditions which take into account the above amendments. Should you agree with the above and wish to accept the conditions, you are required to confirm this in writing. A copy of your acceptance should be forwarded to the Licensing Section and myself.

Accepting the above will enable me to withdraw the representation and the above requirements will become conditions of your premises licence.

If you wish to discuss the matter further, please do not hesitate to contact me.

Yours Faithfully

Mr A W Morgan
Environmental Health Practitioner
Environmental Health and Licensing Section
c.c Licensing Section, 3 Spilman Street, Carmarthen, SA31 1LE

POP 2

Environmental Health Amended Conditions
Application to Vary Premises Licence
Poplars Inn, Pondside,
Johnstown, Carmarthen

Prevention of Public Nuisance conditions

1. During periods of regulated entertainment all external windows and doors shall be kept closed, other than for access and egress to the premise.
2. Bottles shall not be emptied into the bins outside the premises between 11:00pm and 7:00am.
3. Neighbour courtesy notices shall be displayed at the exits of the premises in order to inform patrons and staff to leave the premises quietly in respect of the local residents.
4. After 22:30 the consumption of alcohol shall not be permitted in any outside locations within the boundary of the premises.
5. Only one speaker shall be installed in any external areas of the premises.
6. The location of this speaker shall be approved in writing by the Licensing Section
7. Music from the speaker will be only be played at a level that is considered as background music.
8. The external speaker will not be used between 22:00 and 07:00.

Supply of Alcohol
Sunday to Thursday 07:00 – 00:00 / Friday- Saturday 07:00 - 01:30

Late night refreshment
Sunday to Thursday 23:00 – 23:30 / Friday- Saturday 23:00 - 01:00

Recorded music
Sunday to Thursday 07:00 – 00:00 / Friday- Saturday 07:00 - 01:00

Live music
Sunday to Thursday 07:00 – 23:00 / Friday- Saturday 07:00 – 01:00

Opening Hours
Sunday to Thursday 07:00 – 00:30 / Friday- Saturday 07:00 - 02:00

POP3

Cyngor Sir Gâr Carmarthenshire County Council

EICH CYNGOR arleinamdani
www.sirgar.llyw.cymru
YOUR COUNCIL doitonline
www.carmarthenshire.gov.wales

Eich cyf / Your ref:
Fy nghyf / My ref: AWM/125822
Dyddiad / Date: 06 September 2017

Gofynner am / Please ask for: Aled Morgan
Llinell Uniongyrchol / Direct Line: 01269 598262
E-bost / E-mail: publicprotection@carmarthenshire.gov.uk

Mr Mark Howell,
The Poplars
Pondside
Johnstown
Carmarthen
Carmarthenshire
SA31 3HU

Annwyl Syr,

DEDDF DIOGELU'R AMGYLCHEDD 1990, Rhan 3
Ynghylch: Niwsans Sŵn Statudol Honedig yn deillio o'r The Poplars, Pondside, Tre-loan, Carfyrddin, Sir Gar SA31 3HU

Mae'r Adran hon wedi derbyn cwynion ar y 27fed o Awst 2017 ynglun a sŵn cerddoriaeth a swn pobol yn siarad a gwaeddu y tu allan I'r eiddo uchod. .

O dan Adran 79 o Ddeddf Diogelu'r Amgylchedd 1990, mae rhwymedigaeth ar yr awdurdod lleol i gymryd camau rhesymol i ymchwilio i bob cwyn cysylltiedig â niwsans y mae'n ei derbyn.

Ar hyn o bryd, **nid** yw'r awdurdod wedi cymryd unrhyw gamau i gadarnhau bod y gwyn hon yn Niwsans Sŵn Statudol. Fodd bynnag, dymunaf eich hysbysu y byddwn yn monitro er mwyn asesu'r gwyn a phennu ei dilysrwydd.

Os oes unrhyw wirionedd i'r honiadau hyn, byddwn yn eich cynghori i gymryd camau i sicrhau eich bod yn cyfyngu gymaint â phosibl ar y sŵn er mwyn sicrhau nad oes Niwsans Sŵn Statudol mewn eiddo cyfagos. Bydd hyn yn golygu na fydd angen i'r awdurdod gymryd camau ffurfiol.

Dear Sir,

ENVIRONMENTAL PROTECTION ACT 1990, PART 3
Re: Alleged Statutory Noise Nuisance arising from The Poplars, Pondside, Johnstown,Carmarthen, Carmarthenshire, SA31 3HU

This Department has received a complaints on the 27th of August 2017 in relation to loud music and people speaking and shouting outside the property.

Under Section 79 of the Environmental Protection Act 1990, the local authority is obliged to take reasonable steps to investigate all nuisance related complaints it receives.

At this current time, the authority has **not** undertaken any measures to confirm this complaint as a Statutory Noise Nuisance. However, I wish to inform you that we will be monitoring to assess the complaint to determine its validity.

If there is any truth to these allegations, I would advise that you take steps to ensure that noise is kept to a minimum in order that there is no Statutory Noise Nuisance at near-by properties. This will avoid the need for formal action by the authority.

Os hoffech drafod cynnwys y llythyr hwn ymhellach, neu os hoffech ragor o gyngor neu wybodaeth mae croeso i chi gysylltu â'r mi yn yr Adran hon.

If you would like to discuss the contents of this letter further, or if require any additional advice or information then please do not hesitate to contact me at this Department.

Yn gywir/Yours faithfully,

Aled Morgan
Swyddog Iechyd yr Amgylchedd/Environmental Health Officer
Adran Iechyd yr Amgylchedd a Trwyddedu/Environmental Health and Licensing Section

c.c.Mr Mark Howell, LIBANUS CHAPEL, Heol Y Banc, Bancffosfelen, Llanelli, SA15 5DL

POP 4

Letter Dated - 16/ 1/2018

Eich cyf / Your ref: Gofynner am / Please ask for: Aled Morgan

Fy nghyf / My ref: AWM/ 126520 Llinell Uniongyrchol / Direct Line: 01269 598262

Dyddiad / Date: 16th of January 2018

E-bost / E-mail:

PublicProtection@carmarthenshire.gov.uk

Mr Mark Howells,

Poplars Inn,

Pondside,

Johnstown,

Carmarthen,

Carmarthenshire

SA31 3HU

Dear Mr Howells,

Re: Noise complaints from Poplars Inn, Pondside, Johnstown, Carmarthen

Environmental Protection Act 1990

I write to inform you that I have received two further noise complaints with regards to the above premises.

The first complaint was received on the 12th of January 2018 at 06:35am which was in relation to noise from glass bottles allegedly being emptied into the bin outside at 04:45am. The complainant informs us that this apparently is not an isolated incident and has experienced this noise previously. Therefore with regards to this complaint I would like to inform you of the complaint and request that the emptying of waste bottles is only carried out between the hours of 7am and 11pm. This will ensure that noise from this activity will be carried out at a reasonable time and thereby should not cause an unreasonable disturbance to neighbouring properties.

The second complaint was received on the 13th of January 2017 at 9:47pm where loud music and people noise from the premises allegedly disturbed a neighbouring property. The complainant has stated that the noise disturbed them from 9:47pm until 12:20 am on the 14th of January 2018. Therefore with regards to this complaint I would like inform you of the complaint received.

Additionally I have advised the complainant that our next course action would involve undertaking noise monitoring at their property in order to assess whether or not the noise being complained of is

a statutory noise nuisance. Once noise monitoring has been undertaken I shall provide you with an update with regards to this matter. If you require any further information or assistance please do not hesitate to contact me.

Yours Faithfully,

Mr A W Morgan

Environmental Health Officer

POP 5

Eich cyf / Your ref:
Fy nghyf / My ref: AWM/127734
Dyddiad / Date: 18th June 2018
Gofynner am / Please ask for: Aled Morgan
Llinell Uniongyrchol / Direct Line: 01269 598262
E-bost / E-mail: PublicProtection@carmarthenshire.gov.uk

Licensing Section,
Carmarthenshire County Council,
3 Spilman Street,
Carmarthen,
SA31 1LE

Dear Sir/Madam,

Re: Temporary Event Notice application for Poplars Inn, 1 Pondside, Johnstown, Carmarthen, SA31 3HU

I write further to receiving the above Temporary Event Notice (TEN) application, for an event to be held on the 30/06/2018.

Whilst considering the details of the application the Environmental Health Section would like to object to the application due to the fact that we believe that the "Prevention of a Public Nuisance" objective will not be met. I have outlined the reasons why below:

- The applicant is seeking to provide Regulated Entertainment in an external area from 12:00 until 00:00.
- The external area of the above premises area adjoins a domestic property.
- Noise Apps recordings submitted on the 15th of June 2018 contained loud music from regulated entertainment held outside the above premises.
- Noise complaints have been received in relation to loud music being played at the above premises.
- No information has been provided by the applicant of the TEN to outline how the event will not undermine the Prevention of a Public Nuisance objectives of the Licensing Act.

Should you have any further queries or concerns with regards to the above then please do not hesitate to contact me.

Yours Faithfully

Mr A W Morgan
Environmental Health Practitioner
Environmental Health Section

POP 6

From: Andrew Rees <RARees@carmarthenshire.gov.uk>
Sent: 28 June 2018 13:45
To: Mark Howell <mark@howellepossystems.co.uk>
Cc: Aled Morgan <AWMorgan@carmarthenshire.gov.uk>; Kirsten Smith <KSmith@carmarthenshire.gov.uk>
Subject: Poplars Inn.

Hi Mark,

This is a reminder about your proposed event at the Poplars on Saturday 30th June 2018.

The external live music MUST cease at or before 23:00, NO alcohol can be sold outside the building at any time and all alcohol consumption in the external area must cease at or before 22:30.

Please be reminded that there are ongoing complaints regarding noise and allegations of breaches of your premises licence conditions. You should ensure that your premises licence conditions are complied with at all times. Monitoring of the event may be carried out by officers of this authority..

Regards,

Andrew Rees
Swyddog Trwyddedu / Licensing Officer
Cyngor Sir Gar / Carmarthenshire County Council
01267 228760

http://www.carmarthenshire.gov.wales/home/business/licensing-permits/

POP 7

Cyngor Sir Gâr
Carmarthenshire County Council

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www.sirgar.llyw.cymru

YOUR COUNCIL doitonline
www.carmarthenshire.gov.wales

Eich cyf / Your ref:		Gofynner am / Please ask for:	Aled Morgan
Fy nghyf / My ref:	AWM/125822	Llinell Uniongyrchol / Direct Line:	01269 598262
Dyddiad / Date:	21st August 2018	E-bost / E-mail:	PublicProtection@carmarthenshire.gov.uk

Licensing Section,
Carmarthenshire County Council,
3 Spilman Street,
Carmarthen,
SA31 1LE

Dear Sir/Madam,

Re: Temporary Event Notice application for Poplars Inn, 1 Pondside, Johnstown, Carmarthen, SA31 3HU

I write further to receiving the above Temporary Event Notice (TEN) application, for an event to be held on the 26/08/2018.

Whilst considering the details of the application the Environmental Health Section would like to **object** to the application due to the fact that we believe that the "Prevention of a Public Nuisance" objective will not be met. I have outlined the reasons why below:

- The applicant is seeking to provide Regulated Entertainment in an external area from 12:00 until 00:00.
- The external area of the above premises area adjoins a domestic property.
- Previous Noise Apps recordings submitted contained loud music from regulated entertainment held outside the above premises.
- Noise complaints have been received in relation to loud music being played at the above premises.
- No information has been provided by the applicant of the TEN to outline how the event will not undermine the Prevention of a Public Nuisance objectives of the Licensing Act.

Should you have any further queries or concerns with regards to the above then please do not hesitate to contact me.

Yours Faithfully

Mr Steven C Williams
Environmental Health Practitioner
Environmental Health Section

Cyngor Sir Gâr
Carmarthenshire
County Council

EICH CYNGOR arleinamdani
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Eich cyf / Your ref:		Gofynner am / Please ask for:	Aled Morgan
Fy nghyf / My ref:	AWM	Llinell Uniongyrchol / Direct Line:	01269 598262
Dyddiad / Date:	7th of September 2018	E-bost / E-mail:	PublicProtection@carmarthenshire.gov.uk

Mr Mark Howells,
Poplars Inn,
Pondside,
Johnstown,
Carmarthen,
Carmarthenshire
SA31 3HU

Dear Mr Howells,

Re: Noise complaints from Poplars Inn, Pondside, Johnstown, Carmarthen Environmental Protection Act 1990

I write to inform you that I have received three separate noise complaints with regards to an event held at the above premises on the 26th of August 2018.

The complainants have submitted noise recordings to the Local Authority via the Noise App. On listening to the recordings submitted there is evidence of loud music being clearly audible at their respective properties.

In addition to this Environmental Health Section objected to the two Temporary Event Notices (TEN's) that you submitted for events to be held on the 30th of June 2018 and the 26th /27th of August 2018. Our objection was based on the fact that in our professional opinion we believed that the "Prevention of a Public Nuisance" objective will not be met during these events.

Based on the evidence provided by the three complainants on the 26th of August 2018 it seems that we were correct in making our objections. Also I do have concerns that noise from the event may have resulted in a Public Nuisance. Therefore should you decide to hold similar events in future then we would have to consider to undertake noise monitoring at nearby residents properties in order to assess the level of noise and to decide whether or not there is a Statutory Noise Nuisance.

I would like to take this opportunity to advise you that should we gather evidence that constitutes a Statutory Noise Nuisance, then we will not have any further options but to serve a Notice under the provisions of Section 80 of that Act. This notice will be served on you as the owner/the person responsible for the nuisance.

Robin Staines BA (Hons.), MA, MCIH

Pennaeth Tai & Diogelu'r Cyhoedd
Adran Cymunedau
3 Heol Spilman, Caerfyrddin, SA31 1LE.
Tŷ Elwyn, Llanelli, SA15 3AP.
Neuadd y Dref, Heol Iscennen, Rhydaman, SA18 3BE.

Head of Housing & Public Protection
Department for Communities
3 Spilman Street, Carmarthen, SA31 1LE.
Tŷ Elwyn, Llanelli, SA15 3AP.
Town Hall, Iscennen Road, Ammanford, SA18 3BE.

Corporate member of Plain English Campaign Committed to clearer communication 255
Her Iechyd Cymru Health Challenge Wales
BUDDSODDWYR MEWN POBL | INVESTORS IN PEOPLE

Whereby failing to comply with the terms of the Notice could result in a prosecution which may result in an unlimited fine.

If you require any further information or assistance please do not hesitate to contact me.

Yours Faithfully,

Mr A W Morgan
Environmental Health Officer

Cyngor Sir Gâr Carmarthenshire County Council

EICH CYNGOR arleinamdani
www.sirgar.llyw.cymru

YOUR COUNCIL doitonline
www.carmarthenshire.gov.wales

Eich cyf / Your ref:		Gofynner am / Please ask for:	Aled Morgan
Fy nghyf / My ref:	AWM	Llinell Uniongyrchol / Direct Line:	01269 598262
Dyddiad / Date:	12/04/2019	E-bost / E-mail:	PublicProtection@carmarthenshire.gov.uk

Mr Mark Howell,
Poplars Inn,
Pondside,
Johnstown,
Carmarthen,
Carmarthenshire
SA31 3HU

Dear Mr Howell,

Re: Noise complaint from Poplars Inn, Pondside, Johnstown, Carmarthen
Environmental Protection Act 1990

Further to my last correspondence to you on the 7th of September 2018 concerning the above may I confirm the following. I have received further Noise App recordings with regards to loud music from the above premises on 5th of April between 23:11 and 23:19.

The noise recordings submitted to the Local Authority via the Noise App contains evidence of extremely loud music being clearly audible at the complainant's property.

Thereby based on the evidence provided by the complainant, I do have concerns that should the noise be witnessed for a sufficient duration then this could have given rise to a Statutory Noise Nuisance.

I would like to take this opportunity to advise you that should we be provided with evidence indicating the likelihood of an occurrence or recurrence of a Statutory Noise Nuisance, then we will not have any further options but to serve a Notice under the provisions of Section 80 of the above Act. This notice would be served on you as the owner/the person responsible for the nuisance. Whereby failing to comply with the terms of the Notice could result in a prosecution which may result in an unlimited fine.

If you require any further information or assistance please do not hesitate to contact me.

Yours Faithfully,

Mr A W Morgan
Environmental Health Officer

Robin Staines BA (Hons.), MA, MCIH

Pennaeth Tai & Diogelu'r Cyhoedd
Adran Cymunedau
3 Heol Spilman, Caerfyrddin, SA31 1LE.
Tŷ Elwyn, Llanelli, SA15 3AP.
Neuadd y Dref, Heol Iscennen, Rhydaman, SA18 3BE.

Head of Housing & Public Protection
Department for Communities
3 Spilman Street, Carmarthen, SA31 1LE.
Tŷ Elwyn, Llanelli, SA15 3AP.
Town Hall, Iscennen Road, Ammanford, SA18 3BE.

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Her Iechyd Cymru Health Challenge Wales
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POP 10

From: Aled Morgan
Sent: 13 June 2019 11:12
To: mark@howellepossystems.co.uk
Cc: SCH Licensing <SCHLicensing@carmarthenshire.gov.uk>
Subject: Potential TEN - Poplars, Johnstown

Dear Mr Howell

Further to our telephone conversation on the 11th of June 2019 with regards to the Gin Festival event at the Poplars Johnstown. From our discussion the event is planned for the 29/06/2019 and based on what you mentioned that you would be looking to apply for a TEN to cover the following-:

- Have Live Music outside up until 10pm and then the music would only be played inside.
- Extend the use of the external areas to allow customers consumption of alcohol up to a time of approximately 11:30pm to 12pm.

I have considered what you have mentioned above and suggest that should a TEN application be received for the above then Environmental Health would most likely object to the TEN for the following reasons.

- As it currently stands your Premises Licence already permits outdoor Live Music to be played up to 10pm. Therefore you do not require a TEN to enable you to do this.
- Live Music in the outdoor areas will end at 10pm, therefore I don't not see what would be the reason to extend the use of the external areas for the consumption of alcohol past the 10:30pm curfew that already exists on your Premises Licence. Given that after 10 pm entertainment will be held inside the premises, the customers in my opinion would be inside the premises listening to the entertainment being provided.
- You are aware that we already have ongoing investigation on noise complaint, where noise from customers in the beer garden is one of the issues being complained about. Given that the next course of action with this complaint has yet to be decided upon, I don't feel that agreeing to your potential TEN application would be appropriate on this occasion.
- A previous event held at the premises on the 26th of August 2018in August 2018 resulted in 3 noise complaints being received by the Authority.

I trust that the above is of interest should you have any further queries please do not hesitate to contact me on 01269 598262. Additionally you are entitled to submit a TEN application to which I would object to which then would be heard and decided by the Licensing Sub-committee.

Diolch

POP 10

Aled Morgan
Environmental Health Officer / Swyddog Iechyd yr Amgylchedd
Neuadd y Dref Rhydaman / Ammanford Town Hall
Heol Iscennen / Iscennen Road,
Rhydaman / Ammanford
SA18 3BE
(01269 598 262 / 5662)

AWMorgan@sirgar.gov.uk
AWMorgan@carmarthenshire.gov.uk

Mae croeso i chi gysylltu â mi yn Gymraeg neu Saesneg
You are welcome to contact me in Welsh or English

Visit our Website at www.carmarthenshire.gov.uk
Ewch i'n gwefan yn www.sirgar.gov.uk

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Follow us on Twitter / Dilynwch ni ar Twitter @CarmsCouncil

POP 11

From: Aled Morgan
Sent: 24 June 2019 16:18
To: SCH Licensing <SCHLicensing@carmarthenshire.gov.uk>
Subject: RE: Ten Consultation - Poplars Inn

Dear Sir/Madam,

I don't object to the following TEN due to the following reasons

I have already been in discussion with the owner of the Poplars about the event and the ongoing noise investigation that we have with the premises. Given that the noise investigation has been ongoing for such a long time without reaching a conclusion, I have agreed on this occasion allowed him an opportunity the use a temporary event notice in order to extend the use of his external area. The aim of doing this is to enable me to monitor the event and use the evidence from this to decide on the next course of action.

Diolch

Aled Morgan
Environmental Health Officer / Swyddog Iechyd yr Amgylchedd
Neuadd y Dref Rhydaman / Ammanford Town Hall
Heol Iscennen / Iscennen Road,
Rhydaman / Ammanford
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Follow us on Twitter / Dilynwch ni ar Twitter @CarmsCouncil

From: SCH Licensing
Sent: 21 June 2019 09:59
To: David Bizby <david.bizby@dyfed-powys.pnn.police.uk>; EH TEN Consultation <EHTENConsultation@carmarthenshire.gov.uk>; Mike Price <mike.price@Dyfed-Powys.pnn.police.uk>
Subject: Ten Consultation - Poplars Inn

Please see attached consultation

POP 11

<< File: KAM20127.doc >>
Regards

Kirsten

Kirsten Smith
Licensing Officer/Swyddog Trwyddedu
Adran Cymunedau / Department for Communities
Cyngor Sir Caerfyrddin / Carmarthenshire County Council
3 Heol Spilman / 3 Spilman Street
Caerfyrddin /Carmarthen
SA31 1LE

Ffon / Tel: 01267 228801
Mewnol / Internal: 2801
Ffacs / Fax: 01267 229141
E-Bost / E-mail: KSmith@carmarthenshire.gov.uk

POP 12

Noise Monitoring

Location- Living room of 1 Pondside, Johnstown, Carmarthen

Date – 28/06/2019 to 03/07/2019

Graph 1 and **Graph 2** – These are just examples of the noise levels measured at the property on Friday the 28/06/19, which is the day before the event. Noise at 14:00 to 14:20 (Graph 1) fluctuate between 30 and 40 dBALAeq500ms where the average noise levels over a 20 minute period (LAEq 20mins) was 32.3 dBA. Noise levels measured at 21:16 to 21:36 (Graph 2) fluctuate between mid 30's and mid 40's dBALAeq500ms. There are some instantaneous noise levels that reach a peak of approximately 60dBALAeq500ms. The average noise levels over the 20 minute period (LAEq 20mins) was 40.2 dBA

Graph 3 – This is a graph of the first noise recording taken on Saturday the 29/06/19 which was at 15:36. The noise levels fluctuates between levels around 40dBA to levels of around 70dBA. The average noise levels over the 4 minute period (LAEq 4mins) was 62.5 dBA. The audio recording contains music from a singer with backing band of drum set, electric guitar and a double bass which was clearly audible and is the dominant noise on the recording. There is very little people noise as the majority of the noise is from music. Towards the end of the recording there is some extraneous noises heard from the occupier and his family, however the music noise still remains the dominant source of noise.

Graph 4 – This is a graph of the noise levels taken on Saturday the 29/06/19 from 15:30 to 16:30. The graph shows that noise levels do fluctuate as expected and noise levels vary from 35dBA to levels of around 80dBA. The average noise levels over the 60 minute period (LAEq 60mins) was 65.6 dBA. This illustrates that the noise levels shown in Graph 3 was not an isolated situation. The graph contains 6 audio recordings over the 60 minute period.

- 1st audio has previously been described in Graph 3.
- 2nd audio contains music from a drum set, electric guitar and a double bass no singing just an instrumental section. There are some movement noises from inside the occupiers property but music is clearly the dominant source of noise. Toward to the end of 2nd audio there is a different song being played.
- 3rd Audio is a male singer playing with a band (drums set, bass and lead guitar) the genre seems to be jazz/blues. Music is clear and every word being sung can be clearly identified. When music ends you can hear people clapping and the male singer speaking to crowd.
- 4th audio unable to distinguish if singer is male or female however playing with a band (drums set, bass and lead guitar) and the genre as before seems to be jazz/blues . Music is clear especially the drums and bass which are loud. There is some extraneous noise audible on the audio however that is secondary to the music.
- 5th music playing seems loud on audio, when the music stops the levels drop from 65db to around 47dB. There is some noise from the occupier when the music is not playing. However as soon as the band restarts the noise levels jump up from 47dBA to 65+dBA and the noise from occupiers are no longer audible.
- 6th The audio seems extremely loud with a similar genre of music being played as previous recordings but levels are up and over 70dBA, especially when the lead guitarist does a solo. The noise levels do decrease slightly when singer resumes. Also on audio there is some noise from the occupier and his family . However the music noise is the main source of noise .

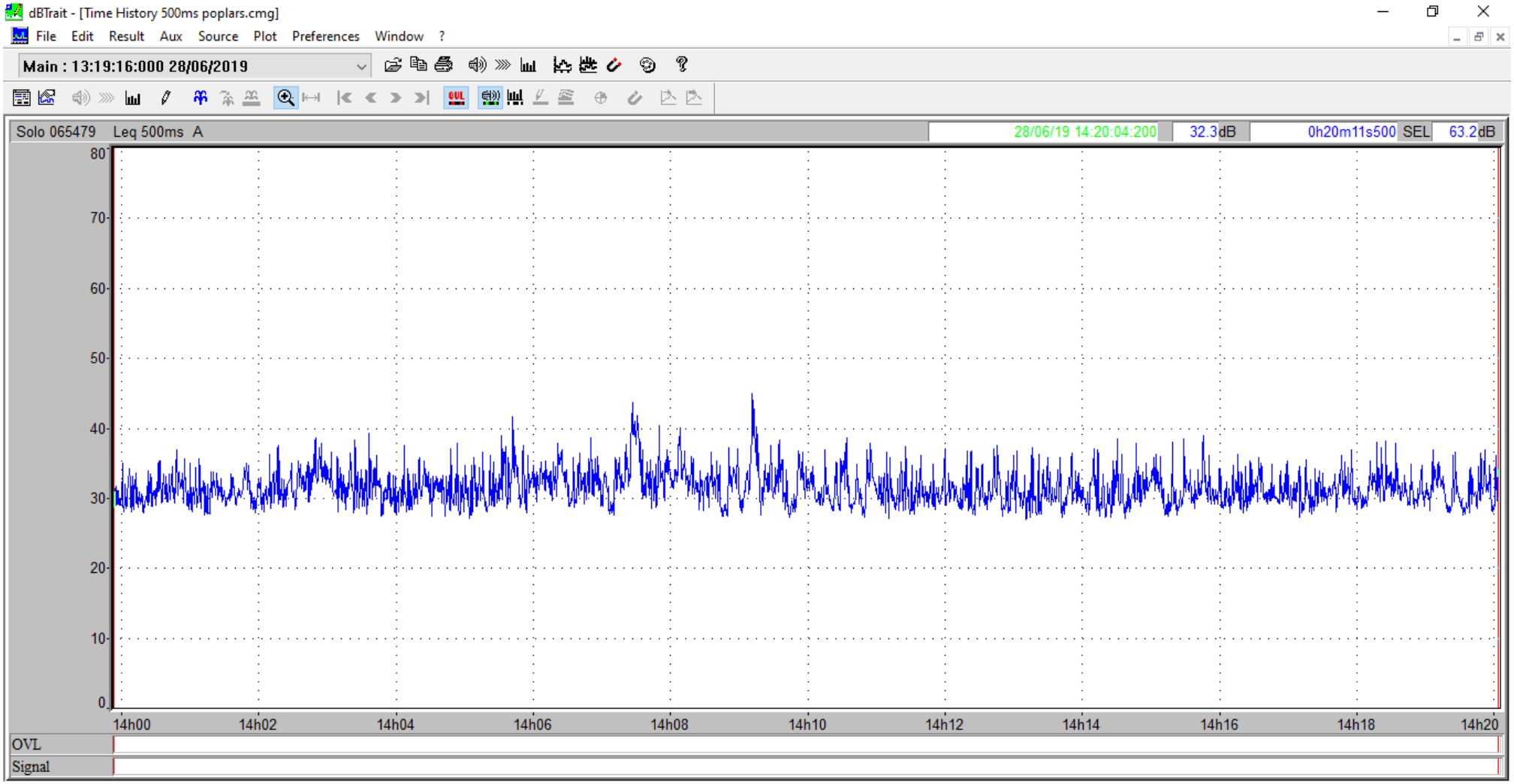
POP 12

Graph 5 - This is a graph of the noise levels taken on Saturday the 29/06/19 from 21:30 to 22:00. The graph shows that noise levels do fluctuate as expected and noise levels vary from levels of 40 dBA to levels exceeding 70dBA. The average noise levels over the 30 minute period (LAEq 30mins) was 60.8 dBA. This Graph contains 5 separate audio recordings.

- 1st audio recording contains a singer and guitar singing “Hi Ho Silver Lining” fairly loud also noted that customer noise is also more prevalent. There is some extraneous noise from the occupiers. When music stops the noise levels fall to around 50dBA, the noise audible then is from both the occupiers and customer. When the singer resumes it seems to be quieter but still between 55dBA to 60 dBA.
- 2nd recording contains customer noise and a guitar being played the signer seems quieter can hear him sing and then speak on his mic in between each song but customer noise is becoming just as loud as the singer. The Noise Level is around 55 to 60 dBA.
- 3d recording contains same singer seems clearer on this audio especially the lead guitar. There is some extraneous noise from occupiers. Singer sings “sometimes i feel i've got to run away” and Im able to hear customers join and singing with artist. Level are around 60dBA when this song is being played, there is some customer noises also present.
- 4th recording contains same song as the 3rd audio. When song stops I can hear the noise from customers. Levels are around 60 to 65 dB with singer and around 50 to 55dBA when singer stops and speaks on the mic.
- 5th recording contains audio of a singer same as in 4th recordings singing Neil Diamond “Sweet Caroline” can clearly hear customers joining in with the chorus. When singer stops can hear him saying “ok one more song”. The levels are between 60 and 70 dBA when he is singing.

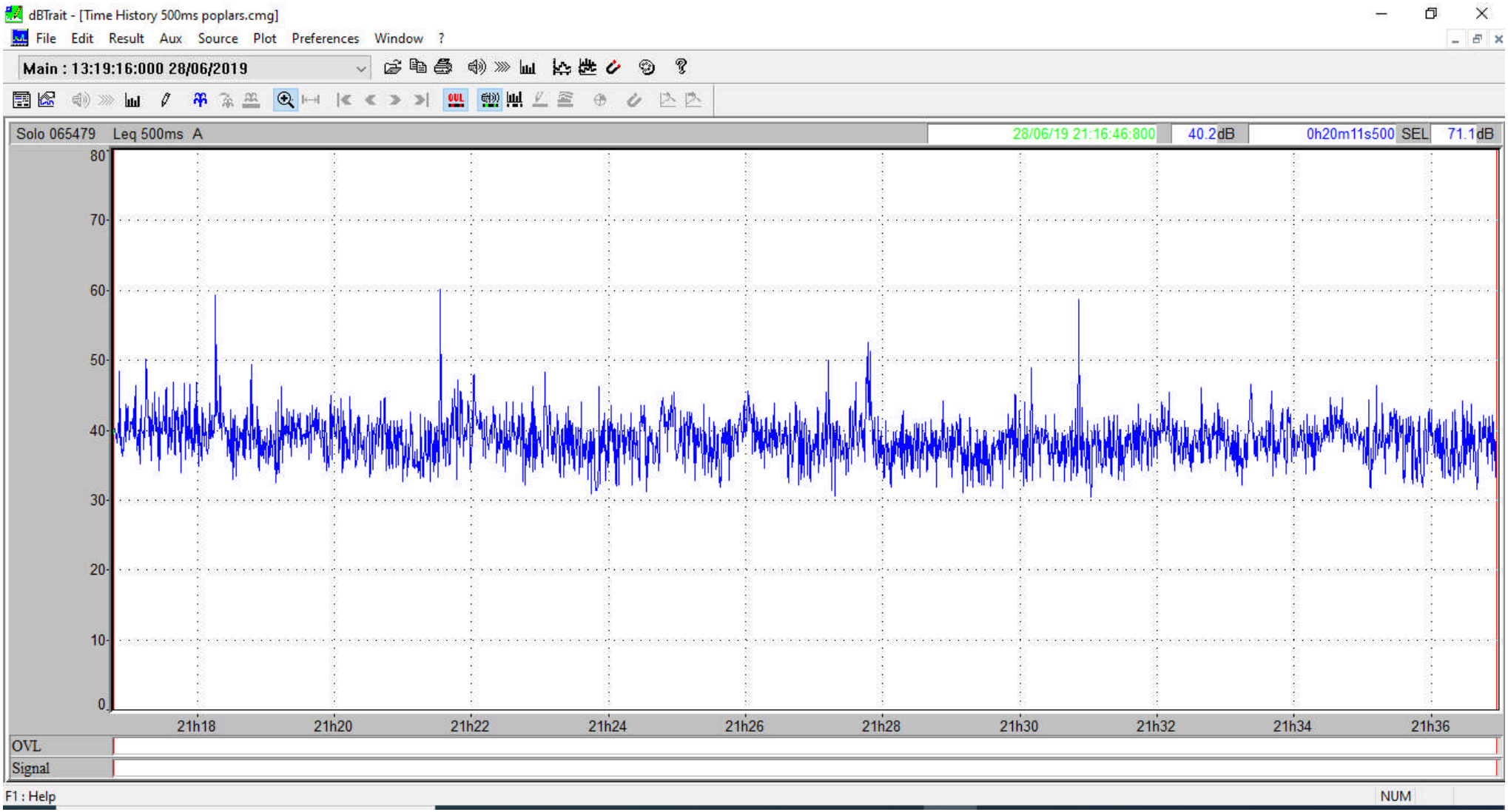
POP 12

Graph 1



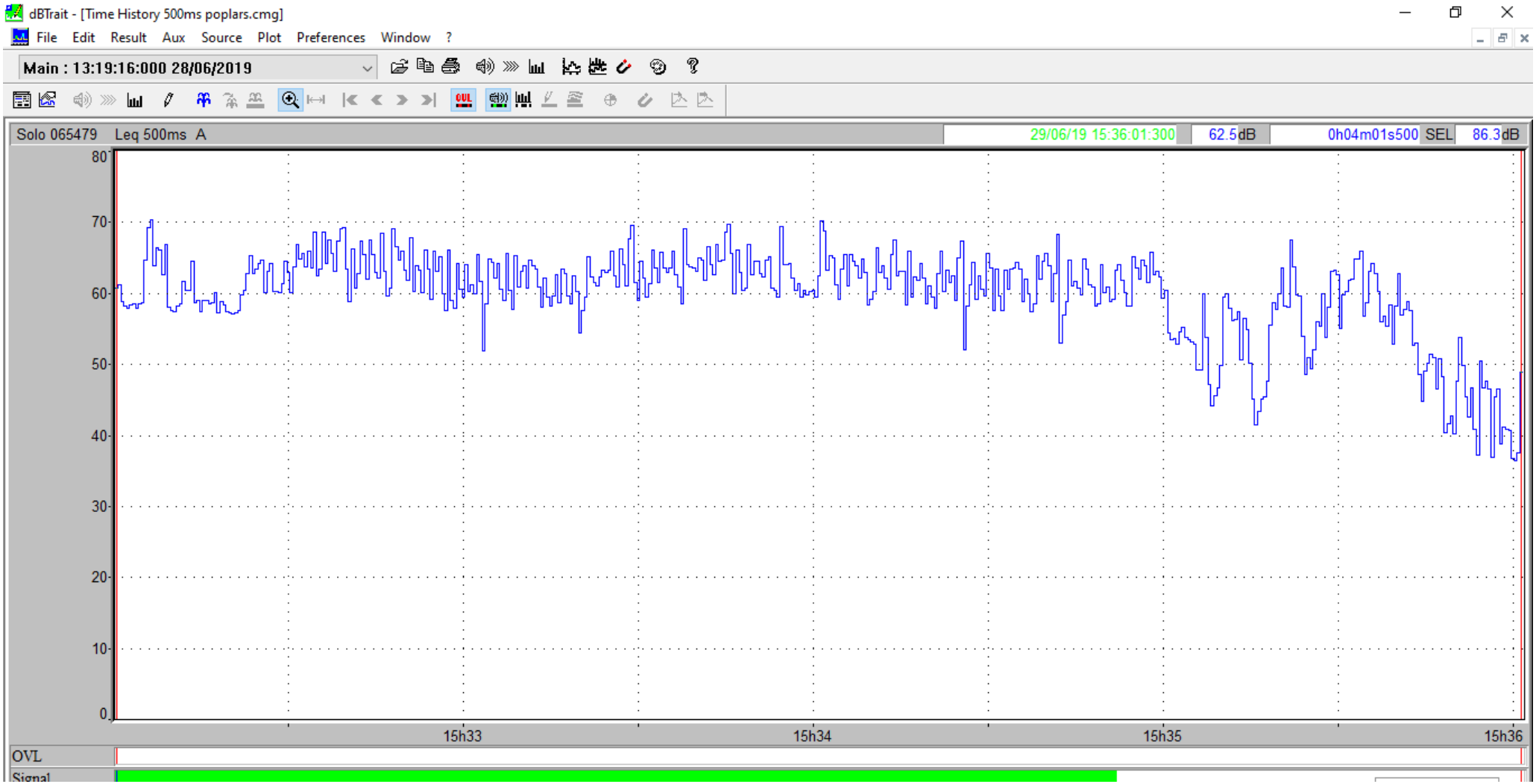
POP 12

Graph 2



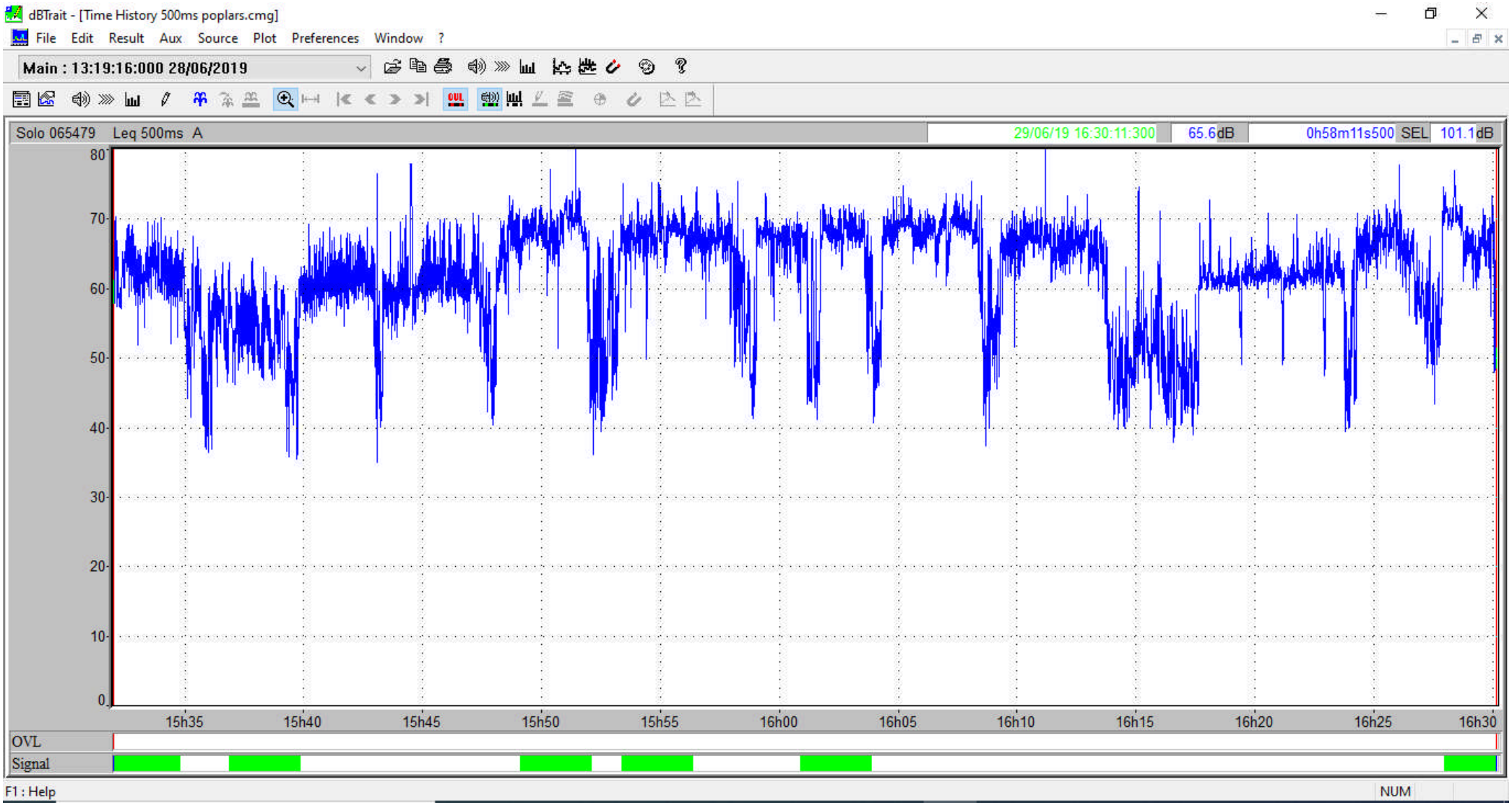
POP 12

Graph 3



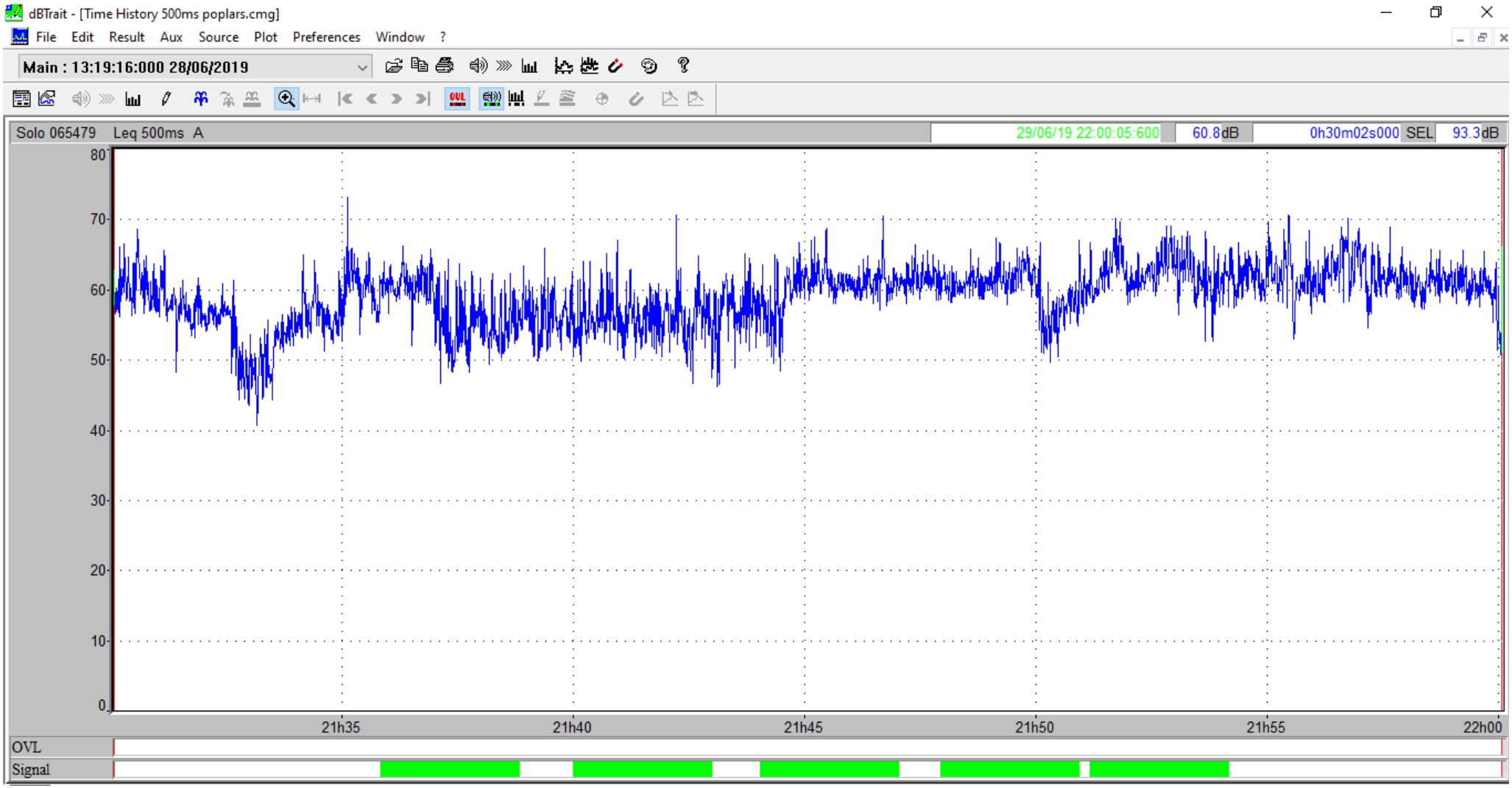
POP 12

Graph 4



POP 12

Graph 5



POP 13

File Note

Date - : 29/06/19

21:00. Met with Ruth Thomas, Environmental Health Officer and walked to the complainant's property at 1 Pondside which is located directly next door to the Poplars.

On arriving at Pondside, I could see and hear a live band playing in the marquee located at the side of the Poplars. The music was clearly audible. We walked to 1 Pondside and spoke with the complainants Mr and Mrs Wyatt. Mrs Wyatt took us to the living room where our Noise Monitoring equipment was positioned. Mrs Wyatt mentioned that the noise from the event was especially loud at approximately 14:30. Mrs Wyatt mentioned that the noise was so loud that they had struggled to have a conversation between the family as the noise was pulsing through the house. Mr Wyatt then arrived and reiterated what his wife had stated. He confirmed that he had taken audio records throughout the day.

Whilst at the property I enquired with Mr and Mrs Wyatt that if the landlord of the Poplars adhered to all the conditions within his License, would they find the noise from the Poplars tolerable. Both Mr and Mrs Wyatt stated that they were fully aware that they lived next door to a pub and expected some noise and if the landlord adhered to his conditions they would find the situation tolerable, however this was not the case.

Mr and Mrs Wyatt stated that the noise had subsided as the afternoon evening went on but they believed that the volume had dropped as the artists performing were now tailored towards an older audience. Mr and Mrs Wyatt stated that a lot of the younger patrons had left the pub. Nevertheless, both Mr and Mrs Wyatt stated that there was nowhere they could go within their home to escape the noise.

At the time of our arrival at approximately 21:10, the event being held at the Poplars was clearly audible within the living room of 1 Pondside. When the window was open and it was difficult to hold a conversation at a normal level. We proceeded to close the window and although the noise level dropped, the music continued to be clearly audible within the living room area although I was now able to hold a conversation at normal level.

We left the premises at 21:30 to attend another visit but confirmed that we would call back later in the evening.

When we returned to the area at 22:00. Live music had stopped playing, but I could hear loud amplified music being played through a speaker believed to be located somewhere within the marquee. The noise was clearly audible in the area. The music ceased at 22:30, where the music was played from within the public house premises, although it could be heard from outside the premises at a low level. There continued to be a number of patrons within the beer garden at the front of the public house, some of which were quite loud in their manner.

POP 14

22/ 8/2019 15:47 AWM

Mr Mark Howell,

Poplars Inn,

Pondside,

Johnstown,

Carmarthen,

Carmarthenshire

SA31 3HU

Dear Mr Howell,

Re: Noise complaint from Poplars Inn, Pondside, Johnstown, Carmarthen

Environmental Protection Act 1990

Further to our telephone conversation on the 5th of July 2019 concerning the above may I confirm the following.

I would like to inform you that have been in receipt of further noise complaints as stated below –

• 3 Aug 2019 23:05 to 4 Aug 2019 00:14, complaint regarding noise from karaoke with windows and door being open, noise from people playing pool and swearing and drinking outside after 22:30 curfew.

• 7 Aug 2019 noise from emptying bottles into the bin before 06:30am

• 17 Aug 2019 22:06 to 23:01pm Noise from people, drinking outside after 22:30 curfew and some music noise

• 20 Aug 2019 23:14 Noise from people outside the premises playing pool and drinking outside the 22:30 curfew.

Additionally I would also like to take this opportunity to reiterate the advice given to you on the 5th of July 2019. Based on the evidence gathered from the noise monitoring undertaken at the complainants property and also the subjective assessment made at the complainants property on the 29th of June 2-19 may I confirm the following.

POP 14

The level of noise witnessed at the complainants property was not at a level that I would deem acceptable and therefore as mentioned to you during our conversation on the 5th of July 2019, it is likely that any further Temporary Event Notice (TEN) applications received would result in an objection from the Environmental Health Team. This is due to the fact that based on the above mentioned noise monitoring we believe that the “Prevention of a Public Nuisance” objective will not be met.

Whilst considering the above and should wish to submit a TEN application for any future events then I would strongly advise you to submit the application early enough in order to enable the application to be objected to and heard in a Licensing Sub Committee for them to determine the application. Should you wish to receive further advice on this process please do not hesitate to contact the Licencing Section in order that they can provide you with the appropriate advice. I would however strongly advise you from submitting a Late TEN as this would result in an objection without the option of having a Licensing Hearing.

If you require any further information or assistance please do not hesitate to contact me.

Yours Faithfully,

Mr A W Morgan

Environmental Health Officer

Cyngor Sir Gâr Carmarthenshire County Council

EICH CYNGOR arleinamdani
www.sirgar.llyw.cymru

YOUR COUNCIL doitonline
www.carmarthenshire.gov.wales

Eich cyf / Your ref:		Gofynner am / Please ask for:	Aled Morgan
Fy nghyf / My ref:	AWM	Llinell Uniongyrchol / Direct Line:	01269 598262
Dyddiad / Date:	16/09/2019	E-bost / E-mail:	PublicProtection@carmarthenshire.gov.uk

Mr Mark Howell,
Poplars Inn,
Pondside,
Johnstown,
Carmarthen,
Carmarthenshire
SA31 3HU

Dear Mr Howell,

Re: Noise complaints from Poplars Inn, Pondside, Johnstown, Carmarthen
Environmental Protection Act 1990

Further to my correspondence sent to you on the 22nd of August 2019 concerning the above may I update you with the following.

I would like to inform you that have been in receipt of further noise complaints from two separate people with regards to noise on the following dates

25th of August 2019 between 8:52 pm and 9:38pm we received Noise Apps recordings complaining of loud voices, singing, serving customers who are inebriated, glass being smashed, a fight between customers.

31 Aug 2019 between 8:27 pm and 10:46pm we received Noise Apps recordings complaining drunk people swearing and singing, loud voices, customer urinating against garden wall customers drinking alcohol outside after curfew.

1st of September 2019 between 10:32pm to 11:42pm we received Noise Apps recordings complaining noise from music outside, swearing and singing, consuming alcohol outside after curfew, loud voices.

7th of September 2019 between 10:00pm and 11:11pm we received Noise Apps recordings complaining noise from loud swearing, smashing bottles, loud voices, Music noise, customers inebriated and still being served, consuming alcohol outside past curfew.

14th of September 2019 between 7:25pm and 12:16am we received Noise Apps recordings complaining of young drinkers swearing, loud voices, consuming alcohol after 10:30 pm outside and loud music.

Given the recent volume in complaints received with regards to the premises I will have to undertake a review of the complaints received in order to determine on the most appropriate course of action to take. I would like request that you provide a copy of the CCTV footage of the above dates and time. This would allow us to review the CCTV footage for the above times and assist us with our investigations.

If you require any further information or assistance please do not hesitate to contact me.

Yours Faithfully,

Mr A W Morgan
Environmental Health Officer

c.c. Licensing Section, 3 Spilman Street, Carmarthen

Cyngor Sir Gâr
Carmarthenshire
County Council

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www.carmarthenshire.gov.wales

Eich cyf / Your ref:		Gofynner am / Please ask for:	Aled Morgan
Fy nghyf / My ref:	AWM	Llinell Uniongyrchol / Direct Line:	01269 598262
Dyddiad / Date:	12/12/19	E-bost / E-mail:	PublicProtection@carmarthenshire.gov.uk

Mr Mark Howell,
Poplars Inn,
Pondside,
Johnstown,
Carmarthen,
Carmarthenshire
SA31 3HU

Dear Mr Howell,

Re: Noise complaints from Poplars Inn, Pondside, Johnstown, Carmarthen Environmental Protection Act 1990

Further to our telephone conversation on the 6th of December 2019 with regards to the above may I update you with the following.

I have considered the most appropriate way to proceed with the above matter. Whilst considering information provided by both parties, I believe that undertaking a review of the above Premises Licence would be the most appropriate and proportional option for this case. The aim of the review process would be to attach some conditions to the Premises Licence, these in my opinion would better promote the Public Safety and Prevention of Public Nuisance objectives of the Licensing Act 2003. The conditions proposed would be based on the points below

1. CCTV to cover the beer garden and car park area of premises
2. Doors and windows to be kept closed from 7pm when the premises is open.
3. Doors to be provided with self-closures
4. Remove Live Music entitlement to outside areas under the Live Music Act 2003. This would result in the use of TEN's for any Live Music in outside areas.

The review process would result in a committee hearing, where the above matter will be discussed and heard in front of the Licensing Committee. During the hearing there will be an opportunity for you to address committee members and to give your account of the situation and the circumstances surrounding the situation.

Robin Staines BA (Hons.), MA, MCIH

Pennaeth Tai & Diogelu'r Cyhoedd
Adran Cymunedau
3 Heol Spilman, Caerfyrddin, SA31 1LE.
Tŷ Elwyn, Llanelli, SA15 3AP.
Neuadd y Dref, Heol Iscennen, Rhydaman, SA18 3BE.

Head of Housing & Public Protection
Department for Communities
3 Spilman Street, Carmarthen, SA31 1LE.
Tŷ Elwyn, Llanelli, SA15 3AP.
Town Hall, Iscennen Road, Ammanford, SA18 3BE.

Corporate member of Plain English Campaign Committed to clearer communication 255
Her Iechyd Cymru Health Challenge Wales
BUDDSODDWYR MEWN POBL | INVESTORS IN PEOPLE

If you require any further information or assistance, please do not hesitate to contact me.

Yours Faithfully,

Mr A W Morgan
Environmental Health Officer

c.c. Licensing Section, 3 Spilman Street, Carmarthen

Cyngor Sir Gâr
Carmarthenshire
County Council

POP 17

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carmarthenshire.gov.wales

Eich cyf / Your ref:
Fy nghyf / My ref: AWM/160405
Dyddiad / Date: 16/07/2020

Gofynner am / Please ask for: Aled Morgan
Llinell Uniongyrchol / Direct Line: 01269 598262
E-bost / E-mail: publicprotection@carmarthenshire.gov.uk

Mr Mark Howell,
Poplars Inn,
Pondside,
Johnstown,
Carmarthen,
Carmarthenshire
SA31 3HU

Dear Mr Howell,

Re: Noise complaints from Poplars Inn, Pondside, Johnstown, Carmarthen Environmental Protection Act 1990

Further to my previous correspondence sent to you on the 13th of December 2019 concerning the above may I update you on the current position.

On the 13th, 14th and 15th of July 2020 I received noise complaints with regards to the above premises. In addition to the noise reports I've also received complaints relating to the following

- Damage to property including cars
- Customers fighting and throwing bottles and glasses at each other
- Swearing and abusive language
- Noise from car horns, slamming doors, revving engine's
- Customers threatening members of the public
- Residents been blocked in their homes due to cars parked
- Over-capacity and no social distancing,
- residential property being used as a car park without permission.
- Customers have urinated, vomited and smashed their cups into a neighboring property.
- Large numbers of cars parked on Pondside.

Based on the above, I would like to inform you that we will be undertaking monitoring in order to assess the complaints received and to determine their validity.

POP 17

I know that prior to the Covid-19 pandemic I outlined in my correspondence to you on the 13th of December 2019 that I would be initiating a review the Premises Licence. Unfortunately I've not had an opportunity to progress with this any further mainly due no Licensing Committees taking place and also the closure of Premises during the lockdown period.

However given the recent complaints and the previous unresolved issues relating to your premises I will have to reconsider my position on whether or not it would be expedient to reinitiate the review process.

If you require any further information or assistance please do not hesitate to contact me.

Yours Faithfully,

Mr A W Morgan
Environmental Health Officer

c.c. Licensing Section, 3 Spilman Street, Carmarthen

POP 18

Cartrefi a Chymunedau
Mwy Diogel

15 JUL 2021

Homes and Safer
Communities

Enquiry ID: 172971

Cyngor Sir Gâr
Carmarthenshire
County Council

LOG COFNODI CWYNION SWNNIWSANS
NOISE NUISANCE COMPLAINT RECORDING LOG

Enw'r Sawl sy'n Cwyno/*Name of Complainant*: Rachel Shailer

Cyfeiriad/*Address*: 4 Pondside, Johnstown, Carmarthen, Carmarthenshire, SA31 3HU

Cyfeiriad y Broblem/*Problem Address*: Pondside, Johnstown, Carmarthen, Carmarthenshire, SA31 3HU

Enw'r Swyddog sy'n Delio â'r Achos/*Case Officer*: **John Ayres**

Rwy'n cadarnhau bod y manylion ar y daflen hon yn gofnod gwir a chywir o'r swn sy'n tarfu arnaf o'r cyfeiriad a nodir. Rwy'n deall y gellir defnyddio'r manylion hyn yn dystiolaeth os bydd unrhyw gamau ffurfiol ynghylch y mater hwn. / I certify that the details given on this diary sheet are a true and accurate record of the noise nuisance from the address shown. I understand that these details may be used as evidence in the event of formal action on this matter.

DYDDIAD/ *DATE*	AMSER DECHRAU/ *TIME ON*	AMSER GORFFEN/ *TIME OFF*	FFYNHONNELL / MATH O SWN *SOURCE/TYPE OF NOISE*

P.T.O

I'W DDYCHWELYD I'R ADRAN CARTREFI A CHYMUNEDAU MWY DIOGEL,
NEAUDD Y DREF, RHYDAMMAN, SIR CAERFYRDDIN SA18 3BE.
PLEASE RETURN TO THE HOMES AND SAFER COMMUNITIES DEPARTMENT,
Ammanford Town Hall, Jacobwen Road, Ammanford, SA18 3BE

Arwyddwyd/*Signed* : ..... Dyddiad/*Date*:.....

POP 18

15·15 hrs !!

* 4·7·21 8·30 am — 11·45pm

Loud music played throughout day. Police called at 10.30 after prolonged exposure. Case number: 202107014 – 129

DYDDIAD/ *DATE*	AMSER DECHRAU/ *TIME ON*	AMSER GORFFEN/ *TIME OFF*	FFYNHONNELL / MATH O SWN *SOURCE/TYPE OF NOISE*
6·7·21	6pm – 8pm music 8pm Euro – 10pm	11·15 last car door slam	Started with loud music until 8pm 8pm Euro on ridiculously loud!!
			Whole house is vibrating. Evidence on noise app which isn't being
			looked at! This is prolonged exposure over long periods of time!
			Under the Crime & Disorder Act 1998 they are acting in a manner
			causing harm, alarm, distress! "NOISE NUISANCE! THIS IS AID!"
			Switch off at 10.45pm then subjected to slamming car doors & shouting
7·7·21	6 – 8pm music & Euro	11pm – Music left last door left – Staff	Again loud music played until 8pm Euro started again ridiculously loud house is vibrating again
			Evidence recorded on Noise App 10pm volume even louder, shouting
			11pm closed & music left. Staff deliberately started slamming car
			doors & with engine running as I thought it was gonna blow. Really great after 8hrs!!!
10·7·21	6pm music	11·45pm last car door	Vibrating house. Ridiculous volume. Loud voices, screaming, shouting
			screaming. Last car driving with 11·45pm
11·7·21	6 – 8 music vibrating 8pm Euro	10·40 police ring	6–8 vibrating house even through noise. 8pm Euro started. Screaming
			shouting, foul language. Glasses smashed into bin by wall.
			10·30pm Dyfed Powys Police contacted – hours of noise!
			Logged on Crime & Nuisance Case
			Evidence on Noise App! This hasn't even been looked at
			since May. 11·05pm Smashing glass into bins, slamming of bins
			lids. Cars revving, systems
			shouts of people outside in
12·7·21	4·00pm music vibrating	8·32pm	street. – music on vibrating through house

* Evidence to support noise on Noise App * continuous for hours.

I'W DDYCHWELYD I'R ADRAN CARTREF A CHYMUNEDAU MWY DIOGEL,
NEUADD Y DREF, RHYDAMAN, SIR CAERFYRDDIN, SA18 3BE.
PLEASE RETURN TO THE HOMES AND SAFER COMMUNITIES DEPARTMENT,
Ammanford Town Hall, Isgoemen Road, Ammanford, SA18 3BE.

Arwyddwyd/Signed: ...[signature]..... Dyddiad/Date: ...15·7·21.....

POP 19

Enquiry ID: 173861

Cyngor Sir Gâr
Carmarthenshire
County Council

Cartrefi a Chymunedau
Mwy Diogel

27 JUL 2021

Homes and Safer
Communities

LOG COFNODI CWYNION SWNNIWSANS
NOISE NUISANCE COMPLAINT RECORDING LOG

Enw'r Sawl sy'n Cwyno/*Name of Complainant:* Rachel Shaller

Cyfeiriad/*Address:* , 4 Pondside, Johnstown, Carmarthen, Carmarthenshire, SA31 3HU

Cyfeiriad y Broblem/*Problem Address:* , , , , , ,

Enw'r Swyddog sy'n Delio â'r Achos/*Case Officer:* **John Ayres**

Rwy'n cadarnhau bod y manylion ar y daflen hon yn gofnod gwir a chywir o'r swn sy'n tarfu arnaf o'r cyfeiriad a nodir. Rwy'n deall y gellir defnyddio'r manylion hyn yn dystiolaeth os bydd unrhyw gamau ffurfiol ynghylch y mater hwn. / I certify that the details given on this diary sheet are a true and accurate record of the noise nuisance from the address shown. I understand that these details may be used as evidence in the event of formal action on this matter.

DYDDIAD/ *DATE*	AMSER DECHRAU/ *TIME ON*	AMSER GORFFEN/ *TIME OFF*	FFYNHONNELL / MATH O SWN *SOURCE/TYPE OF NOISE*
12.7	4.45	10.45pm but left 11.45pm	music started ridiculously early. Still trying to work from home at 4.45pm volume too. Music is
			vibrating from music. music finally stopped down to 10.45pm all completely 11.15pm. Shouting continuing to 2.00am and
			shouts, slam doors, car engines. Loud noise when they finally left 11.45pm
14.7	5pm	11.45pm	music & shouting coming through walls again. Same as previous night
15.7	4pm	11.50pm	music started ridiculously loud. Vibrating through walls no respite until 10pm. Some music and noise
			intended as noise has to cease prolonged noise exposure at extreme volumes, then stopped at 11
			cars slamming doors, revving engines running in driveway etc. Neighbours on doorstep as bedroom
			facing out + all quick witness. 11.50pm

FW DOYCHWELYD I'R ADRAN CARTREFI A CHYMUNEDAU MWY DIOGEL,
NEAUDD Y DREF, RHYDAMMAN, SIR CAERFYRDDIN SA18 3BE
PLEASE RETURN TO THE HOMES AND SAFER COMMUNITIES DEPARTMENT,
Ammanford Town Hall, Iscennen Road, Ammanford, SA18 3BE

Arwyddwyd/*Signed*: ..... Dyddiad/*Date*:.....

POP 19

DYDDIAD/ *DATE*	AMSER DECHRAU/ *TIME ON*	AMSER GORFFEN/ *TIME OFF*	FFYNHONNELL / MATH O SWN *SOURCE/TYPE OF NOISE*
16.7.21	12.45 pm	11.57 pm	Music on mid afternoon. Coming through wall. I could work from home at this point as it is being pulled up in stalls. Open. Mid / Aft around noon suddenly started music still going at rapid volumes, 4.57pm volume increased.
			Stayed this way until 8pm then went down for an hour. 10pm turned on again loud. Back shaking through wall! Left until 10.45pm. Customers arriving + shouting over top of it. Waiters from staying by h.s bins. Girls party across group outside in street with balcon yelling + shouting until 1am. This left with staff slamming bins. Shouting inside too, can hear running with lights on to outside too again. Finally left 4.57pm.
17.7.21	8.38 am	11.48pm	Woken up by music blasting through wall. Couldn't hear I no one in house! Kept on most of day with it dropped in volume for an hour then turned back up. Very light of music started 10pm turned on + up. Customers shouting, screaming, breaking glass. Caught on Facebook App. Drunken group in neighbors garden shouting screaming / swearing. Finally left 11.10pm. Staff still shouting, slamming bins. Slamming outside + shouting until 11.45pm. Car engines again left running lights left on. Knocks on windows quiet at 11.48pm

FW DDYCHWELYD I'R ADRAN CARTREFI A CHYMUNEDAU MWY DIOGEL,
NEUADD Y DREF, RHYDAMAN, SIR CARRFYRDDIN, SA18 3BE.
PLEASE RETURN TO THE HOMES AND SAFER COMMUNITIES DEPARTMENT,
Ammanford Town Hall, Iscoyd Road, Ammanford, SA18 3BE.

Arwyddwyd/*Signed*: .....R. Walker..... Dyddiad/*Date*: ...18.7.21.....

POP 20

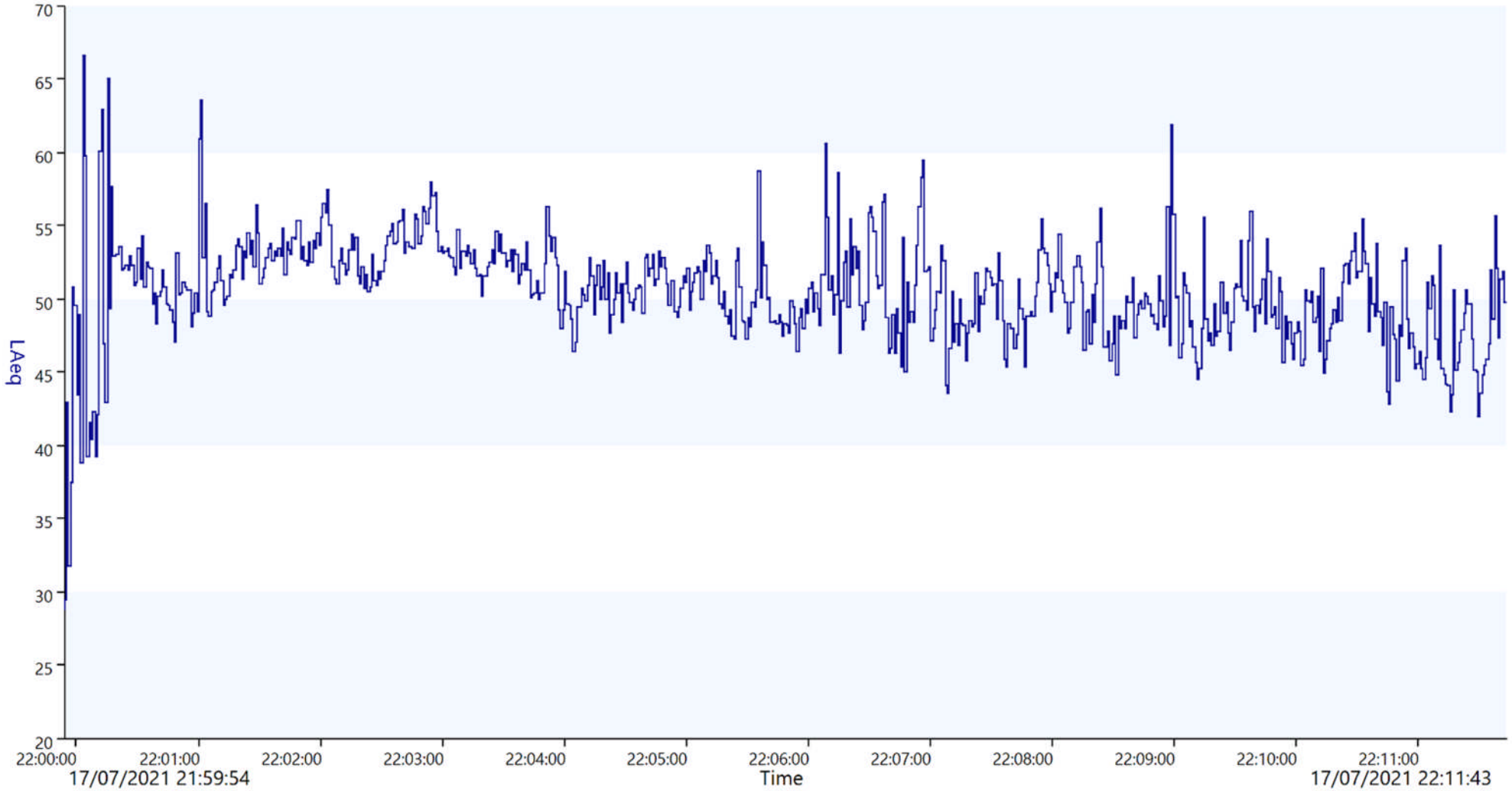
Noise Monitoring undertaken at bedroom of No 4 Pondside, Johnstown, Noise Monitoring Equipment Installed – 16.07/2021 Noise Monitoring Equipment Collected - 26/07/2021				
Start Date	Start	End	LAeq (dB)	Notes
17/07/2021	22:00:23	22:05:24	52.7	Can hear movement noises, the levels are around 25dB then after movement noises levels increase to 50dB , On the recording I can hear music and people noises, the bass from music is also audible as well as sporadic people noise. The noise levels are around mid 50dB later on I can hear people and amplified noises possibly a TV or Radio voice sounds American?? **(Graph 1)**
17/07/2021	22:05:25	22:10:26	51.1	Same as previous audio people with noise from amplified music. Also some from voices and distant traffic clearly audible. The noise levels around high 40dBs, males voices shouting to one another increases to mid 50dB. The there's noise from a vehicle tooting their horn, people shouting and whistling. The amplified voice on the recording sounds very similar to Sky Sports presenter Alex Payne**. (Graph 1)**
17/07/2021	22:10:41	22:15:42	54.6	Noise from men shouting which is at around 50dB, also the noise from amplified speech (possibly a TV) is audible, again similar to Sky Sports presenter, traffic passing, girls laughing at 50+dB , noise from males raising their voices and laughing 50dB , loud noises from men again at 60dB **(Graph1)**
18/07/2021	11:32:27	11:37:28	48.7	Impact noises at start audio, levels increase significantly to around 50dB. The audio contains mixture of people, traffic and music noise which includes the bass audible. This is at a level where I'm able to recognize the songs. Complainant speaks stating that is a prolonged exposure to bass noise from speakers **(Graph 2)**
21/07/2021	19:39:21	19:44:22	52.2	Levels around 35 to 40dBA pre triggering, impact noise from complainant levels rise up to 50dB amplified music seem to be around 50dB +, noise from people as well not sure where they are from as its very faint. Voice of complainant stating another night and speakers coming through my house. **(Graph 3)**
21/07/2021	19:46:42	19:51:43	51.9	same as above with noise form amplified music, traffic and people noise. It sounds like children or youngsters playing. Amplified music audible over 50dB and then traffic making noise over 55dB **(Graph 3)**
21/07/2021	19:51:49	19:56:33	53.5	some people noise however can identify a song by Elton John playing as I can clearly hear the vocals. Other background noises from traffic. The noise levels are around mid 50dB , peaks at 1/3 octave of 63Hz. This 1/3 octave frequency is typical of noise measured from amplified music **(Graph 4)**
21/07/2021	20:08:32	20:12:05	51.2	Movement type noises at start of audio levels there is an increase in dB levels after movement noises. Noise levels are around 50dB. Noise from music is clearly audible there seems to be a electric guitar being played. Other background noises from traffic, seagulls and children **(Graph 5)**
21/07/2021	20:29:22	20:34:23	53.5	Movement type noises at the start of the recording where the levels are around 50dB +, voice from complainant over an hour later only 2 people in premises, this is only for intimidation **(Graph 6)**
22/07/2021	21:03:58	21:08:59	48.6	Noise of bass music clearly audible, then Mrs Shailer stating that its like a nightclub and exactly what I said would happen. There are two coloured lines on graph. The green one depicts the overall noise levels and the Red colour shows the noise levels for the 63Hz 1/3 octave frequency band. From experience this a frequency where bass noise from amplified entertainment is located. The red line on the graph does vary in levels as this is dependant

POP 20

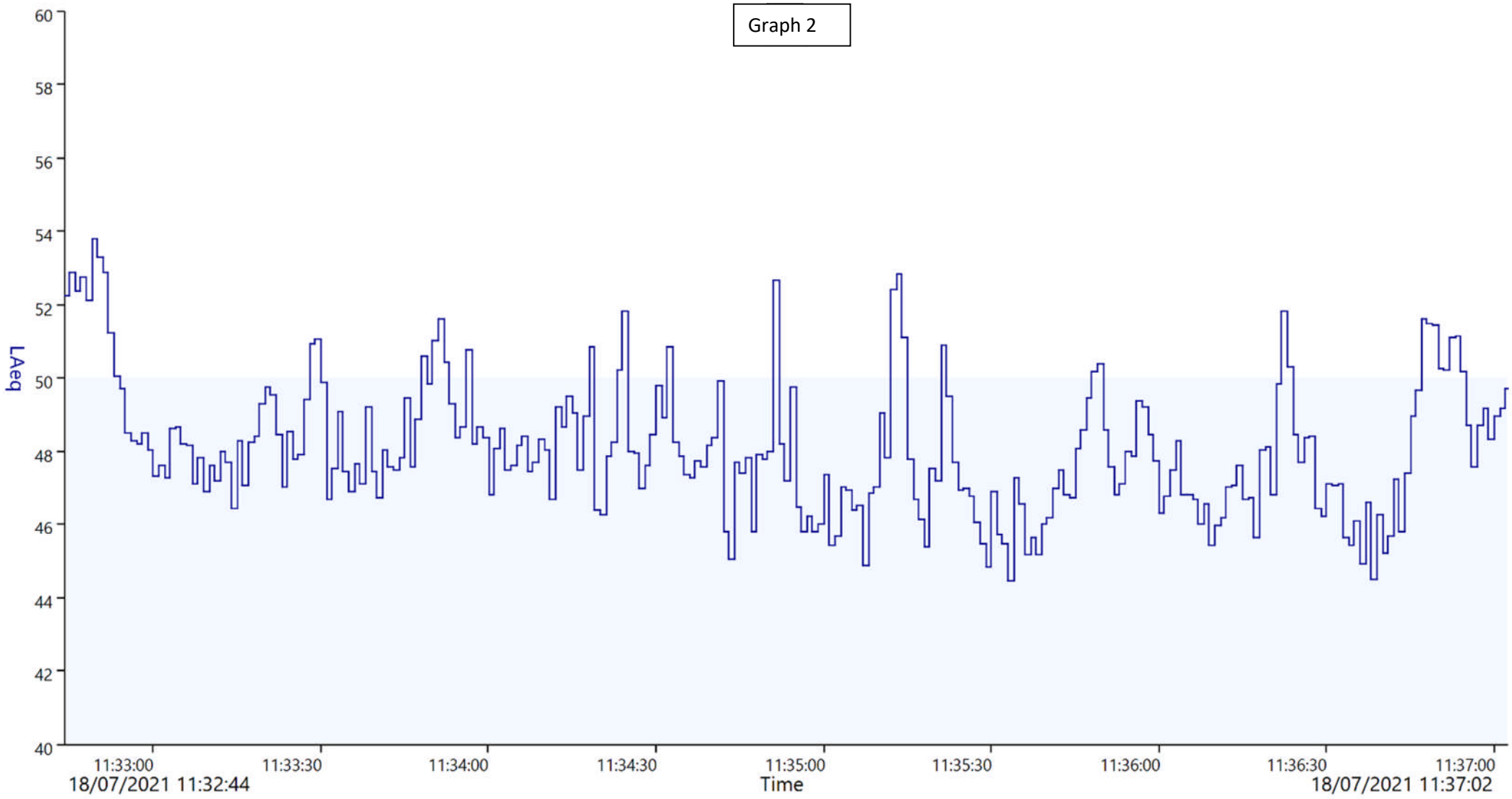
				on whether the bass is present or not. Overall noise levels fluctuate between 45 and 50 dBA LAEq1sec and the 63 Hz 1/3 band is up to 55dBA when the bass music is present on the noise recording. The audio also contains some people noise as you are able to hear men talking and jeering loudly **(Graph 7)**
24/07/2021	16:58:22	17:03:23	49.6	Noise recording contains amplified speech from TV. Sounds very similar to Sky Sports . Mrs Shailer states that the window is closed. Can hear some noise from children nearby as well as amplified speech. Mid way through audio can hear a brass band and some voices singing “Mae hen wlad fy nhadau” . Level increase to around 55dBA and can hear sporadic screaming. Noise from Sky Sports presenter could be the Lions match. **Graph 8**
24/07/2021	17:47:39	17:52:14	51.9	Noise from brass band playing noise levels are around 50dBA , Mrs Shailer mentions that this is with the window closed. Noise from crows audible. Once brass bands stops the noise levels decreases to around 45 dBA. Noise from Sky Sports becomes more obvious when band stops. Brass Band restarts playing “Green grass of home” clearly audible and levels rise to around 50dBA **Graph 9**
24/07/2021	18:59:30	19:04:09	55.9	Brass band playing “Why, why, why Delilah “ and can clearly hear the crowd joining in. The noise levels are around 65 to 70dBA when this is present. When music stops noise levels decreases to around 45dBA. When the band stops can hear the crowd clapping and whistling which is around 45dBA. The brass bands restarts and levels increase again 55dBA to 65dBA **Graph 10**
24/07/2021	19:22:50	19:27:29	51.8	Brass band plays “Don’t you want me baby” and also can hear people shouting. Noise levels with the band on was up to 65dBA and then decrease to around 45 dBA when they stop. The noise present when music stops is mainly from customer noise and some passing traffic. **Graph 11**
25/07/2021	22:03:29	22:13:36	46.4	A group of men decide to sing the noise levels are around 50dBA when this happens, when they stop you can hear some faint bass music from an amplified system. Noise levels are in the high 30dBs when this is on **Graph 12**

POP 20

Graph 1

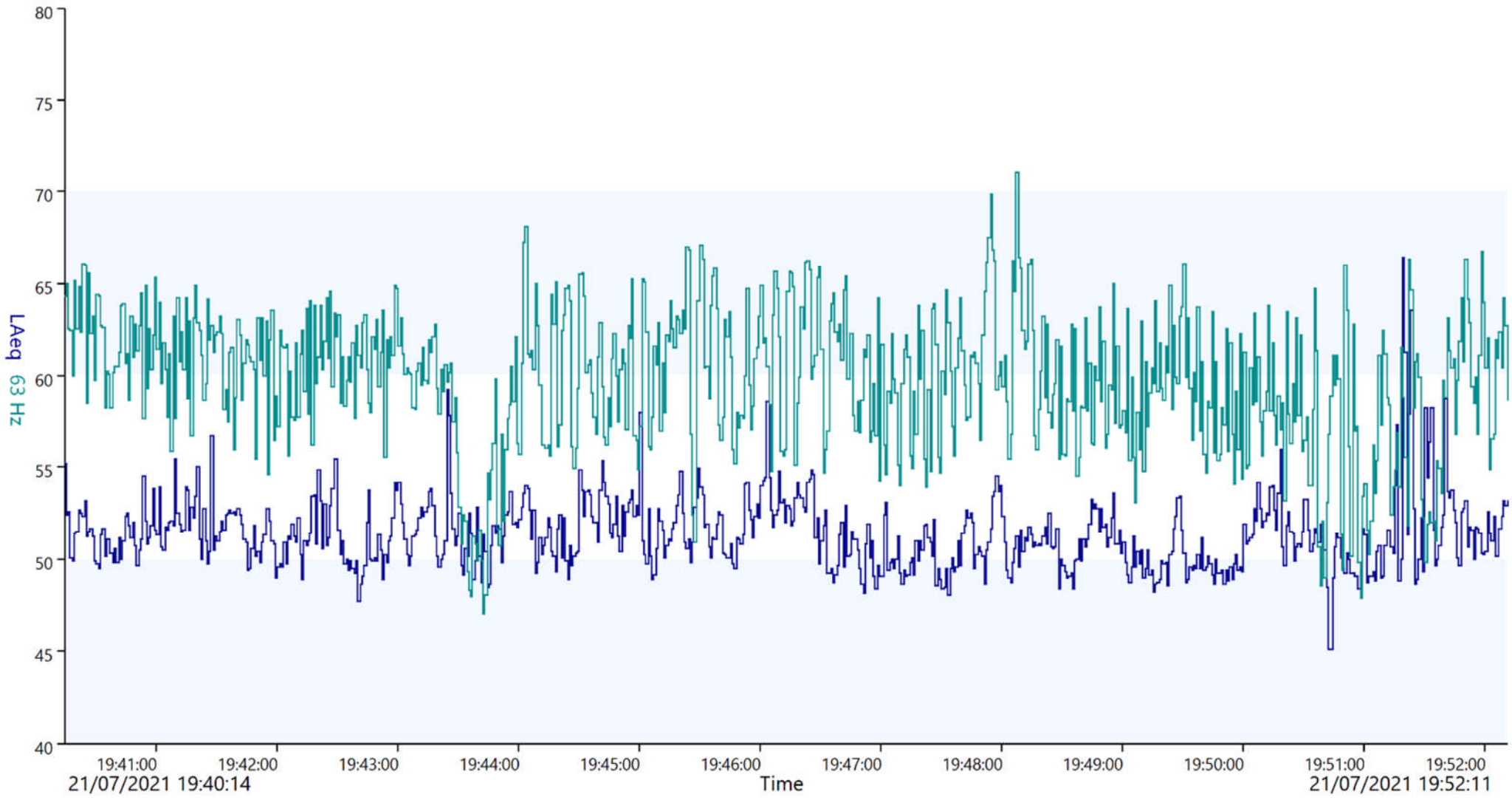


POP 20

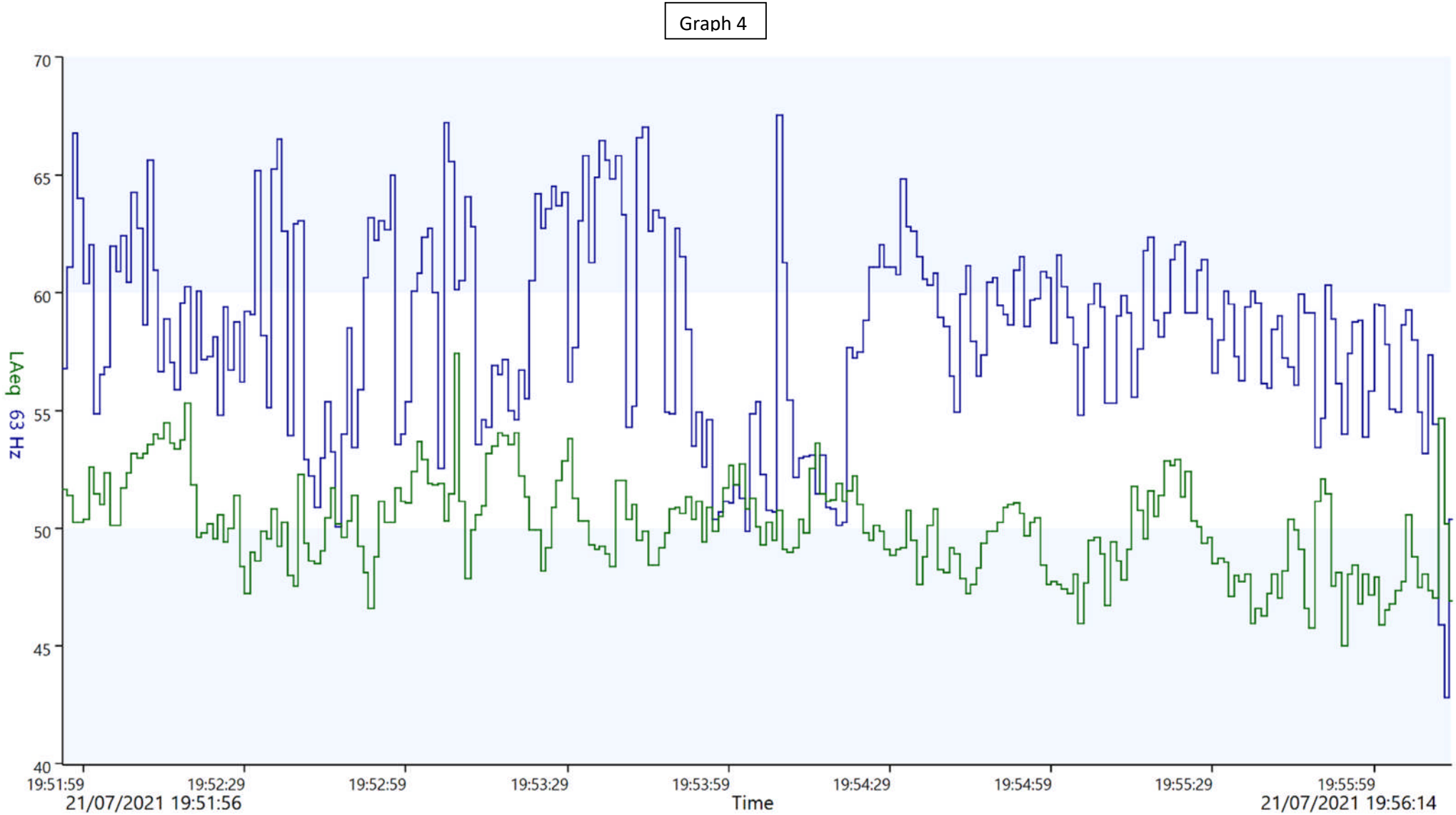

Graph 2
LAeq
60
58
56
54
52
50
48
46
44
42
40
11:33:00
18/07/2021 11:32:44
11:33:30
11:34:00
11:34:30
11:35:00
Time
11:35:30
11:36:00
11:36:30
11:37:00
18/07/2021 11:37:02

POP 20

Graph 3

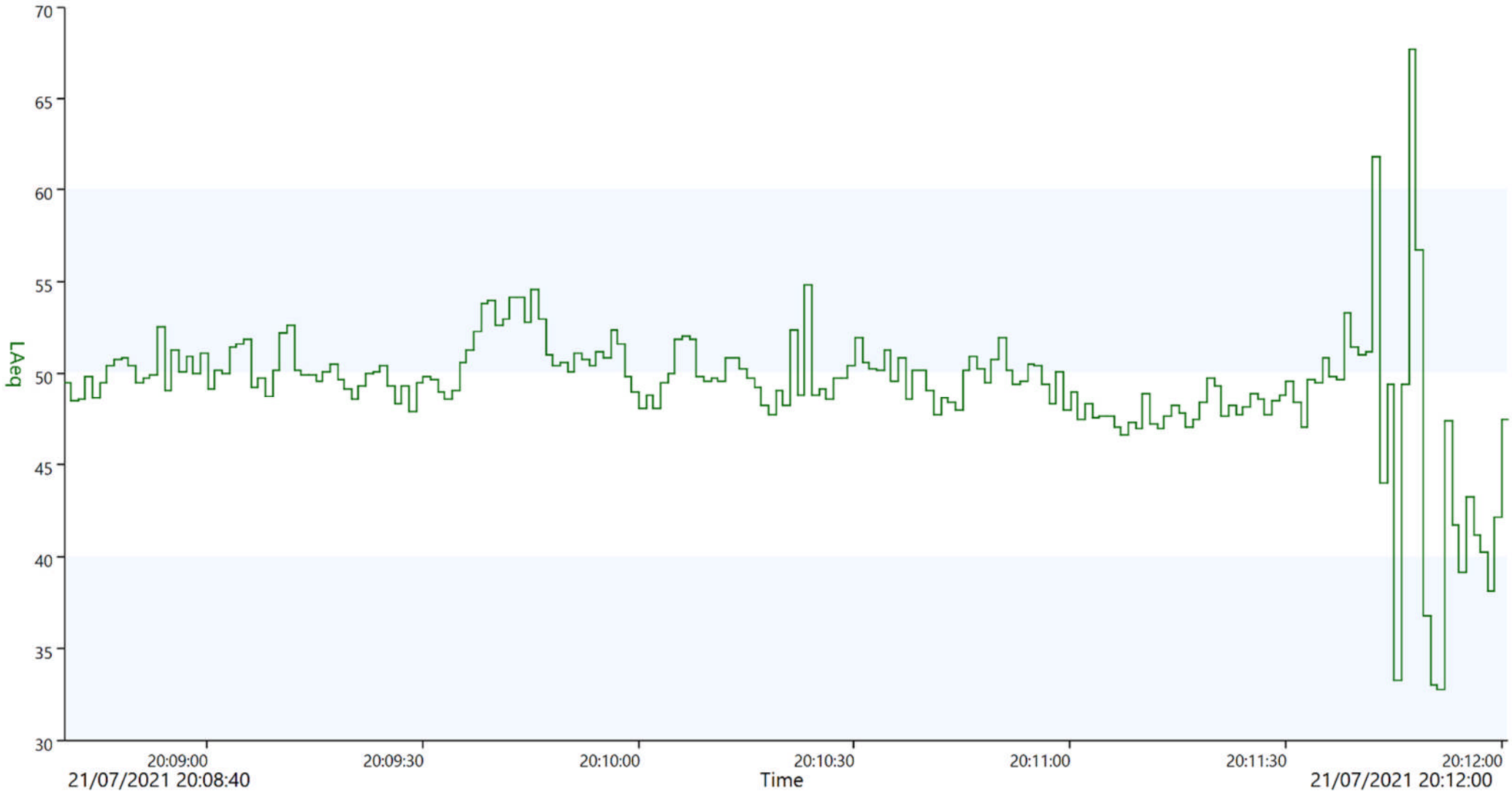


POP 20


Graph 4
70
65
60
55
50
45
40
LAeq 63 Hz
19:51:59
21/07/2021 19:51:56
19:52:29
19:52:59
19:53:29
19:53:59
Time
19:54:29
19:54:59
19:55:29
19:55:59
21/07/2021 19:56:14

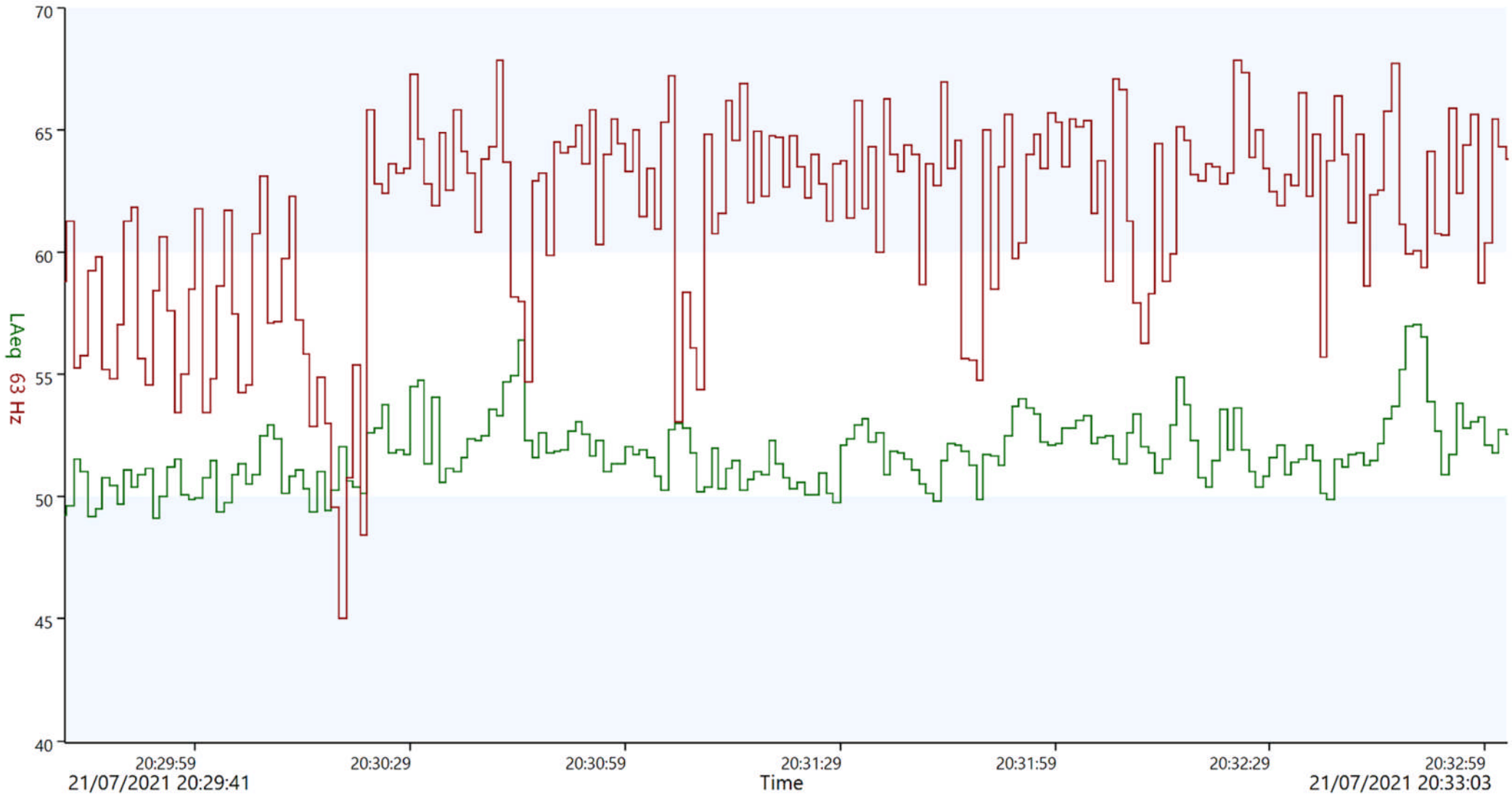
POP 20

Graph 5



POP 20

Graph 6



POP 20

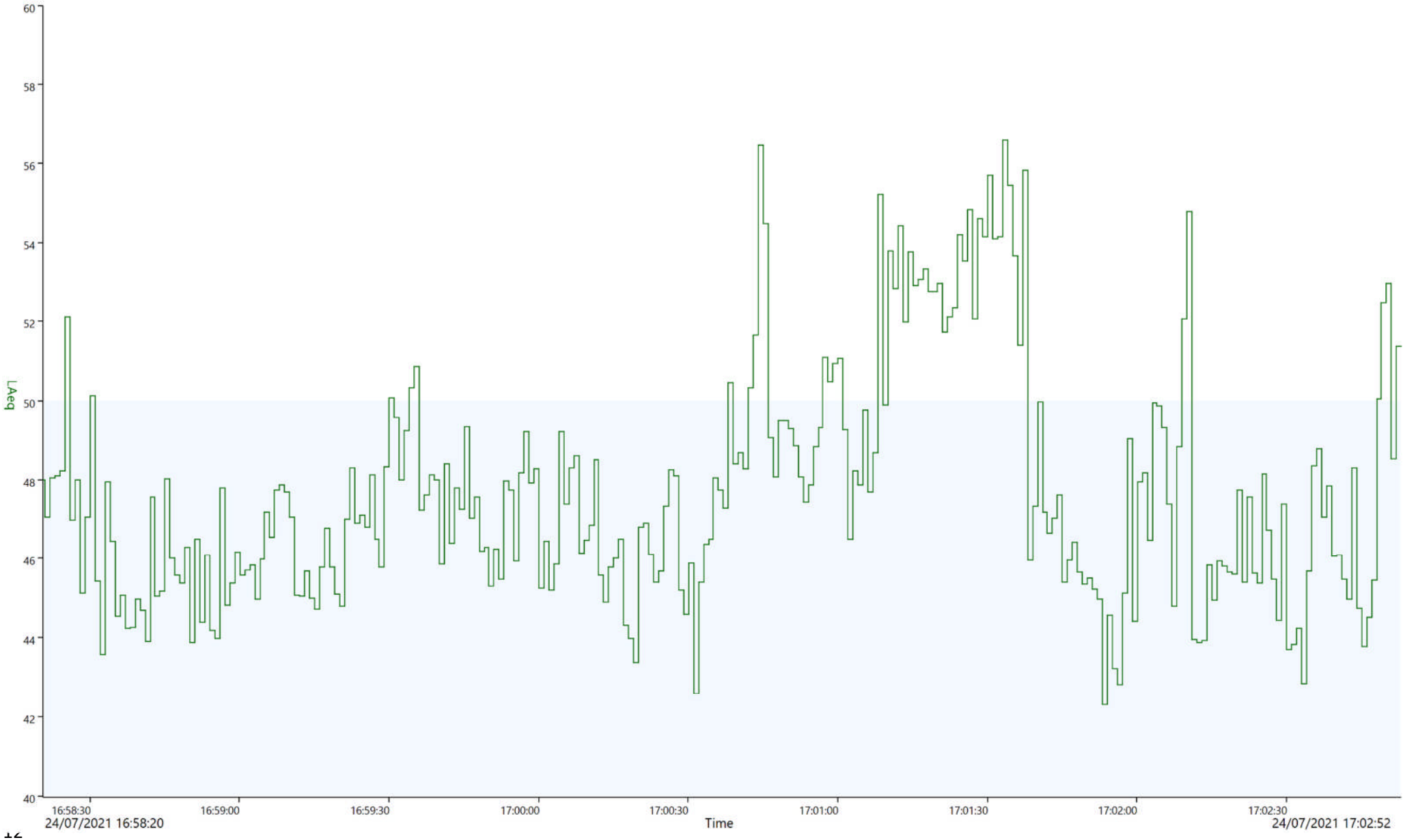
POP 20

Graph 7

POP 20

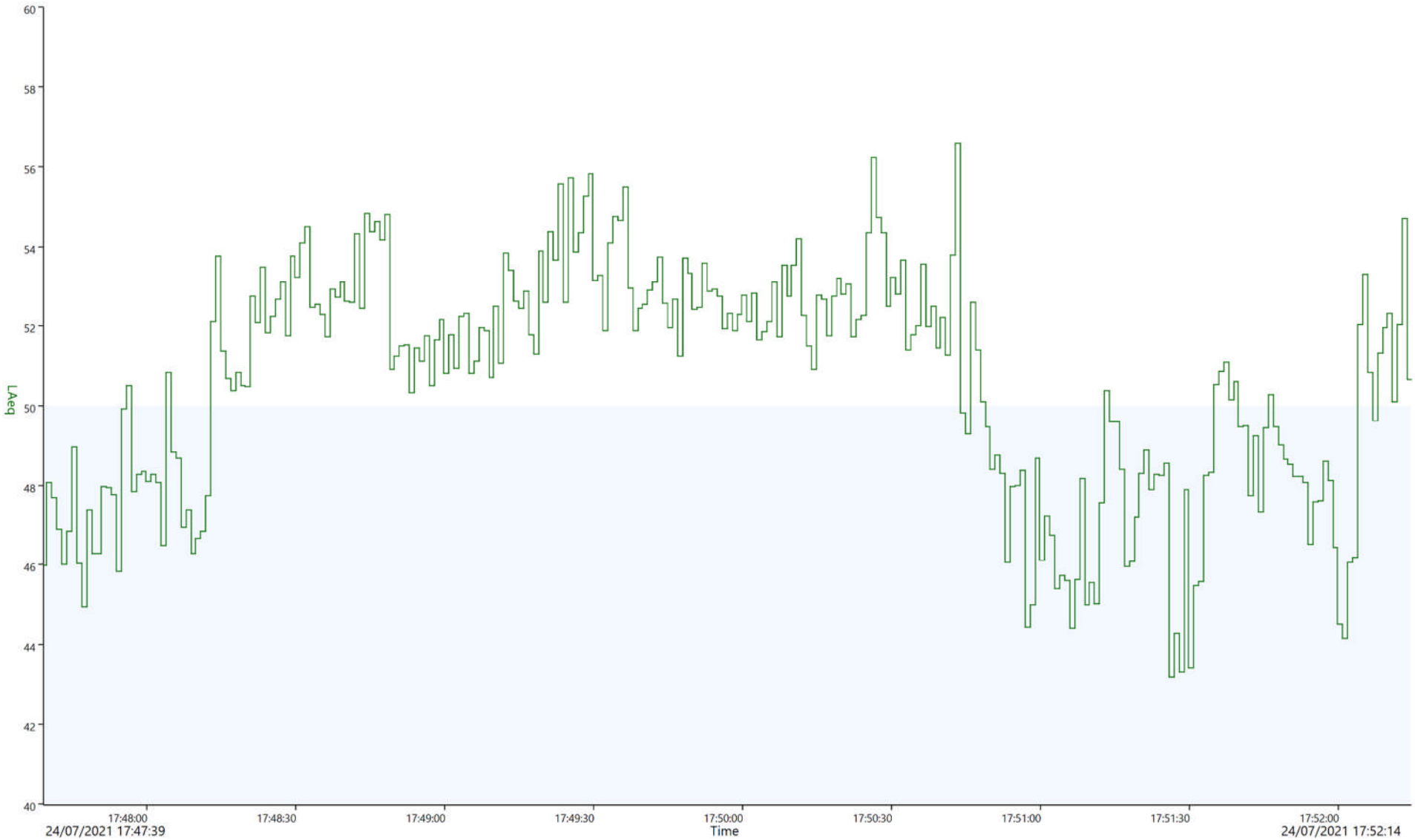
POP 20

Graph 8



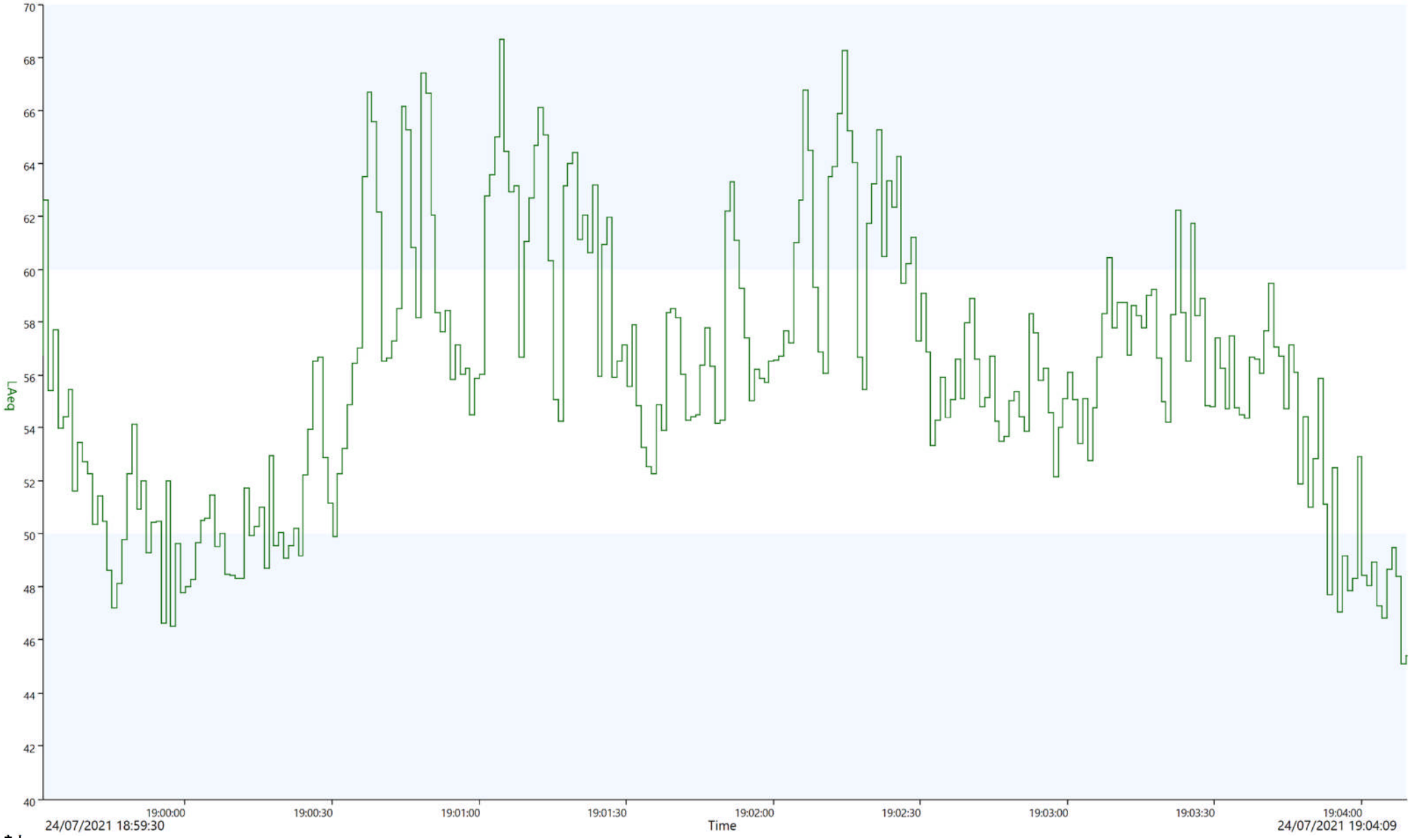
POP 20

Graph 9



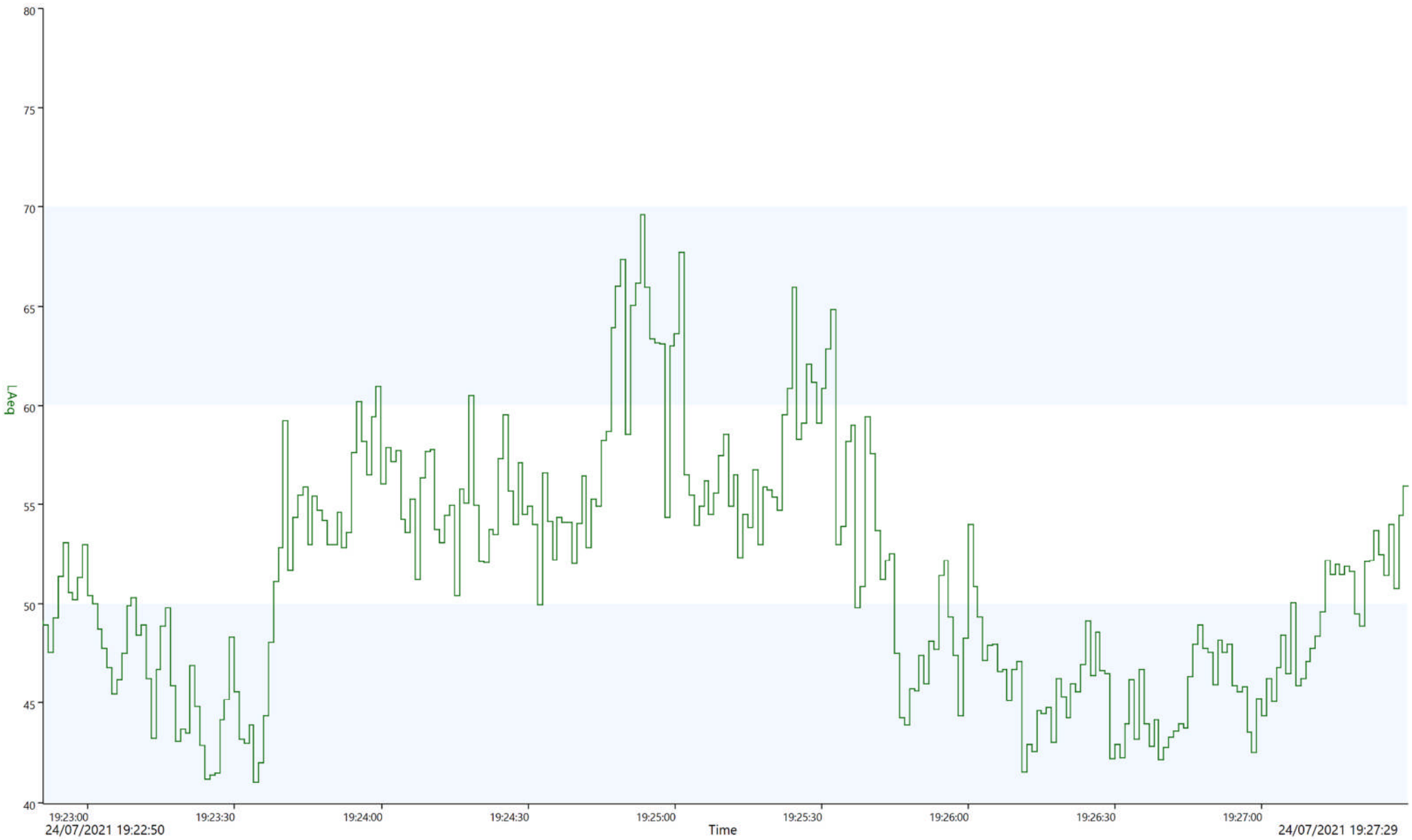
POP 20

Graph 10



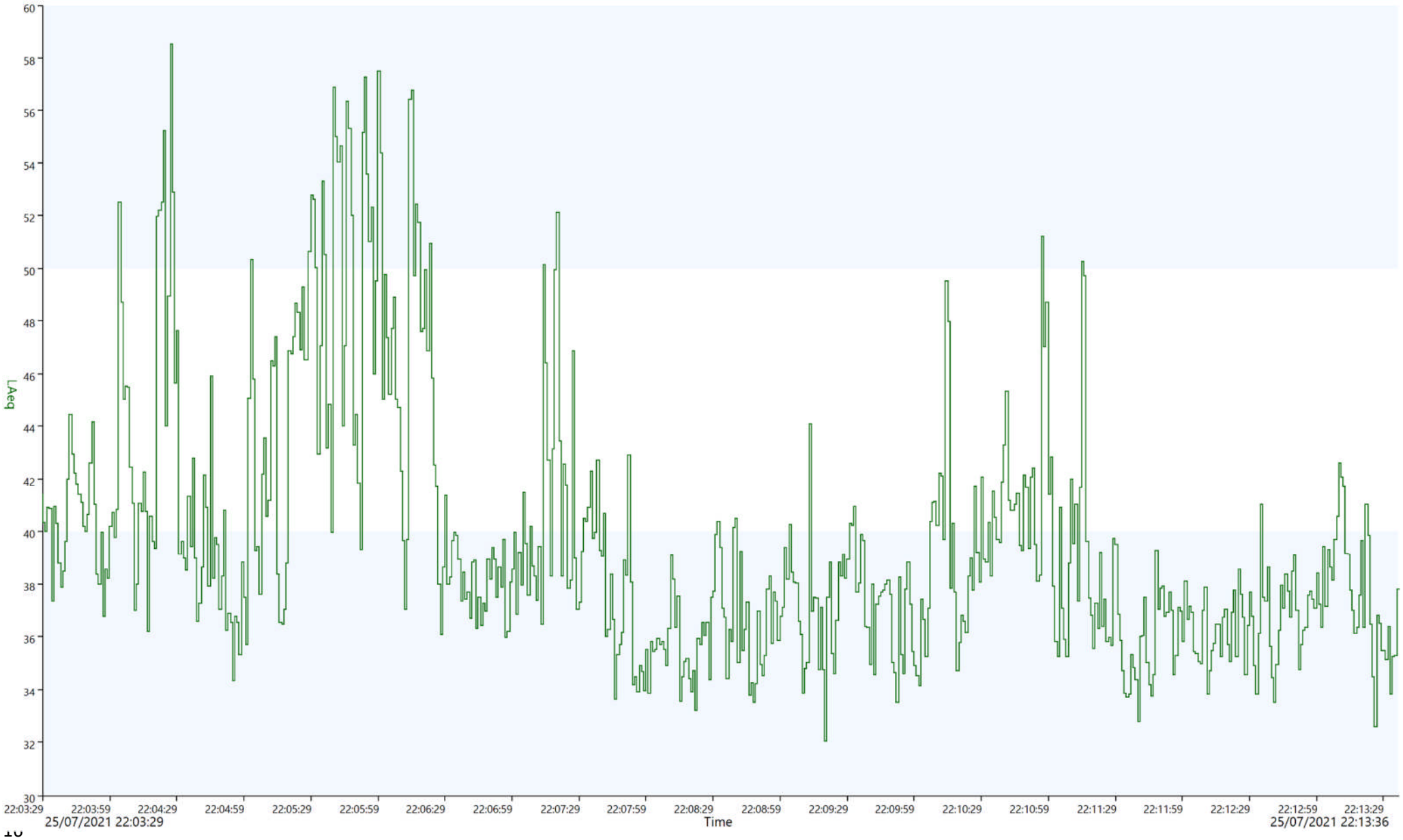
POP 20

Graph 11



POP 20

Graph 12



POP 21

Enquiry ID: 174521

Cyngor Sir Gâr
Carmarthenshire
County Council

Cartrefi a Chymunedau
Mwy Diogel

10 AUG 2021

Homes and Safer
Communities

LOG COFNODI CWYNION SWNNIWSANS
NOISE NUISANCE COMPLAINT RECORDING LOG

Enw'r Sawl sy'n Cwyno/*Name of Complainant*: Rachel Shailer

Cyfeiriad/*Address*: , 4 Pondside, Johnstown, Carmarthen, Carmarthenshire, SA31 3HU

Cyfeiriad y Broblem/*Problem Address*: , Pondside, Johnstown, Carmarthen, Carmarthenshire, SA31 3HU

Enw'r Swyddog sy'n Delio â'r Achos/*Case Officer*: **Ffion Griffiths**

Rwy'n cadarnhau bod y manylion ar y daflen hon yn gofnod gwir a chywir o'r swn sy'n tarfu amaf o'r cyfeiriad a nodir. Rwy'n deall y gellir defnyddio'r manylion hyn yn dystiolaeth os bydd unrhyw gamau ffurfiol ynghylch y mater hwn. / I certify that the details given on this diary sheet are a true and accurate record of the noise nuisance from the address shown. I understand that these details may be used as evidence in the event of formal action on this matter.

DYDDIAD/ *DATE*	AMSER DECHRAU/ *TIME ON*	AMSER GORFFEN/ *TIME OFF*	FFYNHONNELL / MATH O SWN *SOURCE/TYPE OF NOISE*
27.7.21	3pm	10.15pm	Loud music from radio turned on. House is now vibrating. I am trying to work from home and
			[illegible] 100, 5.05pm music is now louder and continuing to vibrate through walls, floors too much to bear
			house. 7-8.30pm. Loud music and thumping bass and vibrating through walls. Continued right up until 10pm. Music finally left 10.15pm ish.
28.7.21	3.51	10.35pm	Bang of music from speakers coming through walls [illegible] I'm trying to work from home and unable to
29.7.21	5.30pm	10.45pm	Music turned on and loud vibrating through house. Turned up even more at 8pm. Left at 10.30pm [illegible]
			[illegible] with drums dominating over the top of music. Finally stopped at 10pm while still clearly heard [illegible]
30.7.21	Back from work 5.10pm	8pm-10.30pm [illegible] 10.50pm	Come home from work music already at full volume. Shouting and [illegible] been audible from [illegible] vibrating. Finally stopped at 10.50pm

FW DDYCHWELYD I'R ADRAN CARTREFI A CHYMUNEDAU MWY DIOGEL,
NEAUDD Y DREF, RHYDAMMAN, SIR CAERFYRDDIN SA18 3BE
PLEASE RETURN TO THE HOMES AND SAFER COMMUNITIES DEPARTMENT,
Ammanford Town Hall, Iscennen Road, Ammanford, SA18 3BE

Arwyddwyd/*Signed*: ..... Dyddiad/*Date*: .....

POP 21

DYDDIAD/ *DATE*	AMSER DECHRAU/ *TIME ON*	AMSER GORFFEN/ *TIME OFF*	FFYNHONNELL / MATH O SWN *SOURCE/TYPE OF NOISE*
31.7.21	2.30pm	11.45pm	2.30pm allowed home from appointment music already up. Continues throughout and increasing. Pulling in direct major issue. unable to escape
			noise. Returned at 6.45pm to find music all over our dwelling
			walls, floor and ceiling may be a
			roof. Thanks taken for evidence
			volume from quite etc. individual
			volumes. majority is now shouting
			screaming and then heavily drunk.
			Foul language etc + drumming go
			back as possible.
			Music, shouting, screaming continued
			till 11.45pm. Ultimately this ceased
			Brock's guests to own. No
			consideration Caroline others.
1.8.21	3.00pm	10.45pm	Loud music throughout day
			and late into night. Gave up
			recording 22 at 6 battery on
			phone dead. Husband upset
			noise, PPP and continued
			heavily. Issue from my flat.
			music coming through walls
			followed by plates + glasses
			being dropped + smashed
2.8.21	5pm	10.30pm music off	music started @ 5pm. 5pm – 10pm
			music finally turned off at 10.30pm
			Both totally ruining for five hours
			like this. Now music off.
			Still shouting, glasses, plates + bottle
			smashing continued.
3.8.21	3.30	9.42pm	Loud music from flat. Music
			coming through wall having been out
			all day. Unable to work
			from home again due to noise!
			With windows up, hot & unbearable.
			Closed: windows + music heard
			through walls.

I'W DDYCHWELYD FR ADRAN CARTREFI A CHYMUNEDAU MWY DIOGEL,
NEUADD Y DREF, RHYDAMAN, SIR CAERFYRDDIN. SA18 3BE.
PLEASE RETURN TO THE HOMES AND SAFER COMMUNITIES DEPARTMENT,
(rear) Ammanford Town Hall, Isgaragan Road, Ammanford, SA18 3BE.

Anwyddwyd/Signed: ..... Dyddiad/Date: 3.8.21.

POP 22

File Note

Date -: 23/10/21

20:00 Parked in Glan Tawelan Johnstown

20:05 I could clearly hear music coming from the direction of the Poplars. The genre of music didn't seem extreme (easy listening) however the music was clearly audible. Walked over bridge towards the Friends . Whilst here I noticed a young male park a car on roadside and then walked directly towards the Poplars.

I stopped at the bus shelter on Llansteffan Road near the Traffic lights. Whilst here could hear people noise from the direction of the Poplars shouting "1,2,3,4" then followed by a loud cheer of "*waaaay what a wanker*". At this time I couldn't hear the music just some noise from people.

I walked back towards Pondside and Glan Tawelan and could hear music restart. Whilst walking up Pondside I took a photograph to show the parking situation at that moment in time. The photograph was taken at 20:26 and attached. I walked down Pondside towards the Poplars and could clearly hear all the music coming from the Poplars.

On sitting back in my car some 150m away and even with my doors and windows closed I could still clearly hear the drums from the music being played at the Poplars

POP 22

POP 23

Noise Apps received from Mrs Shailer of No 4 Pondside, Johnstown

	Date	Time	Perceived Duration	Comments
1	30/10/2021	22:00:08	03 h 00 m 00 s	This is now three hours of drunks shouting and screaming from the tent.
2	30/10/2021	20:24:26	02 h 25 m 00 s	Continuing screaming and shouting from drunks in the tent
3	30/10/2021	19:57:43	02 h 00 m 00 s	
4	30/10/2021	19:56:34	02 h 00 m 00 s	Screaming shouting from drunks outside tent
5	30/10/2021	19:55:24	02 h 00 m 00 s	Screaming shouting from drunks in the tent
6	29/10/2021	16:13:53	00 h 30 m 00 s	Demonstration recording to show that music is already coming from the tent.
7	23/10/2021	21:13:03	02 h 25 m 00 s	Neighbors have even rung police as it so bad
8	23/10/2021	21:12:10	02 h 40 m 00 s	
9	23/10/2021	20:28:51	02 h 25 m 00 s	Live music at ridiculous levels coming from the temporary tent structure in the pub car park. We can't function in our own home **Officer Notes – Can clearly hear a singer and guitar on recording and the bass with the speakers**
10	23/10/2021	20:24:59	02 h 25 m 00 s	Can even function in our own home **Officer Notes – Voice of Mrs Shailer stating still on going and windows shut. Music noise clearly audible . Mrs Shailer states she's opening the window and music levels clearly increase.**
11	23/10/2021	19:22:50	01 h 20 m 00 s	**Officer Notes – Can clearly hear music noise , voice of Mrs Shailer asking how is this acceptible, this is our living room. Music noise clearly audible and impact from rhythm of the music**
12	23/10/2021	19:21:39	01 h 20 m 00 s	**Officer Notes – Voice of Mrs Shailer stating living room windows closed. The states window open and well above decibel levels. Music levels do increase as windows are open and closed but clearly audible throughout the recording**
13	23/10/2021	19:19:36	01 h 25 m 00 s	**Officer Notes – could clearly hear a base rhythm of the music and melody on the recording**
14	23/10/2021	19:18:01	01 h 25 m 00 s	Ridiculous levels of noise coming from the temporary tent structure. Well above acceptable decible levels when it is this loud in our home **Officer Notes – Music clearly audible on recording Mrs Shailer states that this is the living room with TV on in background, which I couldn't hear just music noise**
15	23/10/2021	18:21:51	01 h 00 m 00 s	This is before the event is even advertised to start at 7pm. The tent is empty but our house is already bouncing. We have just come back from holiday to this yet again. Why do TET applications keep being granted? They don't stick to reasonable noise levels **Officer Notes – Clear noise from a singer with a guitar and drums**
16	23/10/2021	18:15:17	00 h 15 m 00 s	Live music set up coming from the tent. Ridiculous volumes

POP 23

				Officer Notes – Noise from a group as if they were preparing to set up
17	22/10/2021	22:13:06	02 h 00 m 00 s	Music coming from tent yet again. Along with clients shouting. Slamming on items
18	22/10/2021	22:11:13	02 h 00 m 00 s	Back from holiday into this. Music coming from tent yet again
19	10/10/2021	22:07:17	08 h 00 m 00 s	This is now getting ridiculous. Gone 10pm on a Sunday night and we've had it all weekend! I thought he was told he couldn't use his bass but here we are. **Officer Notes – Audio recording of bass from dance music no vocals heard just thump of bass**
20	10/10/2021	21:40:11	08 h 00 m 00 s	**Officer Notes – Audio recording of bass from dance music no vocals heard just thump of bass**
21	09/10/2021	19:26:11	07 h 00 m 00 s	Still ongoing
22	09/10/2021	17:29:41	04 h 10 m 00 s	I'm actually going to have to leave my house to get a vreak
23	09/10/2021	17:28:51	04 h 00 m 00 s	
24	09/10/2021	17:27:59	04 h 00 m 00 s	
25	09/10/2021	17:26:46	04 h 00 m 00 s	
26	09/10/2021	17:15:33	04 h 00 m 00 s	
27	09/10/2021	17:14:43	04 h 00 m 00 s	
28	09/10/2021	16:56:16	03 h 00 m 00 s	
29	09/10/2021	16:54:30	03 h 00 m 00 s	Music, screaming,shouting. It's ridiculous
30	09/10/2021	16:52:31	02 h 00 m 00 s	Bass coming through walls from music in temporary tent structure that is supposed to be coming down. Had this since 12pm
31	28/09/2021	17:25:40	02 h 00 m 00 s	Radio bass coming through walls yet again from temporary tent structure
32	26/09/2021	22:41:15	05 h 45 m 00 s	Now they are slamming bins and dragging stuff around.
33	26/09/2021	21:18:43	05 h 00 m 00 s	
34	26/09/2021	21:17:49	05 h 00 m 00 s	
35	26/09/2021	21:16:43	05 h 00 m 00 s	
36	26/09/2021	21:15:43	05 h 00 m 00 s	
37	26/09/2021	21:14:15	05 h 00 m 00 s	So we are back to Sunday evenings of screaming,shouting and loud music
38	26/09/2021	21:12:16	05 h 00 m 00 s	
39	26/09/2021	21:10:38	05 h 00 m 00 s	Back to square one on a Sunday night with shouting, screaming and base
40	26/09/2021	19:38:44	04 h 00 m 00 s	
41	26/09/2021	19:37:28	04 h 00 m 00 s	First it was football and now this. It's been all day yet again
42	26/09/2021	19:35:47	04 h 00 m 00 s	
43	26/09/2021	19:33:55	03 h 00 m 00 s	Once again music coming through the walls from the temporary tent structure

POP 23

44	26/09/2021	17:17:28	01 h 00 m 00 s	Struggling to pick up the base that is coming through the walls as they are watching something in the tent that is randomly virbating
45	24/09/2021	22:00:10	05 h 00 m 00 s	On and off noise vibrations from tent since 5pm as they are listening to radio.
46	11/09/2021	20:17:54	01 h 45 m 00 s	With window and doors locked shut then open so you have an idea what we are being subjected to **Officer Notes – Audio recording of some TV noise and bass from music. Mrs Shailer states this is our lounge and states she is opening window , the music levels increase afterwards**
47	11/09/2021	20:16:01	01 h 40 m 00 s	Our TV isn't drowning the noise out. Windows, door and walls virbating from the noise coming from tent. Unbearable and over decibels. Logged issue with Delta **Officer Notes – Audio recording of some TV noise and vocals, drums and bass from music.**
48	11/09/2021	19:00:26	00 h 30 m 00 s	Windows and walls vibrating. No rest **Officer Notes – Mrs Shailer states inside living room with windows and doors shut. To prove it window open which results in an increase in music noise. Windows the reclosed and music decreases in loudness but still audible.**
49	11/09/2021	18:59:32	00 h 30 m 00 s	**Officer Notes – Mrs Shailer states inside living room with windows and doors shut. To prove it window open which results in an increase in music noise. Windows the reclosed and music decreases in loudness but still audible.**
50	11/09/2021	18:58:38	00 h 30 m 00 s	**Officer Notes – Mrs Shailer states inside living room with windows. I can hear it over the top pf the TV**
51	11/09/2021	18:20:51	00 h 25 m 00 s	Windows and doors closed TV on and their noise coming over the top. We've had a tough week and now this!!! **Officer Notes – Mrs Shailer states inside living room with windows and doors shut. To prove it window open which results in an increase in music noise. Windows the reclosed and music decreases in loudness but still audible.**
52	11/09/2021	18:19:37	00 h 30 m 00 s	This is why we are forced to go out. Thumping coming from tent over our tv
53	11/09/2021	18:17:52	00 h 30 m 00 s	Thumping from tent thundering in our lounge over our TV. We've had shouting and screaming from the customers all day. Why is the tent still up?
54	06/09/2021	21:00:55	02 h 00 m 00 s	Radio being played in tent.
55	06/09/2021	20:55:10	02 h 00 m 00 s	Music coming from tent all over again. Window open and closed to show difference in sound
56	06/09/2021	20:54:14	02 h 00 m 00 s	Window open for comparison
57	06/09/2021	20:53:08	02 h 00 m 00 s	Base coming through window
58	06/09/2021	20:51:42	02 h 00 m 00 s	Once again, base volume from speakers in tent being played. Been going on got last hour
59	05/09/2021	21:28:46	04 h 00 m 00 s	With window open for difference in sound.

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60	05/09/2021	21:27:48	04 h 00 m 00 s	
61	05/09/2021	21:26:10	04 h 00 m 00 s	
62	05/09/2021	21:24:29	04 h 00 m 00 s	Coming from bass speakers in tent. This was supposed to be being stopped and yet on a Sunday night here we are.
63	05/09/2021	21:23:24	04 h 00 m 00 s	
64	05/09/2021	21:21:24	04 h 00 m 00 s	Bass is ridiculous in out bedroom. Getting sick of this every weekend all over again. I thought the tent had to come down now Covid restrictions have been lifted and the bass wasn't allowed to be used.
65	05/09/2021	21:17:56	04 h 00 m 00 s	Music coming through the walls yet again from the temporary tent structure outside. I thought they had been stopped from doing this? Logged complaint on website but I'm nolonger being sent out paperwork to complete noise diaries. I don't need to hear it's a kind of magic coming through the walls this time of night.
66	05/09/2021	21:16:32	04 h 00 m 00 s	This has been vibrating through our walls again. It's Sunday night and we are back to this.
67	03/09/2021	18:37:55	03 h 00 m 00 s	Window vented. Back to the bass vibrating through the walls from the tent. Not been able to work frome home again due to noise from tent.
68	29/08/2021	19:47:27	00 h 50 m 00 s	**Officer Notes – Mrs Shailer states windows closed and music from a band is clearly audible. Then states window open and levels of noise clearly jumps up.**
69	29/08/2021	19:45:47	00 h 50 m 00 s	This is unbearable and how is it even allowed at this volume. We can't drown it out. In tent. It's vibrating our walls and home. **Officer Notes – Mrs Shailer states windows closed and music from a band is clearly audible. Then states window open and levels of noise clearly jumps up.**
70	29/08/2021	19:29:11	00 h 30 m 00 s	Ridiculous levels coming from tent. Cannot block this out of our home. **Officer Notes – Mrs Shailer states windows closed and music from a band is clearly audible. Then states window open and levels of noise clearly jumps up.**
71	29/08/2021	19:25:20	00 h 25 m 00 s	With window closed for difference so you can hear what we are going through. Sunday evening after hell on Saturday **Officer Notes – Music noise is slightly muffled but clearly audible especially the bass elements.**
72	29/08/2021	19:23:34	00 h 15 m 00 s	Had to go out for most of the day to avoid this. Come back into middle of it. Cannot watch TV need headphones to hear it **Officer Notes – Music noise (Live Band) is clearly audible on recording**
73	28/08/2021	21:41:48	02 h 40 m 00 s	Adverts from radio in tent. Back to square one. Bass coming straight through. Ignoring everything
74	28/08/2021	21:40:35	02 h 40 m 00 s	Coming up to three hours of this. Music bass virbating with them screaming over the top of it.
75	28/08/2021	20:26:12	02 h 00 m 00 s	Now you can hear the words plainly outside.
76	28/08/2021	20:25:06	02 h 20 m 00 s	This is front garden, difference is you hear traffic and words

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77	28/08/2021	20:23:46	02 h 20 m 00 s	This is difference outside in garden for you to hear the virbrations in house
78	28/08/2021	20:21:33	02 h 10 m 00 s	Bass now coming through walls.
79	28/08/2021	20:20:07	02 h 00 m 00 s	Bass room speakers in tent. Virbrations are ridiculous right now.
80	28/08/2021	20:18:46	02 h 00 m 00 s	Living room, window on vent. Struggling with out own TV to block this out.
81	28/08/2021	20:15:38	02 h 00 m 00 s	Window vented for air as so warm. Music and vibration back coming through wall and them slamming around
82	28/08/2021	20:14:30	02 h 00 m 00 s	Now loud music with bass has started all over again
83	28/08/2021	19:01:43	01 h 15 m 00 s	So you can hear difference
84	28/08/2021	19:00:33	01 h 15 m 00 s	So you can hear the difference from inside house and not
85	28/08/2021	18:58:55	01 h 10 m 00 s	
86	28/08/2021	18:57:57	01 h 00 m 00 s	Window vented. Noise coming through.
87	28/08/2021	18:57:04	01 h 00 m 00 s	
88	28/08/2021	18:55:54	01 h 00 m 00 s	Window closed but vented. Can hear voices, radio narrator coming through
89	28/08/2021	18:53:23	01 h 00 m 00 s	
90	28/08/2021	18:52:21	01 h 00 m 00 s	Getting louder with the football on. Louder screaming and shouting.
91	28/08/2021	18:51:32	01 h 00 m 00 s	
92	28/08/2021	18:50:17	01 h 00 m 00 s	With window open. Gradually getting louder as he has the football on.
93	21/08/2021	20:31:18	02 h 00 m 00 s	When music is off
94	21/08/2021	20:29:58	02 h 00 m 00 s	It's worse than ever. Bass is ridiculous.
95	21/08/2021	20:27:57	02 h 00 m 00 s	Window vented. So we can't. It's too loud.
96	21/08/2021	20:26:28	02 h 00 m 00 s	
97	21/08/2021	20:24:54	02 h 00 m 00 s	So much for no bass being turned on
98	21/08/2021	20:23:20	02 h 00 m 00 s	Bass coming through walls. This is ridiculous. Two hours of this
99	19/08/2021	22:07:42	01 h 10 m 00 s	Loud music playing from tent. Coming through the wall
100	19/08/2021	22:05:38	01 h 10 m 00 s	Now it's Elvis. Quiet spell ended
101	19/08/2021	22:04:34	01 h 00 m 00 s	
102	19/08/2021	22:03:26	01 h 00 m 00 s	This would now be the wonder of you playing through our walls
103	19/08/2021	22:02:10	01 h 00 m 00 s	Window closed
104	19/08/2021	22:00:43	01 h 00 m 00 s	Radio narrative from tent, window now closed
105	19/08/2021	21:59:34	01 h 00 m 00 s	
106	19/08/2021	21:57:30	01 h 00 m 00 s	Music being played in tent. In bedroom right now, window vented for air. Much louder

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107	19/08/2021	21:56:36	01 h 00 m 00 s	Window open
108	19/08/2021	21:55:36	01 h 00 m 00 s	Window open
109	19/08/2021	21:53:24	01 h 00 m 00 s	Music being played in tent, coming through closed window in house.
110	19/08/2021	21:52:37	01 h 00 m 00 s	
111	18/08/2021	22:37:53	01 h 15 m 00 s	So instead of music we are now getting radio commentary and them shouting and banging over the top
112	18/08/2021	22:35:47	01 h 15 m 00 s	It looks like we are heading back to square one. Middle of the week and they are getting louder later in the night.
113	18/08/2021	22:34:52	01 h 10 m 00 s	
114	18/08/2021	22:33:10	01 h 10 m 00 s	Mix of them starting with the shouting and radio vibrating
115	18/08/2021	22:32:09	01 h 00 m 00 s	You can hear the radio adverts
116	18/08/2021	22:30:48	01 h 10 m 00 s	
117	18/08/2021	22:29:54	01 h 10 m 00 s	
118	18/08/2021	22:28:36	01 h 10 m 00 s	He has a radio channel on which is commentary rather than music and that is now virbating.
119	18/08/2021	22:26:47	01 h 00 m 00 s	Radio speaking is vibrating but I can't pick it up so well. In bedroom with window on vent.
120	18/08/2021	22:26:04	01 h 00 m 00 s	
121	18/08/2021	22:25:16	01 h 00 m 00 s	
122	18/08/2021	22:24:21	01 h 00 m 00 s	
123	18/08/2021	14:11:01	01 h 00 m 00 s	
124	18/08/2021	14:09:47	01 h 00 m 00 s	Trying to work from home with this coming through the walls again. Right back to square one
125	18/08/2021	14:08:58	01 h 00 m 00 s	
126	18/08/2021	14:07:42	01 h 00 m 00 s	Continuing noise from the Poplars tent. The base is back virbating
127	18/08/2021	14:06:40	01 h 00 m 00 s	
128	18/08/2021	14:04:56	01 h 00 m 00 s	Back to square one. Window vented for air and I can't as this is coming through from the Poplars tent. I'm trying to work from home and cannot
129	14/08/2021	22:25:37	02 h 00 m 00 s	
130	14/08/2021	22:24:12	02 h 00 m 00 s	This is probably vibrations from football or ruby match. Whatever is being watched
131	14/08/2021	22:23:27	02 h 00 m 00 s	
132	14/08/2021	22:22:04	02 h 00 m 00 s	
133	14/08/2021	22:20:42	02 h 00 m 00 s	Speakers in tent coming through wall.
134	13/08/2021	06:33:13	00 h 15 m 00 s	Woken up by this again. Marks biffa bins being emptied. It isn't even 7am

135	13/08/2021	06:32:32	00 h 10 m 00 s	
136	13/08/2021	06:31:38	00 h 10 m 00 s	
137	06/08/2021	11:38:31	01 h 10 m 00 s	Bass of music in tent coming through the wall. Cannot put window even on vent as it can be heard louder.
138	06/08/2021	11:35:33	01 h 00 m 00 s	Trying to work from home in living room. This is already coming through the walls
139	05/08/2021	14:39:54	02 h 00 m 00 s	Mark and staff turning volume up on speakers. I'm trying to work from home.
140	03/08/2021	21:20:04	06 h 20 m 00 s	Empty tent, music up loud. Cannot hear anything in lounge with window on tilt.
141	03/08/2021	21:00:56	06 h 00 m 00 s	
142	03/08/2021	20:58:56	06 h 00 m 00 s	Cannot hear anything in our own home as this is coming through the window, which we need open as it is so hot. Been like this since 3.30pm. Unable to work from home as this is effecting my job.
143	02/08/2021	21:30:28	04 h 30 m 00 s	
144	02/08/2021	21:29:31	04 h 30 m 00 s	
145	02/08/2021	21:28:30	04 h 30 m 00 s	
146	02/08/2021	21:27:17	04 h 25 m 00 s	
147	02/08/2021	21:25:50	04 h 25 m 00 s	Now getting louder as everything settles. Music bass coming through the walls and them shouting over the top. Been going since 5pm. Worse now
148	02/08/2021	21:24:33	04 h 25 m 00 s	Bass coming through walls again
149	01/08/2021	22:21:55	00 h 15 m 00 s	
150	01/08/2021	22:10:37	06 h 00 m 00 s	
151	01/08/2021	22:09:44	06 h 00 m 00 s	
152	01/08/2021	22:06:56	06 h 00 m 00 s	
153	01/08/2021	22:06:03	06 h 00 m 00 s	
154	01/08/2021	22:04:45	06 h 00 m 00 s	Loud music and bass coming through the walls all day and it's gone 10pm
155	31/07/2021	21:13:36	05 h 15 m 00 s	
156	31/07/2021	21:11:04	05 h 10 m 00 s	
157	31/07/2021	21:09:56	05 h 10 m 00 s	This is worse than last weekend
158	31/07/2021	21:09:01	05 h 10 m 00 s	
159	31/07/2021	21:04:05	05 h 00 m 00 s	
160	31/07/2021	21:02:30	05 h 00 m 00 s	This is also our living room right now. This noise is through our house.
161	31/07/2021	21:00:27	05 h 00 m 00 s	

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162	31/07/2021	20:59:08	05 h 00 m 00 s	
163	31/07/2021	20:58:12	05 h 00 m 00 s	
164	31/07/2021	20:57:20	05 h 00 m 00 s	
165	31/07/2021	20:55:57	05 h 00 m 00 s	Had this for the last five hours. Volume has just been turned up to this level. Now shouting and screaming over the top of it.
166	28/07/2021	21:08:21	05 h 05 m 00 s	
167	28/07/2021	21:06:24	05 h 05 m 00 s	Persistent loud music and bass virbating our walls. Been going on since 3pm.
168	28/07/2021	21:05:15	05 h 00 m 00 s	
169	28/07/2021	21:03:30	05 h 00 m 00 s	
170	28/07/2021	21:02:03	04 h 55 m 00 s	
171	28/07/2021	20:59:28	04 h 55 m 00 s	Radio on and up loud again.
172	28/07/2021	20:55:23	04 h 50 m 00 s	Bass of music coming through walls. Don't know if this is picking it up
173	27/07/2021	21:49:14	06 h 50 m 00 s	
174	27/07/2021	21:47:23	06 h 45 m 00 s	
175	27/07/2021	21:46:13	06 h 45 m 00 s	
176	27/07/2021	21:44:31	06 h 45 m 00 s	Radio has been on and up loud for most of day. Bass still coming through the walls.
177	27/07/2021	20:46:18	05 h 50 m 00 s	
178	27/07/2021	20:44:01	05 h 45 m 00 s	Music and bass coming into living room, have window vent open due to heat. But this is the noise we get when we do.
179	27/07/2021	18:56:57	04 h 00 m 00 s	Vibrations still coming from their speakers. Prolonged exposure since 3pm
180	27/07/2021	17:05:06	02 h 00 m 00 s	Still have base coming through our walls. This is downstairs too
181	27/07/2021	15:10:47	01 h 35 m 00 s	Trying to work from home and have the bass of the music vibrating through the walls again.
182	26/07/2021	21:57:02	01 h 00 m 00 s	
183	26/07/2021	21:56:08	01 h 00 m 00 s	
184	26/07/2021	21:54:25	01 h 00 m 00 s	Once again Mark leaving van engine running, music virbrations through house has been since 8pm when it was turned up
185	15/07/2021	22:11:18	06 h 00 m 00 s	It has been like this since 4pm!
186	15/07/2021	22:10:23	06 h 00 m 00 s	
187	15/07/2021	22:08:52	06 h 00 m 00 s	
188	15/07/2021	22:07:56	06 h 00 m 00 s	
189	15/07/2021	22:07:02	06 h 00 m 00 s	

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190	15/07/2021	22:06:04	06 h 00 m 00 s	
191	15/07/2021	22:04:16	06 h 00 m 00 s	
192	15/07/2021	22:02:52	06 h 00 m 00 s	We have had this vibrating through our walls since 4pm and still it continues.
193	12/07/2021	19:54:45	04 h 10 m 00 s	
194	12/07/2021	19:52:41	04 h 00 m 00 s	This is now four solid hours of our walls vibrating. Prolonged exposure to loud noise.
195	12/07/2021	18:38:04	02 h 15 m 00 s	
196	12/07/2021	18:36:24	02 h 00 m 00 s	This has been two hours vibrating through our house. After yesterday's exposure it it early again. We are not able to rest.
197	12/07/2021	16:45:35	01 h 00 m 00 s	Already starting with with the loud speakers and our house is virbating now. This is before this evening when the volume will be turned up
198	11/07/2021	23:04:36	03 h 00 m 00 s	
199	11/07/2021	22:32:00	02 h 40 m 00 s	
200	11/07/2021	22:30:51	02 h 40 m 00 s	
201	11/07/2021	22:29:58	02 h 40 m 00 s	
202	11/07/2021	22:11:39	03 h 00 m 00 s	
203	11/07/2021	21:33:43	02 h 35 m 00 s	
204	11/07/2021	21:32:16	02 h 30 m 00 s	
205	11/07/2021	21:31:22	02 h 25 m 00 s	
206	11/07/2021	21:30:30	02 h 20 m 00 s	
207	11/07/2021	21:28:51	02 h 25 m 00 s	
208	11/07/2021	21:27:53	02 h 20 m 00 s	
209	11/07/2021	21:25:59	02 h 15 m 00 s	
210	11/07/2021	21:25:04	02 h 20 m 00 s	
211	11/07/2021	21:24:12	02 h 15 m 00 s	
212	11/07/2021	21:22:43	02 h 10 m 00 s	Once again house is virbating with the screen noise and this over the top. We've had ongoing music prior to this
213	11/07/2021	21:21:44	02 h 15 m 00 s	
214	11/07/2021	21:20:53	02 h 00 m 00 s	
215	11/07/2021	21:19:31	02 h 00 m 00 s	Once prolonged exposure to loud voices started 8pm. This is escalating
216	07/07/2021	23:00:04	05 h 00 m 00 s	Rumbling noise from generator
217	07/07/2021	22:58:14	05 h 00 m 00 s	Now car engine and shouting

218	07/07/2021	22:08:12	04 h 00 m 00 s	
219	07/07/2021	22:05:51	04 h 00 m 00 s	
220	07/07/2021	22:04:31	04 h 00 m 00 s	Now they are drunk and shouting on top
221	07/07/2021	20:56:11	02 h 15 m 00 s	This is our living room. It's ridiculous
222	07/07/2021	20:55:11	02 h 15 m 00 s	This is vibrating our house
223	07/07/2021	20:53:38	02 h 10 m 00 s	We can't drown this out!!!! This can be turned down or the screen moved so the speakers are not pointing directly at a property
224	07/07/2021	20:31:09	02 h 10 m 00 s	
225	07/07/2021	20:30:18	02 h 00 m 00 s	Seriously
226	07/07/2021	20:29:28	02 h 00 m 00 s	
227	07/07/2021	20:28:39	02 h 00 m 00 s	
228	07/07/2021	20:26:38	02 h 00 m 00 s	This is ridiculous when this is our bedroom right now. His TV does not NEED to be this loud!!!!! We are getting no respite or rest!!!!! You could demand the screen is moved and sound turned down.
229	04/07/2021	21:41:39	11 h 25 m 00 s	
230	04/07/2021	21:40:28	11 h 25 m 00 s	We've not been able to rest at all
231	04/07/2021	21:39:11	12 h 25 m 00 s	
232	04/07/2021	21:37:18	12 h 20 m 00 s	This has now been all day. No reprieve, excessive noise. Only turned off for an hour because police turned up. Straight back on after they went. This is persistent noise.
233	04/07/2021	19:10:07	07 h 00 m 00 s	
234	04/07/2021	18:28:36	06 h 00 m 00 s	
235	04/07/2021	18:26:37	07 h 00 m 00 s	So the bass and their shouting continues to come through our walls. This is nine hours.
236	04/07/2021	13:40:16	04 h 00 m 00 s	-- DYFED-POWYS POLICE -- - YOUR REPORT HAS BEEN LOGGED UNDER REF: DP-20210704-129.
237	04/07/2021	10:23:34	01 h 00 m 00 s	
238	04/07/2021	10:22:07	01 h 00 m 00 s	This has been going on for an hour. Again at this volume. Our house is shaking we are getting no repreive
239	03/07/2021	21:08:14	02 h 00 m 00 s	
240	03/07/2021	21:06:46	02 h 00 m 00 s	You can hear the vibrations and feel th through our house. We are also getting surface cracks due to this ridiculous base noise.
241	03/07/2021	21:04:45	02 h 00 m 00 s	The speakers from the 15ft screen are making our whole house vibrate. This is ridiculous as they are pointing in our direction. If he wants to do this he could reposition the screen to another side. This is every night all night
242	02/07/2021	22:02:02	02 h 00 m 00 s	It does not need to be this loud. This is ridiculous. Prolonged exposure making our walls vibrate.

243	02/07/2021	22:01:05	02 h 00 m 00 s	
244	28/06/2021	22:10:18	02 h 10 m 00 s	
245	28/06/2021	22:09:28	02 h 10 m 00 s	
246	28/06/2021	22:08:33	02 h 00 m 00 s	
247	28/06/2021	22:07:09	02 h 00 m 00 s	This is absolutely ridiculous! Our whole house is vibrating and we have had prolonged exposure to this rubbish
248	15/05/2021	22:34:37	00 h 40 m 00 s	
249	15/05/2021	22:33:24	00 h 35 m 00 s	
250	15/05/2021	22:31:04	00 h 30 m 00 s	
251	15/05/2021	22:30:06	00 h 30 m 00 s	
252	15/05/2021	22:29:15	00 h 30 m 00 s	
253	15/05/2021	22:27:48	00 h 30 m 00 s	
254	15/05/2021	22:26:56	00 h 30 m 00 s	
255	15/05/2021	22:25:37	00 h 25 m 00 s	
256	15/05/2021	22:24:41	00 h 25 m 00 s	
257	15/05/2021	22:23:42	00 h 25 m 00 s	
258	08/05/2021	22:24:07	00 h 30 m 00 s	
259	08/05/2021	22:23:01	00 h 30 m 00 s	
260	08/05/2021	22:21:08	00 h 20 m 00 s	Screaming shouting slamming things
261	08/05/2021	22:20:18	00 h 25 m 00 s	
262	08/05/2021	22:17:22	00 h 20 m 00 s	
263	08/05/2021	22:16:28	00 h 20 m 00 s	
264	08/05/2021	22:15:36	00 h 20 m 00 s	
265	08/05/2021	22:14:19	00 h 20 m 00 s	Slamming, banging, kicking stuff, shouting. Staff are doing nothing. Pictures as evidence taken
266	08/05/2021	22:13:27	00 h 15 m 00 s	
267	08/05/2021	22:12:29	00 h 15 m 00 s	
268	08/05/2021	22:06:05	00 h 10 m 00 s	
269	08/05/2021	22:05:14	00 h 10 m 00 s	
270	08/05/2021	22:04:23	00 h 10 m 00 s	
271	08/05/2021	22:03:07	00 h 10 m 00 s	Slamming around, down by our drive and neighbors drive, marquee is full
272	08/05/2021	22:01:40	00 h 10 m 00 s	

273	08/05/2021	22:00:38	00 h 10 m 00 s	Clearly the pub is not shut
274	06/05/2021	22:15:48	00 h 15 m 00 s	
275	06/05/2021	22:14:51	00 h 15 m 00 s	
276	06/05/2021	22:13:56	00 h 15 m 00 s	
277	06/05/2021	22:10:18	00 h 15 m 00 s	
278	06/05/2021	22:09:21	00 h 10 m 00 s	
279	06/05/2021	22:08:10	00 h 10 m 00 s	Shouting jeering again. Pub not xloswd
280	03/05/2021	08:21:33	00 h 20 m 00 s	
281	03/05/2021	08:20:40	00 h 10 m 00 s	
282	02/05/2021	22:17:15	00 h 20 m 00 s	
283	02/05/2021	22:15:53	00 h 15 m 00 s	They are also dumping the rubbish in bins in our neighbors garden
284	02/05/2021	22:14:26	00 h 15 m 00 s	Not shut at ten, clearly serving drunk people. Where is your safety for us?
285	02/05/2021	22:10:16	00 h 15 m 00 s	
286	02/05/2021	22:09:24	00 h 10 m 00 s	
287	02/05/2021	22:08:31	00 h 10 m 00 s	
288	02/05/2021	22:07:38	00 h 10 m 00 s	
289	02/05/2021	22:06:15	00 h 10 m 00 s	Does this sound like a ten o'clock closure to you? No, because they are still open.
290	02/05/2021	13:29:42	00 h 30 m 00 s	And now we have this all day. He is now encouraging his workmen to park in neighbors driveway to pump out his rubbish from the toilets. This needs sorting out. This is prolonged exposure to noise above 85 decebles
291	01/05/2021	22:41:04	00 h 40 m 00 s	
292	01/05/2021	22:39:50	00 h 40 m 00 s	This is now 40 minutes of this!
293	01/05/2021	22:38:21	00 h 35 m 00 s	
294	01/05/2021	22:37:14	00 h 35 m 00 s	
295	01/05/2021	22:36:21	00 h 40 m 00 s	
296	01/05/2021	22:35:24	00 h 35 m 00 s	
297	01/05/2021	22:34:28	00 h 35 m 00 s	
298	01/05/2021	22:33:29	00 h 30 m 00 s	
299	01/05/2021	22:32:36	00 h 30 m 00 s	
300	01/05/2021	22:31:39	00 h 30 m 00 s	
301	01/05/2021	22:29:30	00 h 30 m 00 s	His bouncers have just left us with this

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302	01/05/2021	22:28:27	00 h 30 m 00 s	Clearly they are not closed!!!!
303	01/05/2021	22:27:31	00 h 30 m 00 s	
304	01/05/2021	22:25:26	00 h 30 m 00 s	
305	01/05/2021	22:24:32	00 h 25 m 00 s	
306	01/05/2021	22:22:58	00 h 25 m 00 s	His customers at the pub when it is supposed to be closed. No attempt to keep them quiet
307	01/05/2021	22:21:40	00 h 25 m 00 s	Loud voices
308	01/05/2021	22:20:31	00 h 20 m 00 s	So much for closure
309	01/05/2021	22:19:03	00 h 20 m 00 s	Pub is supposed to be closed and yet we have this
310	20/07/2020	22:53:31	04 h 00 m 00 s	His security leaving next doors garden
311	20/07/2020	22:52:41	04 h 00 m 00 s	
312	20/07/2020	22:51:26	06 h 00 m 00 s	
313	20/07/2020	22:50:34	04 h 00 m 00 s	
314	20/07/2020	22:49:20	05 h 00 m 00 s	This is now the pub owner Mark back and fore to his car with glassese
315	20/07/2020	22:48:30	06 h 00 m 00 s	
316	20/07/2020	22:47:39	06 h 00 m 00 s	
317	20/07/2020	22:45:59	06 h 00 m 00 s	Shouting
318	20/07/2020	22:43:25	05 h 00 m 00 s	Cups being thrown, shouting
319	19/07/2020	21:22:25	09 h 00 m 00 s	
320	19/07/2020	21:21:36	08 h 00 m 00 s	
321	19/07/2020	21:19:42	08 h 00 m 00 s	All day we have been subjected to this. Once again the road is blocked. Once again, pee on the streets, alcohol thrown on the cars. The behaviour is getting worse and building.
322	19/07/2020	00:55:46	06 h 00 m 00 s	This is Mark now leaving the pub after three hours of them talking loudly and banging around. They shut at 10pm but continue to disturb and break the law.
323	19/07/2020	00:54:58	06 h 00 m 00 s	
324	18/07/2020	23:23:26	04 h 00 m 00 s	This needs sorting out
325	18/07/2020	23:22:36	04 h 00 m 00 s	
326	18/07/2020	23:20:49	04 h 00 m 00 s	
327	18/07/2020	23:19:04	04 h 00 m 00 s	They are now under his marque. Continuing to shout and riot
328	18/07/2020	22:45:45	03 h 00 m 00 s	These are violent. Now I'm worried about our vehicle being damaged. We have already had them urinating on our wall.
329	18/07/2020	22:44:55	03 h 00 m 00 s	

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330	18/07/2020	22:43:59	03 h 00 m 00 s	
331	18/07/2020	22:42:50	03 h 00 m 00 s	
332	18/07/2020	22:41:51	03 h 00 m 00 s	He is supposed to be closed
333	15/07/2020	21:41:21	08 h 30 m 00 s	
334	15/07/2020	21:37:24	08 h 00 m 00 s	
335	15/07/2020	21:35:23	08 h 00 m 00 s	
336	15/07/2020	21:34:31	08 h 00 m 00 s	
337	15/07/2020	21:32:44	08 h 00 m 00 s	All day. Street is clogged. It's not safe to go outside. I've been threatened. There is still another hour to go before he supposedly stops serving.
338	14/07/2020	22:57:01	03 h 00 m 00 s	
339	14/07/2020	22:47:15	03 h 00 m 00 s	
340	14/07/2020	22:46:24	03 h 00 m 00 s	
341	14/07/2020	22:45:03	03 h 00 m 00 s	
342	14/07/2020	22:43:54	03 h 00 m 00 s	It's escalating. Car horns, slamming doors, revving engine's
343	14/07/2020	22:42:30	03 h 00 m 00 s	
344	14/07/2020	22:40:41	03 h 00 m 00 s	
345	14/07/2020	22:15:43	02 h 00 m 00 s	
346	14/07/2020	22:14:56	02 h 00 m 00 s	
347	14/07/2020	22:13:41	02 h 00 m 00 s	He was supposed to have stopped serving 9.50 and be closed.
348	14/07/2020	21:32:46	02 h 00 m 00 s	
349	14/07/2020	21:31:54	02 h 00 m 00 s	
350	14/07/2020	21:31:03	02 h 00 m 00 s	
351	14/07/2020	21:29:28	02 h 00 m 00 s	He is meant to close it 30min. This is before the real trouble will start and police will be needed again
352	13/07/2020	22:55:03	01 h 00 m 00 s	All because you failed to do your job. You placed us all at risk. Six emergency cars, multiple arrests
353	13/07/2020	22:54:02	01 h 00 m 00 s	
354	13/07/2020	22:51:41	01 h 00 m 00 s	Another two cars sent. One hour after pub was meant to have stopped serving.
355	13/07/2020	22:49:55	00 h 55 m 00 s	Police called. Four vehicles sent all because you wouldn't deal with this. We were subjected to bottles being thrown, glasses thrown, fights, cars hit, swearing abuse.
356	13/07/2020	22:35:49	00 h 40 m 00 s	
357	13/07/2020	22:34:59	00 h 40 m 00 s	

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358	13/07/2020	22:34:04	00 h 40 m 00 s	
359	13/07/2020	22:32:19	00 h 40 m 00 s	Exactly what I said is happening is happening. Hoards of people outside. They were supposed to be shut at 10pm. He is still trading. This is still happening. Damage to property
360	05/10/2019	00:55:04	02 h 10 m 00 s	Shouting screaming
361	05/10/2019	00:54:11	02 h 00 m 00 s	
362	05/10/2019	00:52:25	02 h 05 m 00 s	
363	04/10/2019	23:30:07	02 h 00 m 00 s	
364	04/10/2019	23:29:09	01 h 50 m 00 s	
365	04/10/2019	23:27:59	01 h 45 m 00 s	
366	04/10/2019	23:26:32	01 h 35 m 00 s	
367	04/10/2019	23:25:08	01 h 35 m 00 s	I've had enough of having to listen to this noise weekend after weekend with nothing being done about it.
368	04/10/2019	23:23:07	01 h 35 m 00 s	This is ridiculous, loud, drunk and nasty. In car park shouting from pub.
369	04/10/2019	23:22:18	01 h 20 m 00 s	
370	04/10/2019	23:21:22	01 h 00 m 00 s	Shouting
371	04/10/2019	23:20:33	01 h 00 m 00 s	
372	04/10/2019	23:19:34	01 h 00 m 00 s	Shouting in car park
373	04/10/2019	23:18:16	01 h 00 m 00 s	
374	04/10/2019	23:16:41	01 h 15 m 00 s	
375	04/10/2019	23:15:08	01 h 15 m 00 s	Slamming doors of cars, revving engines, shouting in pub car park.
376	29/09/2019	00:12:33	02 h 00 m 00 s	Loud voices ranting and raving since nine o clock progressively getting louder as the night has gone on. Now faced with car doors slamming. Difficult to record due to the weather conditions. Had this all Friday night too.
377	07/09/2019	22:11:41	01 h 20 m 00 s	They have now turned the music up. Shouting is getting worse
378	07/09/2019	22:10:21	01 h 20 m 00 s	
379	07/09/2019	22:08:54	01 h 20 m 00 s	Unable to pick up the music but this is setting the tone for th night and I'm getting fed up that nothing is being done about it.
380	07/09/2019	22:08:03	01 h 15 m 00 s	
381	07/09/2019	22:06:52	01 h 00 m 00 s	Noise is building the drunker they get.
382	07/09/2019	22:06:00	01 h 00 m 00 s	
383	07/09/2019	22:05:07	01 h 00 m 00 s	

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384	07/09/2019	22:03:45	01 h 00 m 00 s	We start work at five o clock. This has been all afternoon and has gotten worse as the sun has gone down
385	07/09/2019	22:02:16	01 h 00 m 00 s	
386	07/09/2019	22:00:04	01 h 00 m 00 s	Loud swearing, smashing bottles
387	03/07/2019	23:15:00	02 h 00 m 00 s	This has been constant all evening into the night. Preventing us from sleeping. Noise is in car park.
388	03/07/2019	23:14:05	02 h 00 m 00 s	
389	03/07/2019	22:21:04	01 h 15 m 00 s	
390	03/07/2019	22:17:49	01 h 00 m 00 s	
391	03/07/2019	22:16:33	01 h 00 m 00 s	
392	03/07/2019	22:15:37	01 h 00 m 00 s	
393	03/07/2019	22:13:09	01 h 00 m 00 s	Loud shouting, swearing in the marquee of the pub. This is on the wall below our bedroom
394	26/08/2018	22:38:55	02 h 00 m 00 s	
395	26/08/2018	22:37:14	01 h 45 m 00 s	Trying to get to sleep and can't.
396	26/08/2018	21:13:30	08 h 00 m 00 s	
397	26/08/2018	21:11:23	08 h 00 m 00 s	This is in the house over the top of the TV. It has gotten louder as the day has gone on all weekend.
398	26/07/2018	23:34:43	01 h 50 m 00 s	
399	08/07/2018	00:12:15	01 h 00 m 00 s	
400	08/07/2018	00:11:08	02 h 00 m 00 s	
401	08/07/2018	00:08:54	01 h 00 m 00 s	Random screaming and shouting from car park.
402	01/07/2018	00:33:25	02 h 45 m 00 s	
403	01/07/2018	00:31:31	02 h 35 m 00 s	Been kept awake. Every outside and now drunk.
404	30/06/2018	23:02:01	01 h 00 m 00 s	
405	30/06/2018	23:00:14	01 h 00 m 00 s	Now they are starting the live music back up.
406	30/06/2018	22:58:42	02 h 00 m 00 s	Been all day like this.
407	30/06/2018	22:47:20	01 h 00 m 00 s	
408	30/06/2018	22:45:53	01 h 00 m 00 s	
409	30/06/2018	22:44:06	01 h 00 m 00 s	Been like this all day. Been building up to now and getting worse.
410	30/06/2018	22:41:57	01 h 00 m 00 s	This has been all day. Gotten louder as the night has progressed. Tables have been placed in.the car park right outside our bedroom window. So the sound is carrying straight up. Cars have been parked in our neighbours drive

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411	30/06/2018	00:11:19	00 h 00 m 00 s	
412	30/06/2018	00:09:32	01 h 30 m 00 s	I start work in 5 and a half hours. Having trouble recording without the light on my phone being seen.
413	30/06/2018	00:04:55	01 h 30 m 00 s	Benches and chairs have been places directly outside our bedroom window in the car park.
414	27/08/2017	01:32:24	02 h 00 m 00 s	
415	27/08/2017	01:26:39	02 h 00 m 00 s	Been going on for a long time. They are now very drunk and language is awful. Cannot sleep
416	27/08/2017	01:24:48	02 h 00 m 00 s	Shouting is keeping us awake
417	26/08/2017	23:58:16	01 h 00 m 00 s	This is off and on. It is also keeping awake our elderly neighbour.
418	26/08/2017	23:54:23	00 h 31 m 00 s	
419	26/08/2017	23:48:58	01 h 34 m 00 s	Loud music and drunken singing outside in the car park. It is keeping us awake.
420	17/06/2017	23:23:40	00 h 41 m 00 s	This is getting worse as the night is progressing. I can't pick up the music that has now started with the laughing and loud voices with my phone. They are suppose to close at 11pm. I have tolerated it up until now.
421	17/06/2017	23:22:44	00 h 36 m 00 s	
422	17/06/2017	23:20:48	00 h 30 m 00 s	
423	17/06/2017	23:19:35	00 h 31 m 00 s	
424	17/06/2017	23:18:27	00 h 30 m 00 s	
425	17/06/2017	23:15:17	00 h 30 m 00 s	Loud voices in car park. Doors slamming from cars and drunks outside
426	28/05/2017	02:16:40	02 h 31 m 00 s	Drum beat from their music is now driving us insane. Not turned down, shouting has lessened but replaced with car doors slamming. They are supposed to close at 11pm latest. This is breaking noise laws and probably their license. It's impossible to sleep.
427	27/05/2017	23:50:39	01 h 00 m 00 s	
428	27/05/2017	23:48:42	01 h 00 m 00 s	Loud music playing outside and loud shouting voiced coming from the car park. My husband has a 4am start for a driving job. It's ridiculous
429	27/05/2017	23:47:05	01 h 00 m 00 s	
430	27/05/2017	23:45:14	01 h 00 m 00 s	
431	27/05/2017	23:44:14	01 h 00 m 00 s	
432	27/05/2017	23:42:30	01 h 00 m 00 s	Loud music and people shouting outside of the pub again.
433	12/05/2017	00:47:24	01 h 00 m 00 s	This has now been continuing for two hrs and is keeping us awake. It has gotten even louder and more persistent. People are getting into cars after having been drinking.
434	11/05/2017	23:46:47	01 h 00 m 00 s	Group stood outside the pub shouting
435	11/05/2017	23:45:38	01 h 00 m 00 s	

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436	06/05/2017	00:20:13	00 h 06 m 00 s	I cannot get my speaker to pick up the music noise that is being played by the Poplars pub. This shouting is coming from drunk individuals in the park. I work shifts training to be a nurse and this is now affecting my studies. The last couple of weeks haven't been so bad but tonight it's awful again
437	06/05/2017	00:05:24	00 h 00 m 00 s	
438	06/05/2017	00:04:02	00 h 30 m 00 s	Keeping us awake
439	06/05/2017	00:00:29	01 h 00 m 00 s	Keeping us awake and preventing us from sleeping. It us unnerving the screaming and shouting. I'm worried about my property and car

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Noise Apps received from Mr Shailer of No 4 Pondside, Johnstown				
Investigators				
First recording taken	31/07/2021			
Last recording taken	30/10/2021			
Complainant	Rhodri Shailer			
Recording No.	**Date**	**Time**	**Perceived Duration**	**Comments**
1	30/10/2021	21:58:18	02 h 00 m 00 s	
2	23/10/2021	21:13:18	02 h 35 m 00 s	The tent loud music is still going throughout my house this is a long term nuisance as we cannot even speak in our own home **Officer Notes – Voice of Mr Shailer stating window open and windown close and that event was supposed to end at 9pm. When silence could clearly hear a base rhythm of the music on the recording**
3	23/10/2021	20:54:20	02 h 15 m 00 s	Continuing music from inside the tent outside the populars **Officer Notes – Voice of Mr Shailer stating window open and windown close notices difference in volume when window was opened and closed. Mrs Shailer mentioned that noise is getting louder as event goes on. Can clearly hear rhythm of the music of the music on the recording**
4	23/10/2021	19:53:22	02 h 00 m 00 s	Still loud music within tent ongoing **Officer Notes – Voice of Mr Shailer stating window open and windown close and that event is getting louder. Can clearly hear music playing when Mr Shailer states that the window is closed.**
5	23/10/2021	19:36:57	01 h 15 m 00 s	This is nuisance sound from the populars pub from inside their tent an acceptable volume at you cannot drop it out inside the house recording shows window open and window closed **Officer Notes – Voice of Mr Shailer stating update on nuisance states that he is opening window (noise levels increase) then window closed and levels of noise decrease but still more that being audible on recording.**

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6	11/09/2021	20:45:54	03 h 00 m 00 s	This is still coming through my walls I get no choice but to be tortured in my own home from the music and people in the tent bring used as a night club in the car park off the populars pub this sort of treatment of the local people has to stop if this was being conducted inside the building it would not cause this level of distributions **Officer Notes – Voice of Mr Shailer stating this is 2nd recording inside the house. Rhythm still evident, Mr Shailer then states he is opening the window open and levels of music increase significantly**
7	11/09/2021	18:59:33	01 h 00 m 00 s	Music coming from the tent outside the populars pub again **Officer Notes – Voice of Mr Shailer stating noise is inside his house, bass rhythm clearly audible. Then Mr Shailer opens door and music level increases significantly and asked how is this acceptable ?**
8	29/08/2021	21:41:00	03 h 00 m 00 s	After the live music we are still subjected to the base coming into our home from speakers inside the tent in the carpark **Officer Notes – Voice of Mr Shailer stating inside the house but still getting the bass of noise from the tent. Can clearly hear a bass rhythm present on recording.**
9	28/08/2021	21:55:22	04 h 00 m 00 s	Music from speakers in tent in car park
10	28/08/2021	20:51:52	04 h 00 m 00 s	
11	21/08/2021	20:27:34	02 h 00 m 00 s	Base again
12	21/08/2021	20:25:44	02 h 00 m 00 s	Getting louder
13	21/08/2021	20:21:46	02 h 00 m 00 s	Even though he's been requested not to do this the tent is still being used the same as an inside premises **Officer Notes – Voice of Mr Shailer stating still inside house could clearly hear a base rhythm of the music on the recording**
14	21/08/2021	20:20:24	02 h 00 m 00 s	Coming into house
15	03/08/2021	20:47:14	05 h 00 m 00 s	Continue of the music being subjected to for hours and hours with normal windows open in this weather it's non stop even with them closed all I can hear is the bass from speakers from the tent in the car park
16	03/08/2021	19:36:08	05 h 00 m 00 s	this has been going since i walked in from work at 15.30 today and the bass is still coming through my house this is getting unbearable
17	03/08/2021	18:29:07	03 h 00 m 00 s	
18	03/08/2021	18:24:29	03 h 00 m 00 s	We are again subjected to long term bass from the speakers in the tent in the populars car park
19	02/08/2021	22:10:48	04 h 00 m 00 s	Sound coming from the populars car park tent with loud speakers in it
20	02/08/2021	22:07:43	04 h 00 m 00 s	

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21	31/07/2021	23:08:20	05 h 00 m 00 s	Still ongoing this started when the sport was put on on there screen IN THE CAR PARK
22	31/07/2021	21:44:56	04 h 00 m 00 s	

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Noise Apps received from previous Occupier of No 1 Pondside, Johnstown				
Investigators	A. Morgan			
First recording taken	27/08/2017			
Last recording taken	27/09/2019			
Recording No.	**Date**	**Time**	**Perceived Duration**	**Comments**
1	27/09/2019	22:11:12	02 h 05 m 00 s	Please send me info on complaint procedures
2	27/09/2019	22:09:07	02 h 00 m 00 s	Woken kids up with the noise
3	27/09/2019	22:07:36	02 h 00 m 00 s	Music is loud doors are wide open
4	27/09/2019	22:04:32	02 h 00 m 00 s	I am fed up with nothing being done with this pub it's silly he is getting away with so much
5	15/09/2019	00:16:40	03 h 50 m 00 s	How much more do we have to put up with this
6	15/09/2019	00:02:51	03 h 45 m 00 s	So loud drinking outside and he has turned the music up
7	14/09/2019	23:55:23	03 h 25 m 00 s	Still drinking alcohol outside after licence times
8	14/09/2019	23:17:40	03 h 15 m 00 s	Still drinking alcohol outside
9	14/09/2019	22:37:59	03 h 00 m 00 s	Still getting served alcohol after 10.30 outside
10	14/09/2019	22:33:14	03 h 00 m 00 s	Still loud outside
11	14/09/2019	21:53:39	02 h 45 m 00 s	This is silly now
12	14/09/2019	20:47:05	02 h 00 m 00 s	
13	14/09/2019	20:44:09	02 h 00 m 00 s	Woken kids up once again
14	14/09/2019	20:04:33	01 h 30 m 00 s	
15	14/09/2019	20:02:04	01 h 30 m 00 s	They are so drunk
16	14/09/2019	19:51:02	01 h 20 m 00 s	Getting louder
17	14/09/2019	19:39:53	01 h 15 m 00 s	That's mark in carpark doing nothing about the noise
18	14/09/2019	19:25:24	01 h 00 m 00 s	Power drinkers young drinkers all swearing and drunk
19	07/09/2019	23:11:48	02 h 45 m 00 s	Still drinking outside now I have proved time after time he is breaking his licence and that is breaking the law he is serving very drunk people underage people it's silly and the landlord doesn't care

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20	07/09/2019	22:30:27	02 h 05 m 00 s	
21	07/09/2019	22:29:03	02 h 00 m 00 s	The landlord is outside with them talking and doing nothing about it
22	07/09/2019	22:27:15	02 h 00 m 00 s	They are all very drunk and still getting served
23	01/09/2019	23:47:36	01 h 40 m 00 s	My kids are now awake I have sent well over 200 recordings this is getting out of hand now
24	01/09/2019	23:44:01	01 h 40 m 00 s	Just missed all the screaming
25	01/09/2019	23:42:55	01 h 35 m 00 s	
26	01/09/2019	23:41:28	01 h 30 m 00 s	
27	01/09/2019	23:40:18	01 h 30 m 00 s	Music on again
28	01/09/2019	23:39:08	01 h 30 m 00 s	
29	01/09/2019	23:35:54	01 h 25 m 00 s	Still swearing and drinking alcohol outside
30	01/09/2019	23:34:07	01 h 25 m 00 s	
31	01/09/2019	23:08:54	00 h 55 m 00 s	Still drinking alcohol outside after licence times
32	01/09/2019	22:35:19	00 h 40 m 00 s	Swearing and singing
33	01/09/2019	22:32:42	00 h 35 m 00 s	They have music on outside
34	31/08/2019	22:46:56	03 h 00 m 00 s	This is the second lot of people these are drinking alcohol outside talking loud
35	31/08/2019	20:57:02	01 h 35 m 00 s	Looked out of the window and they are pissing against my front garden wall !!!
36	31/08/2019	20:55:49	01 h 30 m 00 s	
37	31/08/2019	20:54:51	01 h 30 m 00 s	
38	31/08/2019	20:52:02	01 h 20 m 00 s	Still at it
39	31/08/2019	20:31:53	01 h 05 m 00 s	
40	31/08/2019	20:30:30	01 h 05 m 00 s	Mark is with them now making them sing
41	31/08/2019	20:29:11	01 h 00 m 00 s	Getting louder
42	31/08/2019	20:27:36	01 h 00 m 00 s	Really drunk people mark in carpark doing nothing about it they are swearing and singing
43	25/08/2019	21:38:30	02 h 00 m 00 s	Now singing
44	25/08/2019	21:37:01	01 h 55 m 00 s	Woken kids up again !!!!
45	25/08/2019	21:35:40	01 h 50 m 00 s	Mark the landlord does not care
46	25/08/2019	21:33:55	01 h 45 m 00 s	Really loud and very drunk
47	25/08/2019	21:00:47	01 h 10 m 00 s	Now starting to fight !!!
48	25/08/2019	20:58:03	01 h 05 m 00 s	Now smashing glasses they are that drunk

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49	25/08/2019	20:56:38	01 h 05 m 00 s	They are so drunk but he keeps on serving them
50	25/08/2019	20:55:10	01 h 00 m 00 s	Now singing
51	25/08/2019	20:53:37	01 h 00 m 00 s	Been like this every night it's getting out of control he does not care
52	25/08/2019	20:52:43	01 h 00 m 00 s	
53	20/08/2019	23:14:27	01 h 00 m 00 s	Just started an hour ago doors wide open playing pool outside drinking
54	17/08/2019	23:01:44	03 h 00 m 00 s	You can hear the landlord collecting glasses from outside and they are still being served alcohol outside past licence time nothing is being done about this pub so now taking it further and at the same time I'm going to put in a formal complaint about this whole situation
55	17/08/2019	22:08:56	02 h 00 m 00 s	
56	17/08/2019	22:07:30	02 h 00 m 00 s	Mark the landlord is outside with them!!!
57	17/08/2019	22:06:16	02 h 00 m 00 s	Been like this for hours
58	04/08/2019	00:14:36	04 h 05 m 00 s	
59	04/08/2019	00:13:11	04 h 00 m 00 s	Singing with doors and windows open
60	04/08/2019	00:11:30	04 h 00 m 00 s	
61	04/08/2019	00:07:35	03 h 45 m 00 s	Still drinking outside
62	03/08/2019	23:19:04	03 h 10 m 00 s	
63	03/08/2019	23:17:31	03 h 10 m 00 s	Swearing and very loud and now playing on the pool table outside and drinking
64	03/08/2019	23:09:10	03 h 00 m 00 s	Drinking outside after the stated time on his licence windows and doors open when they are meant to be closed after 10.30 karaoke going on and that comes under live music act!! Why should we all suffer whilst the landlord gets away with doing what he likes when he likes with no care to the licence and the law these licenses are meant to be adhered to
65	03/08/2019	23:05:30	03 h 00 m 00 s	This has been like this for days now and our recordings are not being looked at? Is anything being done about this pub as us residents feel that he is getting away with far too much!!!
66	26/05/2019	22:13:42	02 h 00 m 00 s	They have now woken my baby up !!!
67	26/05/2019	22:12:04	02 h 00 m 00 s	Mark the landlord is clearing glasses outside and not even trying to ask them to be quiet
68	26/05/2019	22:10:23	02 h 00 m 00 s	This is the noise after bingo outside on speaker does he have a gambling licence ?
69	14/05/2019	22:10:23	01 h 10 m 00 s	Now signing loud
70	14/05/2019	21:56:19	00 h 50 m 00 s	More people smoking outside in the marquee

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71	14/05/2019	21:39:49	00 h 35 m 00 s	Now people in the marquee smoking its 90 percent covered there is a law in place for this
72	14/05/2019	21:37:53	00 h 30 m 00 s	Taking the piss now !!!
73	14/05/2019	21:35:58	00 h 25 m 00 s	People have kids around here
74	14/05/2019	21:34:36	00 h 25 m 00 s	He does nat care about the law or his license terms
75	14/05/2019	21:26:01	00 h 20 m 00 s	This is silly he has just woken my baby up
76	14/05/2019	21:24:25	00 h 15 m 00 s	!!!
77	14/05/2019	21:22:44	00 h 15 m 00 s	9.10 PM and he starts playing loud music !!!
78	18/04/2019	22:45:31	02 h 15 m 00 s	
79	18/04/2019	22:44:13	02 h 10 m 00 s	Still pissing against my wall
80	18/04/2019	22:41:44	02 h 05 m 00 s	A couple of them have gone inside to get more drinks to bring outside
81	18/04/2019	22:40:40	02 h 00 m 00 s	
82	18/04/2019	22:38:56	02 h 00 m 00 s	Still drinking outside and Marc landlord collecting glasses so he knows about the noise and drinking
83	18/04/2019	22:37:51	01 h 55 m 00 s	Still swearing
84	18/04/2019	22:36:46	01 h 50 m 00 s	
85	18/04/2019	22:35:31	01 h 45 m 00 s	
86	18/04/2019	22:34:30	01 h 40 m 00 s	
87	18/04/2019	22:32:59	01 h 40 m 00 s	More outside drinking after licence times
88	18/04/2019	22:08:12	01 h 25 m 00 s	Still drinking outside
89	18/04/2019	22:06:52	01 h 20 m 00 s	
90	18/04/2019	22:05:34	01 h 20 m 00 s	Swearing etc
91	18/04/2019	22:03:51	01 h 15 m 00 s	Getting louder
92	18/04/2019	22:02:19	01 h 10 m 00 s	
93	18/04/2019	22:00:38	01 h 10 m 00 s	Now pissing against my wall !!!
94	18/04/2019	21:59:34	01 h 10 m 00 s	
95	18/04/2019	21:58:26	01 h 05 m 00 s	
96	18/04/2019	21:57:02	01 h 05 m 00 s	Still drinking outside
97	18/04/2019	21:56:01	00 h 00 m 00 s	
98	18/04/2019	21:54:24	01 h 00 m 00 s	Drinking outside and don't look 18

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99	13/04/2019	22:44:28	01 h 00 m 00 s	Drinking alcohol outside after licence terms smoking in a area more than 90 percent covered swearing and shouting
100	13/04/2019	22:20:19	00 h 40 m 00 s	Drinking outside making loads of noise
101	12/04/2019	22:32:12	02 h 00 m 00 s	Getting louder
102	12/04/2019	22:29:28	02 h 00 m 00 s	All still drinking outside shouting etc smoking in a area more than 90 percent covered
103	05/04/2019	23:19:40	03 h 10 m 00 s	Why is he getting away with this
104	05/04/2019	23:11:49	03 h 00 m 00 s	Music very load windows and doors open people drinking outside and smoking in marquee that is more then 90 percent covered
105	12/01/2019	23:39:56	02 h 15 m 00 s	Getting so loud it's house
106	12/01/2019	23:28:13	02 h 00 m 00 s	Noise and swearing drinking alcohol outside after licencing times smoking in a area that is 90% covered doors open karaoke music blasting out
107	24/11/2018	23:20:08	04 h 40 m 00 s	And we have to live here
108	24/11/2018	23:18:35	04 h 40 m 00 s	!!!
109	24/11/2018	23:16:45	04 h 35 m 00 s	Swearing is getting silly they are all drinking in car park
110	24/11/2018	23:14:38	04 h 30 m 00 s	Getting worse
111	24/11/2018	23:08:28	04 h 30 m 00 s	Drinking outside shouting etc
112	24/11/2018	20:32:36	03 h 00 m 00 s	Landlord doing nothing about this !!!
113	24/11/2018	20:31:43	03 h 00 m 00 s	
114	24/11/2018	20:27:46	03 h 00 m 00 s	The swearing is so bad using the c word so much why do my kids have to listen to this!!! There is a few houses that want answers to why nothing is being done !!!
115	20/10/2018	22:47:34	01 h 25 m 00 s	Just been served more alcohol outside after licence times very loud swearing etc
116	05/10/2018	23:02:31	01 h 30 m 00 s	Shouting really loud drinking outside licencing should check cctv at pub !!!
117	02/10/2018	21:08:09	02 h 00 m 00 s	Getting louder
118	02/10/2018	21:05:41	02 h 00 m 00 s	2nd night in a row for singers outside
119	01/10/2018	20:34:06	02 h 00 m 00 s	Singing practice outside again keeping the kids awake !!!
120	26/08/2018	22:05:28	07 h 05 m 00 s	It is so loud my baby son can't sleep we can't watch tv or relax now this is playing up my anxiety and making me ill
121	26/08/2018	20:55:01	05 h 55 m 00 s	House is shaking swearing and very drunk people it's really taking the piss now
122	26/08/2018	20:51:09	05 h 50 m 00 s	This is in my lounge no doors or windows open it's waking my kids up
123	26/08/2018	20:02:12	05 h 00 m 00 s	Recorded music still and getting very loud with drunk people even the landlord is drunk !!

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124	26/08/2018	19:12:22	04 h 10 m 00 s	Now doing karaoke outside very loud
125	26/08/2018	18:22:24	03 h 20 m 00 s	More YouTube music blasting out on outside speaker all I can say is he must have someone in his back pocket to keep on getting away with this as licencing and your office are doing nothing my next step is papers and government as this is taking the piss now !!!!
126	26/08/2018	18:20:45	03 h 20 m 00 s	Playing from YouTube very loud outside
127	26/08/2018	17:23:43	02 h 20 m 00 s	This is not live music it's recorded music he is not allowed to play pre recorded music outside at this level it's in his licence that outside music like this is to be played as background music why does he keep on getting away with this what's the point of him having a licence as he can do what ever he likes and don't care !!!
128	26/08/2018	15:20:34	00 h 20 m 00 s	Can here the band over my tv that's with all windows and doors closed had no pre warning this event was on
129	17/08/2018	22:44:00	02 h 00 m 00 s	Been loud all night and still being served alcohol outside after licencing times of 10.30pm
130	16/08/2018	21:16:09	01 h 00 m 00 s	Well I would like to say that these people making all the noise were 18 but most of the 20 odd here look under 18 swearing drinking and smoking drugs the smell of cannabis is so strong but once again the land Lord is turning a blind eye to it all
131	13/08/2018	20:29:45	01 h 25 m 00 s	So loud really angry with this now !!!
132	13/08/2018	20:04:43	01 h 00 m 00 s	Choir band every Monday outside in pub garden very loud
133	13/08/2018	20:02:56	01 h 00 m 00 s	This is not normal pub behaviour fed up with it now
134	12/08/2018	23:05:13	02 h 00 m 00 s	Still going on and people playing pool outside and drinking alcohol outside after licencing terms
135	12/08/2018	22:34:24	01 h 30 m 00 s	Windows and doors open and music is loud karaoke music
136	31/07/2018	22:19:25	01 h 25 m 00 s	Outside speaker on and music loud
137	26/07/2018	22:43:18	02 h 00 m 00 s	
138	26/07/2018	22:39:12	02 h 00 m 00 s	Drinking alcohol outside after licencing times for outside drinking kids still in pub with no event going on swearing and cheering
139	21/07/2018	17:43:02	01 h 00 m 00 s	I know it's not even 6 yet but it's stupid loud noise and landlord should be telling them to be quiet the pub is out of control !!!
140	20/07/2018	22:44:53	01 h 30 m 00 s	
141	20/07/2018	22:41:25	01 h 30 m 00 s	Still loud and swearing just been served more alcohol outside after licencing times
142	20/07/2018	22:13:03	01 h 05 m 00 s	Getting louder landlord not asking them to be quiet

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143	20/07/2018	22:07:34	01 h 00 m 00 s	Loud voices swearing and you can not hear music on app that well but that's loud I can hear it with window closed as he has all doors and windows open
144	14/07/2018	22:19:53	02 h 55 m 00 s	Still drinking outside the landlord chucking bottles into the bottle bin why is he getting away with this?
145	14/07/2018	21:53:19	02 h 20 m 00 s	Getting silly this late in the night
146	14/07/2018	21:50:56	02 h 25 m 00 s	Still loud from the pub
147	14/07/2018	21:28:12	02 h 05 m 00 s	Can't even have my windows open they are so loud landlord has been out but has said nothing to them about the noise
148	14/07/2018	21:25:55	02 h 00 m 00 s	Getting louder
149	14/07/2018	21:22:23	02 h 00 m 00 s	Very drunk and very loud and swearing
150	11/07/2018	22:48:49	02 h 20 m 00 s	Swearing and talking very loud kids still there and music still playing and he still has windows and doors wide open
151	11/07/2018	22:28:02	02 h 00 m 00 s	Been loud for a few hours but not had my phone he has been playing football on tv without a licence kids still in the pub and all doors and windows open why does he keep on getting away with so much?
152	07/07/2018	23:23:05	02 h 05 m 00 s	Still loud from the pub
153	07/07/2018	23:16:59	02 h 00 m 00 s	Shouting and music playing he has windows and doors open and people drinking outside
154	30/06/2018	23:12:03	02 h 00 m 00 s	Now singing and just been severed more alcohol outside
155	30/06/2018	23:09:41	02 h 00 m 00 s	Still drinking outside after 10.30 really loud and swearing
156	30/06/2018	21:26:18	01 h 00 m 00 s	Started to turn music up
157	28/06/2018	22:49:24	02 h 00 m 00 s	Music and voices land Lord does not care
158	28/06/2018	22:43:44	01 h 00 m 00 s	All windows open in pub music loud customers loud
159	28/06/2018	22:41:10	01 h 00 m 00 s	Once again loud music and voices this is when the land Lord is outside
160	24/06/2018	22:56:47	02 h 00 m 00 s	This noise is people drinking outside after 10.30 the loud voice is Mark the landlord making them all get on the table and shouting to cheer them on this is getting silly
161	15/06/2018	21:48:57	04 h 00 m 00 s	Still very loud
162	15/06/2018	21:09:06	03 h 00 m 00 s	They keep turning the music up
163	15/06/2018	20:08:07	02 h 30 m 00 s	Music getting louder his licence does not allow him to have a dj playing music outside
164	15/06/2018	19:30:44	01 h 10 m 00 s	They have a dj that has set up 2 feet from our house wall underage drinking going on and music is so loud we can't hear the tv and the house is vibrating like mad !!!
165	15/06/2018	17:46:07	00 h 25 m 00 s	Music is shaking the house!!!

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166	21/04/2018	23:11:56	03 h 00 m 00 s	Still drinking outside after 10.30 getting louder and still swearing
167	21/04/2018	22:32:10	02 h 10 m 01 s	Music keeping kids up doors and windows open on pub music plasting out full volume
168	21/04/2018	22:28:17	02 h 00 m 00 s	Starting loud music at this time of night!!!
169	21/04/2018	22:26:23	02 h 00 m 00 s	Swearing and shouting all night
170	20/04/2018	22:06:09	02 h 00 m 00 s	Pub doors open drinking outside and singing then going back inside owner is making no attempt at keeping them quiet or checking id of young drinkers
171	14/04/2018	00:13:09	04 h 50 m 00 s	Still drinking outside and doors open music playing but can't pic it up too good but you can hear it near end of recording
172	13/04/2018	22:57:14	03 h 45 m 00 s	Getting louder landlord has been out collecting glasses and has not said anything to them
173	13/04/2018	22:54:17	03 h 45 m 00 s	Drinking alcohol outside when it's in his licence they can not drink outside after 10 or 10.30 swearing and dragging chairs around
174	31/03/2018	23:32:00	04 h 15 m 00 s	Still very loud and still young kids in pub I have now called police as itâ s too loud and keeping us all up police have logged it as antisocial behaviour
175	31/03/2018	23:09:42	04 h 00 m 00 s	Still going on still kids in there and still drinking outside the landlord does not care about you lot he thinks he can do what he wants and break the law and license terms this place needs to be shut down
176	31/03/2018	22:48:48	03 h 45 m 00 s	Still very loud music keeping my kids up there is still drinking outside and very young kids playing in beer garden and doors open this is getting out of control now
177	31/03/2018	22:26:30	03 h 30 m 00 s	Getting louder and louder kids still in there after 10pm and drinking outside doors and windows open check licensing as this is in breach of license can feel vibration in the walls and floor of front room
178	31/03/2018	21:45:42	03 h 00 m 00 s	Still loud music but at time of this recording the pub door was closed but still loud noise outside
179	31/03/2018	21:06:44	02 h 30 m 00 s	Kids and adults shouting music very loud canâ t hear my own tv kids kicking football against my house wall from bear garden swearing plus doors and windows open in pub so loads of noise
180	17/02/2018	20:57:53	01 h 01 m 00 s	Very loud and swearing kids can hear everything
181	17/02/2018	20:56:34	01 h 00 m 00 s	
182	03/02/2018	22:55:29	02 h 00 m 00 s	Drinking and swearing outside being very loud
183	03/02/2018	22:52:14	02 h 00 m 00 s	
184	01/02/2018	23:14:08	00 h 52 m 00 s	

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185	01/02/2018	23:10:49	00 h 45 m 00 s	Drinking outside smoking drugs and being very loud
186	26/01/2018	23:20:11	02 h 00 m 00 s	Still drinking outside and very drunk !!!
187	26/01/2018	22:49:57	01 h 30 m 00 s	Drinking outside past 10.30 getting louder and louder and swearing
188	19/01/2018	23:28:28	02 h 00 m 00 s	Drunk and drinking outside after 10.30 swearing and shouting
189	14/01/2018	00:20:33	05 h 05 m 00 s	Over 5 hours of this now itâ s getting really silly why canâ t someone do something?
190	13/01/2018	22:05:12	03 h 10 m 00 s	
191	13/01/2018	22:02:25	03 h 10 m 00 s	No sign of it going quiet even young kids in there
192	13/01/2018	21:50:26	03 h 00 m 00 s	He thinks he owns a night club and think someone needs to do more id checks on young drinkers and need to remind them itâ s against the law to serve intoxicated people
193	13/01/2018	21:47:44	03 h 00 m 00 s	Once again doors open loud music and shouting
194	01/01/2018	00:41:17	00 h 30 m 00 s	The pub started playing loud music at 12.30 am itâ s hard to get a good recording from my phone but it has woken my kids up even our new born baby has been woken by the music this is getting silly now
195	17/12/2017	15:23:00	00 h 40 m 00 s	This is with the window closed itâ s his outside speaker that is only be meant as low background music in his license
196	14/11/2017	23:18:28	03 h 00 m 00 s	Still drinking alcohol outside past 10.30pm and getting louder doors and windows open so still can hear music plus lots of swearing
197	14/11/2017	22:31:37	02 h 17 m 00 s	They are getting louder and banging things they have woken the kids up !!! The landlord has done nothing about them he was outside laughing with them but didnâ t get that recorded
198	14/11/2017	22:24:10	02 h 10 m 00 s	Pitty the app does not pick up the music playing voices are on and off very loud
199	14/11/2017	22:22:18	02 h 10 m 00 s	Pool table outside making drunk smokers talk loud outside
200	04/11/2017	22:08:53	04 h 00 m 00 s	Been getting louder and louder as the night is going along has doors and windows open music blasting out
201	01/11/2017	22:42:18	02 h 15 m 00 s	Itâ s hard to get a recording of the loud music but itâ s very loud base music we can feel the base in bed? Look on his Facebook page about 5 pints or 5 double shots for a tenner from 9am till you drop not good at all !!!
202	01/11/2017	22:31:46	02 h 07 m 00 s	Loud voices and swearing and drinking alcohol in bear garden
203	01/11/2017	22:29:26	02 h 05 m 00 s	Swearing and music getting louder
204	28/10/2017	22:11:04	02 h 40 m 00 s	This is with window closed and far side of room away from window just to show how load it is but trust me itâ s a lot louder than it sounds on hear the swearing is getting worse

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205	28/10/2017	21:59:39	02 h 30 m 00 s	Swearing and talking very loud in bear garden
206	20/10/2017	22:07:46	02 h 20 m 00 s	Still loud voices and swearing and pool table
207	20/10/2017	21:46:10	02 h 00 m 00 s	You can hear the two outside pool tables
208	20/10/2017	21:44:16	02 h 00 m 00 s	Music on but wind is playing up recording windows and doors open in the pub
209	14/10/2017	22:52:29	04 h 40 m 00 s	Still drinking outside and being served alcohol after 10.30 in the bear garden
210	14/10/2017	18:22:00	02 h 07 m 00 s	Music at its loudest and swearing in the music on outside speaker not good as whole street with kids and a park can hear it all
211	14/10/2017	18:20:23	01 h 05 m 00 s	
212	14/10/2017	18:17:29	01 h 00 m 00 s	Outside speaker on at its loudest the house is shaking from the base of the music
213	14/10/2017	18:15:31	01 h 00 m 00 s	This is with windows shut all I can hear is music even over the top of the tv
214	12/10/2017	23:47:29	03 h 30 m 00 s	Wind is making it hard to record but itâ s keeping myself and kids awake he has doors and windows open itâ s getting silly now !!!
215	08/10/2017	21:11:56	03 h 00 m 00 s	
216	08/10/2017	21:10:21	03 h 00 m 00 s	
217	08/10/2017	21:07:22	02 h 55 m 00 s	Music so loud itâ s keeping kids awake
218	08/10/2017	21:06:02	02 h 50 m 00 s	
219	08/10/2017	21:02:36	02 h 40 m 00 s	Itâ s getting louder and louder and music is getting louder
220	08/10/2017	21:00:57	02 h 40 m 00 s	
221	30/09/2017	21:59:39	03 h 30 m 00 s	
222	30/09/2017	21:58:30	03 h 30 m 00 s	
223	23/09/2017	23:10:16	02 h 00 m 00 s	Still drinking alcohol outside and just been served more alcohol getting louder and louder landlord has been outside collecting glasses so he knows the noise and that they are drinking but has not said anything to them about it
224	23/09/2017	23:09:14	02 h 00 m 00 s	
225	23/09/2017	22:35:14	01 h 10 m 00 s	Drinking outside after 10.30pm again
226	22/09/2017	23:28:24	02 h 15 m 00 s	I know you can only just hear the music and doors but was windy and phone picked that up but even with windows shut can still hear music as he has doors open to the beer garden and music very loud inside the pub and it's keeping us awake
227	27/08/2017	01:18:54	04 h 10 m 00 s	Keeps me and my wife (25 weeks pregnant) and my 3 young children awake every night if the week the populars pub in Carmarthen is serving drinks outside past 10.30 pm every night

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Poplars Inn, Pondside, Johnstown - Complaints History

ENQ ID 121002 – 03/04/2017 - Rachel Shailer 4 Pondside Johnstown - Every weekend from 7-2am. Almost the same individuals, shouting, fighting, can horns and stereos going within the car park. The pubs clients are outside drunk causing problems in the street.

ENQ ID 122258 – 16/05/2017 - Rachel Shailer 4 Pondside Johnstown - Noise of music and people from the Poplars pub, Pondside, Johnstown, Carmarthen, SA313HU

ENQ ID 125822 – 31/08/2017 – Darren Wyatt 1 Pondside Johnstown - loud music coming from the Poplars, Pondside, Johnstown, Carmarthen

ENQ ID 134942 – 18/06/2018 – ANON - The music is so loud you can hear it from inside the house and it is keeping our children awake.

ENQ ID 137511 – 28/08/2018 – ANON - Absolutely ridiculous noise levels coming from the pub "The Poplars" this evening, just one of many times. Something needs to be done about this

ENQ ID 137512 – 28/08/2018 - Rachel Shailer 4 Pondside Johnstown - This has been the whole of the bank holiday weekend.

ENQ ID 137643 –30/ 8/2018- **Redacted** Pondside Johnstown – Loud Music

ENQ ID 146921 - 1/ 7/2019 - **Redacted**, Pondside Johnstown - The noise is so disgustingly loud my 8 month old baby who is unwell is unable to sleep. This is a constant problem and is absolutely appalling considering this is a family area and alot of family's live around this pub and no one can do anything. We are currently having to sit outside as inside we can not hear our TV or even sleep.

ENQ ID 160405 – 16/07/2020 – Mr Shailer 4 Pondisde Johnstown - Populars public house Johnstown and the whole street of pondside because the very large amount of drinking people attending this premises. The issue is that the public house has opened and they are using the car park as a beer garden there is over crounding no control we are getting damage in the area only last night the fence outside the park was broken by clients they are not being considerate of local residents they stay in the pub till late then we are subjected to them going in the children's park where the volume stays at a unexceptionable level as .we have had the clients coming round the back of the property as the property between us and the pub is not in use at the moment but on that note the landlord of

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the pub uses the house next door to us as his own property as own for years he has left his bottle bin in the drive and now he's again parking his cars in it because he's usei g the car park as his pub

but we the residents have to put up with people sitting on out cars and causing damage in the past the users of the pub have kicked off both of my mirrors and done lots of minor damage to my car we have a second one in the drive which is much newer and I'm waiting daily for the damage to that and this is only a summary of the issues I'm dealing with and as you can imagine it's getting to me I am a Bit engineer so the lack of sleep is going to impact on my safety in work please help

ENQ ID 160404 – 16/07/2020 - Rachel Shailer 4 Pondside Johnstown - This has been since 13/07/2020 10am. Needed 6 riot vans that night to disperse the violence and crowds. Didn't stop until 2am. Same all day 14/07/2020 into 12am then customers dispersed into playground until 2am. Damage to property, street is disgusting. Residents have been blocked in their homes due to cars. 15/07/2020 worse it's ever been, numbers are over capacity, no social distancing, neighbors property has been used as a car park without permission. Trespassed on. At night customers have peed, vomited and smashed their cups into it. Our car has been damaged. Noise at 21pm is unbearable. Threatened when I was in my own front garden. Sent numerous reports via noise app and have been ignored. Stop ignoring it and do your job!!!!!

22/07/2020 ENQ ID 160652 –- Rachel Shailer 4 Pondside Johnstown - Poplars Pub, Johnstown Carmarthen Customers from the pub have been peeing on our car. There are puddles that stink all around it and over it. This is a direct Covid 19 hazard. We are being put at tremendous risk. I have taken photos tonight as evidence. Our wall and hedge has been urinated on and the street stinks. This might not be the right category but I don't know how to register the disgusting behaviour we are being subjected to on top of the noise we've had all night.

24/07/2020 ENQ ID 160769 — **Redacted** - Noise People

27/04/2021 ENQ ID 170819 –- Rachel Shailer 4 Pondside Johnstown -

21/06/2021 ENQ ID 172971 –- Rachel Shailer 4 Pondside Johnstown -Since 8am they have been playing loud music and loud TV. It is still continuing even now and disturbing normal life in our household. We are not able to drown out the noise and stop the vibrations coming through the walls and floor. This is taking over and it has been 10hrs!!!! So far. You have put a link to the S82 document on the website and this isn't working.

29/06/2021 ENQ ID 173330 — Mr Shailer 4 Pondside Johnstown - The populars pub is running very loude music in a out door tent which is vibrating throughout my house this has been ongoing for days the landlord has no consideration as there is no need for this volume this can be seen on THE POPULARS FACEBOOK page to show that this is going on and has been for several Hours now Again this is a issue from this pub please get back InTouch with me on the No I will leave below as this cannot continue again with no control over this blatant disregard for a residential area there are

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numerous issues around hell this public house is being run 10 which have all all already been passed to different members of the team within the council and again nothing has been done one-eyed will look forward to hearing from you asap

05/07/2021 ENQ ID 173572 –- Mrs Shailer 4 Pondside Johnstown - This is prolonged noise exposureand can be dealt with under the community trigger system. I am requesting this is done as it is every day from 9am till 11pm. This is part of the Crime and Disorder act 1998. It is prolonged exposure causing servere to physical and mental health. This has now been going on for ten solid hours. It's unbearable. Loud music vibrating through our walls. We have rung the police and have a nuisance number -- DYFED-POWYS POLICE -- YOUR REPORT HAS BEEN LOGGED UNDER REF: DP-20210704-129. This is prolonged exposure to nusiance noise that I'd causing harm to physical and mental well being. The licensing department also needs to be contacted as this needs to be addressed

12/07/2021 ENQ ID 173861 –- - Mrs Shailer 4 Pondside Johnstown - Prolonged exposure to ridiculous amounts of loud shouting, screaming, drunken cheering, smashing of bottles into bins, vibration of base coming through the walls making our home shake.

20/7/2021 ENQ ID 174238 — Charlotte Smith of 5 Pondside Johnstown - The noise from the poplars public house, Pondside, Johnstown, Carmarthen. Sa31 3HU, music, bass, people, cars revving, The music , so loud at night especially with the warm weather, we have the windows open in the nights. I think a 2am license is a bad idea as it’s in a residential area, with families trying to sleep.

26/07/2021 ENQ ID 174521 –- Mrs Shailer 4 Pondside Johnstown - This has been all weekend. Needed to call police at 11.50pm for continuation of noise on Saturday night. Now happening again since 8pm Sunday with extreme bass noise of music coming through walls, screaming, shouting and drunken singing coming through walls. Under Crime and Disorder Act 1996 this is ASB. Causing major distress, alarm and affecting physical and mental well-being.

23/08/2021 ENQ ID 176568 — **Redacted** - Issue with Marquee

25/10/21 - ENQ ID 178108 – Charlotte Smith 5 Pondside, Johnstown, Carmarthen, Carmarthenshire, SA31 3HU. Live bands playing In a marquee in the poplars car park, In a residential area 23rd October Saturday night 20.23 Very loud music I have 3 young children in the house in bed but none can sleep because of the noise